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Tender

Contract To Deliver a Rapid Video Response Solution

Greater Manchester Combined Authority - GMP

F02: Contract notice

Notice identifier: 2024/S 000-001251

Procurement identifier (OCID): ocids-h6vhtk-042d12

Published 15 January 2024, 12:19pm

Section I: Contracting authority

I.1) Name and addresses

Greater Manchester Combined Authority - GMP

Openshaw Complex, Lawton Street, Openshaw

Manchester

M11 2NS

Contact

John Mulpeter

Email

John.Mulpeter@gmp.police.uk

Telephone

+44 01618561140

Country

United Kingdom

Region code

UKD3 - Greater Manchester

National registration number

GB 183 0464 15

Internet address(es)

Main address

www.gmp.police.uk

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/35572>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=77023&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=77023&B=BLUELIGHT

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract To Deliver a Rapid Video Response Solution

Reference number

A1004

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Force requires a solution that will allow Police Officers to respond more effectively to crime reports by implementing the use of a Video Calling and Response service to members of the public using their own devices / smart phones. This will record and capture the video call, allow 2-way exchange of documents, text messages (with language support) and real time GPS Location. It will also allow video triage of 999 calls from the public to improve situational awareness and provide a digital first account from members of the public who are first on scene and able to share video from their smart phones.

II.1.5) Estimated total value

Value excluding VAT: £320,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

Main site or place of performance

Manchester, M11 2NS

II.2.4) Description of the procurement

The Force requires a solution that will allow Police Officers to respond more effectively to crime reports by implementing the use of a Video Calling and Response service to members of the public using their own devices / smart phones. This will record and capture the video call, allow 2-way exchange of documents, text messages (with language support) and real time GPS Location. It will also allow video triage of 999 calls from the public to improve situational awareness and provide a digital first account from members of the public who are first on scene and able to share video from their smart phones.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £320,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Contract is for a 2 year fixed period, with the option to extend up to a further 2 years on an annual basis

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

15 February 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 12 August 2024

IV.2.7) Conditions for opening of tenders

Date

15 February 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 2nd Quarter of 2027

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

VI.4) Procedures for review

VI.4.1) Review body

Greater Manchester Police (Procurement)

FHQ Northampton Rd

Manchester

M40 5BP

Email

procurement@gmp.police.uk

Telephone

+44 1618561140

Country

United Kingdom

Internet address

www.gmp.police.uk