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Tender

## **Contract To Deliver a Rapid Video Response Solution**

Greater Manchester Combined Authority - GMP

F02: Contract notice

Notice identifier: 2024/S 000-001251

Procurement identifier (OCID): ocds-h6vhtk-042d12

Published 15 January 2024, 12:19pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Greater Manchester Combined Authority - GMP

Openshaw Complex, Lawton Street, Openshaw

Manchester

M11 2NS

#### **Contact**

John Mulpeter

#### **Email**

[John.Mulpeter@gmp.police.uk](mailto:John.Mulpeter@gmp.police.uk)

#### **Telephone**

+44 01618561140

**Country**

United Kingdom

**Region code**

UKD3 - Greater Manchester

**National registration number**

GB 183 0464 15

**Internet address(es)**

Main address

[www.gmp.police.uk](http://www.gmp.police.uk)

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/35572>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=77023&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=77023&B=BLUELIGHT)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=77023&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=77023&B=BLUELIGHT)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Contract To Deliver a Rapid Video Response Solution

Reference number

A1004

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Force requires a solution that will allow Police Officers to respond more effectively to crime reports by implementing the use of a Video Calling and Response service to members of the public using their own devices / smart phones. This will record and capture the video call, allow 2-way exchange of documents, text messages (with language support) and real time GPS Location. It will also allow video triage of 999 calls from the public to improve situational awareness and provide a digital first account from members of the public who are first on scene and able to share video from their smart phones.

#### **II.1.5) Estimated total value**

Value excluding VAT: £320,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

Main site or place of performance

Manchester, M11 2NS

### **II.2.4) Description of the procurement**

The Force requires a solution that will allow Police Officers to respond more effectively to crime reports by implementing the use of a Video Calling and Response service to members of the public using their own devices / smart phones. This will record and capture the video call, allow 2-way exchange of documents, text messages (with language support) and real time GPS Location. It will also allow video triage of 999 calls from the public to improve situational awareness and provide a digital first account from members of the public who are first on scene and able to share video from their smart phones.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £320,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Contract is for a 2 year fixed period, with the option to extend up to a further 2 years on an annual basis

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

15 February 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 12 August 2024

#### **IV.2.7) Conditions for opening of tenders**

Date

15 February 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 2nd Quarter of 2027

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Greater Manchester Police (Procurement)

FHQ Northampton Rd

Manchester

M40 5BP

Email

[procurement@gmp.police.uk](mailto:procurement@gmp.police.uk)

Telephone

+44 1618561140

Country

United Kingdom

Internet address

[www.gmp.police.uk](http://www.gmp.police.uk)

