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Planning

Vertical Application Solutions

The Minister for the Cabinet Office acting through Crown Commercial Service (CCS)

F01: Prior information notice
Prior information only
Notice identifier: 2022/S 000-001257
Procurement identifier (OCID): ocds-h6vhtk-030b82
Published 14 January 2022, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

The Minister for the Cabinet Office acting through Crown Commercial Service (CCS)

The Capital Building, Old Hall Street

Liverpool

L3 9PP

Email

technologysolutions@crowncommercial.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

https://www.gov.uk/ccs

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Other activity

Public procurement

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Vertical Application Solutions

Reference number

RM6259

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Crown Commercial Service (CCS) as the Authority intends to put in place a pan-Government Collaborative Agreement for the provision of Vertical Application Solutions to be utilised by Central Government Departments and all other UK Public Sector Bodies, including Local Authorities, Health, Police, Fire and Rescue, Education and Devolved Administrations. It is intended that this commercial agreement will be the recommended vehicle for all who require software that was developed to meet the needs of their particular industry, as well as the associated essential hardware and professional services required to deliver the relevant software solution, in one procurement.

II.1.5) Estimated total value

Value excluding VAT: £1,840,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Business Applications

Lot No

1

II.2.2) Additional CPV code(s)

- 48170000 - Compliance software package

- 48217000 - Transaction-processing software package

- 48311000 - Document management software package

- 48311100 - Document management system

- 48440000 - Financial analysis and accounting software package

- 48441000 - Financial analysis software package

- 48442000 - Financial systems software package

- 48444100 - Billing system

- 48445000 - Customer Relation Management software package

- 48450000 - Time accounting or human resources software package

- 48451000 - Enterprise resource planning software package

- 48517000 - IT software package

- 48900000 - Miscellaneous software package and computer systems

- 48931000 - Training software package

- 48983000 - Development software package

- 48984000 - Graphical user interface (GUI) tools

- 71356300 - Technical support services

- 72000000 - IT services: consulting, software development, Internet and support

- 72200000 - Software programming and consultancy services

- 72210000 - Programming services of packaged software products

- 72211000 - Programming services of systems and user software

- 72212000 - Programming services of application software

- 72212100 - Industry specific software development services

- 72212170 - Compliance software development services

- 72212200 - Networking, Internet and intranet software development services

- 72212211 - Platform interconnectivity software development services

- 72212217 - Transaction-processing software development services

- 72212218 - License management software development services

- 72212311 - Document management software development services

- 72212333 - Contact management software development services

- 72212400 - Business transaction and personal business software development services

- 72212422 - Software development services suites

- 72212440 - Financial analysis and accounting software development services

- 72212441 - Financial analysis software development services

- 72212442 - Financial systems software development services

- 72212443 - Accounting software development services

- 72212445 - Customer Relation Management software development services

- 72212517 - IT software development services

- 72212700 - Software development services utilities

- 72212900 - Miscellaneous software development services and computer systems

- 72232000 - Development of transaction processing and custom software

- 72260000 - Software-related services

- 72261000 - Software support services

- 72262000 - Software development services

- 72263000 - Software implementation services

- 72265000 - Software configuration services

- 72266000 - Software consultancy services

- 72267000 - Software maintenance and repair services

- 72267100 - Maintenance of information technology software

- 72267200 - Repair of information technology software

- 72268000 - Software supply services

- 72416000 - Application service providers

- 72500000 - Computer-related services

- 72510000 - Computer-related management services

- 72512000 - Document management services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Business Applications: provision of software; solution identification; design; development; implementation; data take-on; migration; integration and security; user training; essential hardware; maintenance; support; and professional services tailored to the business side of their operations.

It includes Revenues and Benefits Solution; Finance System; E-Marketplace; and other sector specific applications.

II.2) Description

II.2.1) Title

Education, Community Health and Social Care Solutions

Lot No

2

II.2.2) Additional CPV code(s)

- 48160000 - Library software package

- 48161000 - Library management system

- 48170000 - Compliance software package

- 48180000 - Medical software package

- 48190000 - Educational software package

- 48217000 - Transaction-processing software package

- 48440000 - Financial analysis and accounting software package

- 48441000 - Financial analysis software package

- 48442000 - Financial systems software package

- 48444100 - Billing system

- 48500000 - Communication and multimedia software package

- 48517000 - IT software package

- 48814000 - Medical information systems

- 48814200 - Patient-administration system

- 48814300 - Theatre management system

- 48900000 - Miscellaneous software package and computer systems

- 48931000 - Training software package

- 48983000 - Development software package

- 71356300 - Technical support services

- 72200000 - Software programming and consultancy services

- 72210000 - Programming services of packaged software products

- 72211000 - Programming services of systems and user software

- 72212000 - Programming services of application software

- 72212100 - Industry specific software development services

- 72212160 - Library software development services

- 72212170 - Compliance software development services

- 72212180 - Medical software development services

- 72212190 - Educational software development services

- 72212200 - Networking, Internet and intranet software development services

- 72212211 - Platform interconnectivity software development services

- 72212422 - Software development services suites

- 72212451 - Enterprise resource planning software development services

- 72212500 - Communication and multimedia software development services

- 72212900 - Miscellaneous software development services and computer systems

- 72212931 - Training software development services

- 72260000 - Software-related services

- 72261000 - Software support services

- 72262000 - Software development services

- 72263000 - Software implementation services

- 72265000 - Software configuration services

- 72266000 - Software consultancy services

- 72267000 - Software maintenance and repair services

- 72267100 - Maintenance of information technology software

- 72267200 - Repair of information technology software

- 72268000 - Software supply services

- 72316000 - Data analysis services

- 72416000 - Application service providers

- 72500000 - Computer-related services

- 72510000 - Computer-related management services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Education, Community Health and Social Care Solutions: provision of software; solution identification; design; development; implementation; data take-on; migration; integration

and security; user training; essential hardware; maintenance; support; and professional services tailored to the Education, Community Health and/or the Social Care sectors.

Suppliers will only need experience and offerings in one of the sectors to bid. Customers can use this lot for either a single-sector procurement - e.g. Education only - or for cross-sector integrations - e.g. Education and Social Care.

It includes Learning Applications and Platforms; Academic Scheduling and Management Solutions; Community Health and Social Care market specific solutions; and Enterprise Health Solutions.

II.2) Description

II.2.1) Title

Housing, Environmental and Planning Solutions

Lot No

3

II.2.2) Additional CPV code(s)

- 48170000 - Compliance software package

- 48517000 - IT software package

- 48813000 - Passenger information system

- 48813200 - Real-time passenger information system

- 48931000 - Training software package

- 48983000 - Development software package

- 71354100 - Digital mapping services

- 71356300 - Technical support services

- 71400000 - Urban planning and landscape architectural services

- 71410000 - Urban planning services

- 72000000 - IT services: consulting, software development, Internet and support

- 72200000 - Software programming and consultancy services

- 72210000 - Programming services of packaged software products

- 72211000 - Programming services of systems and user software

- 72212000 - Programming services of application software

- 72212100 - Industry specific software development services

- 72212170 - Compliance software development services

- 72212200 - Networking, Internet and intranet software development services

- 72212211 - Platform interconnectivity software development services

- 72212324 - Charting software development services

- 72212326 - Mapping software development services

- 72212332 - Scheduling software development services

- 72212420 - Facilities management software development services and software development services suite

- 72212421 - Facilities management software development services

- 72212422 - Software development services suites

- 72212517 - IT software development services

- 72212700 - Software development services utilities

- 72212900 - Miscellaneous software development services and computer systems

- 72260000 - Software-related services

- 72261000 - Software support services

- 72262000 - Software development services

- 72263000 - Software implementation services

- 72265000 - Software configuration services

- 72266000 - Software consultancy services

- 72267000 - Software maintenance and repair services

- 72267100 - Maintenance of information technology software

- 72267200 - Repair of information technology software

- 72268000 - Software supply services

- 72416000 - Application service providers

- 72500000 - Computer-related services

- 72510000 - Computer-related management services

- 90714100 - Environmental information systems

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Housing, Environmental and Planning Solutions: provision of software; solution identification; design; development; implementation; data take-on; migration; integration and security; user training; essential hardware; maintenance; support; and professional services for the Housing, Environmental and/or Planning sector.

It includes Environmental Health; Planning; Building Control; Local Land Changes; Trading Standards; Licensing; Property or Housing Management; Geographic Information System (GIS); Waste Management Solutions; and other sector specific business applications.

II.2) Description

II.2.1) Title

Citizen Services

Lot No

4

II.2.2) Additional CPV code(s)

- 48160000 - Library software package

- 48161000 - Library management system

- 48170000 - Compliance software package

- 48332000 - Scheduling software package

- 48517000 - IT software package

- 48931000 - Training software package

- 48983000 - Development software package

- 71356300 - Technical support services

- 72000000 - IT services: consulting, software development, Internet and support

- 72200000 - Software programming and consultancy services

- 72210000 - Programming services of packaged software products

- 72211000 - Programming services of systems and user software

- 72212000 - Programming services of application software

- 72212100 - Industry specific software development services

- 72212160 - Library software development services

- 72212170 - Compliance software development services

- 72212200 - Networking, Internet and intranet software development services

- 72212211 - Platform interconnectivity software development services

- 72212422 - Software development services suites

- 72212517 - IT software development services

- 72212700 - Software development services utilities

- 72212900 - Miscellaneous software development services and computer systems

- 72260000 - Software-related services

- 72261000 - Software support services

- 72263000 - Software implementation services

- 72265000 - Software configuration services

- 72266000 - Software consultancy services

- 72267000 - Software maintenance and repair services

- 72267100 - Maintenance of information technology software

- 72267200 - Repair of information technology software

- 72416000 - Application service providers

- 72500000 - Computer-related services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Citizen Services: provision of software; solution identification; design; development; implementation; data take-on; migration; integration and security; user training; essential hardware; maintenance; support; and professional services focused on services provided to or consumed by the citizen.

It includes Library solutions; Democratic and Citizen Engagement Systems; Museums systems; Sports and Recreation systems; Registrar systems; Burials and Crematoria Solutions; and other sector specific applications.

II.2) Description

II.2.1) Title

Bluelight Solutions

Lot No

5

II.2.2) Additional CPV code(s)

- 48170000 - Compliance software package

- 48217000 - Transaction-processing software package

- 48440000 - Financial analysis and accounting software package

- 48441000 - Financial analysis software package

- 48442000 - Financial systems software package

- 48517000 - IT software package

- 48600000 - Database and operating software package

- 48610000 - Database systems

- 48611000 - Database software package

- 48613000 - Electronic data management (EDM)

- 48614000 - Data-acquisition system

- 48780000 - System, storage and content management software package

- 48900000 - Miscellaneous software package and computer systems

- 48931000 - Training software package

- 48983000 - Development software package

- 71356300 - Technical support services

- 72000000 - IT services: consulting, software development, Internet and support

- 72200000 - Software programming and consultancy services

- 72210000 - Programming services of packaged software products

- 72211000 - Programming services of systems and user software

- 72212000 - Programming services of application software

- 72212100 - Industry specific software development services

- 72212170 - Compliance software development services

- 72212200 - Networking, Internet and intranet software development services

- 72212211 - Platform interconnectivity software development services

- 72212212 - Optical jukebox server software development services

- 72212422 - Software development services suites

- 72212517 - IT software development services

- 72212700 - Software development services utilities

- 72212900 - Miscellaneous software development services and computer systems

- 72260000 - Software-related services

- 72261000 - Software support services

- 72262000 - Software development services

- 72263000 - Software implementation services

- 72265000 - Software configuration services

- 72266000 - Software consultancy services

- 72267000 - Software maintenance and repair services

- 72267100 - Maintenance of information technology software

- 72267200 - Repair of information technology software

- 72268000 - Software supply services

- 72416000 - Application service providers

- 72500000 - Computer-related services

- 72510000 - Computer-related management services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Bluelight Solutions: provision software; solution identification; design; development; implementation; data take-on; migration; integration and security; user training; essential hardware; maintenance; support; and professional services.

It includes: Investigation; Intelligence; Forensics;, Case and Custody Applications; Surveillance and Reconnaissance; Integrated Command and Control Systems (ICCS); Emergency Response and Crisis Management; Fraud Detection; Digital Asset Management; Recording and Audio-visual; Data Analytics(including Management Information and Business Intelligence); and other bluelight specific applications.

II.3) Estimated date of publication of contract notice

20 June 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

This prior information notice replaces the previous PIN issued on the 31/12/2021 FTS Link:

https://www.find-tender.service.gov.uk/Notice/032540-2021

Crown Commercial Service invites suggestions and feedback on the proposed structure of the Vertical Application Solutions structure, service lines or processes detailed in the lots from the market including industry experts, specialists and suppliers.

To participate in market engagement please email technologysolutions@crowncommercial.gov.uk with any suggestions and/or feedback in your email, along with the following details:

1. Organisation name

2. Contact name

3. Job title of contact (including responsibility within your organisation)

4. Contact phone number

5. Contact email

6. Organisation website link

Crown Commercial Service (CCS) will use an eSourcing system for this competition and reserves the right to use an electronic auction. The eSourcing system we will use is https://crowncommercialservice.bravosolution.co.uk.

Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering, who will be entering into a contract if invited to do so.

The value in II.1.5 is an indicative value over 4 years.

The date in II.3) is the estimated date of publication, please refer to the CCS website page

https://www.crowncommercial.gov.uk/agreements/RM6259 for updates and monitor Tenders Electronic Daily for the publication of the contract notice.

The Cyber Essentials scheme is mandatory for Central Government Contracts which involve handling personal information and providing certain ICT products and services. The Government is taking steps to further reduce the levels of cyber security risk in its supply chain through the Cyber Essentials scheme. The scheme defines a set of controls which, when properly implemented, will provide organisations with basic protection from the most prevalent forms of threat coming from the internet.

To participate in this procurement, bidders will be required to demonstrate that they are Cyber Essentials Plus certified for the services under and in connection with the procurement.

The bidder may be awarded a contract but shall not enter into any call off contracts with buyers until they are able to demonstrate to CCS that they meet the technical requirements prescribed by the Cyber Essentials Plus Scheme for services under and in connection with this procurement.

The service that arise from this framework will involve the supplier holding material that has been assigned a protective marking under the Government Security Classifications Scheme (April 2014) of OFFICIAL/SENSITIVE. Bidders will be required to implement their solution in accordance with the Vertical Application Solutions Schedule, "Security Requirement and Plan", to meet Framework Agreement requirements. This will be released at the ITT stage.

The estimated date of contract publication in section II.3 is subject to change based on Cabinet Office governance approvals.

A Future Opportunity on contract finder can be found here: https://www.contractsfinder.service.gov.uk/Notice/38a78e74-508f-44ed-b4a1-cb2d1025f70a