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Contract

Ferry Booking and Ticketing Software

CalMac Ferries Ltd

F03: Contract award notice

Notice identifier: 2021/S 000-001243

Procurement identifier (OCID): ocds-h6vhtk-028c31

Published 21 January 2021, 2:08pm

Section I: Contracting authority

I.1) Name and addresses

CalMac Ferries Ltd

Ferry Terminal

Gourock

PA19 1QP

Contact

Mike Belton

Email

mike.belton@calmac.co.uk

Telephone

+44 1475650138

Country

United Kingdom

NUTS code

UKM - SCOTLAND

Internet address(es)

Main address

<http://www.calmac.co.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10923

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Ferry transport

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Ferry Booking and Ticketing Software

Reference number

ITSW20-001

II.1.2) Main CPV code

- 72212100 - Industry specific software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Establish a Contract for Ferry Booking and Ticketing software.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,751,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48100000 - Industry specific software package

II.2.3) Place of performance

NUTS codes

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Main site or place of performance

Gourock Scotland & West Coast of Scotland

II.2.4) Description of the procurement

CalMac have entered into a Contract with a supplier of Ticketing Software. The contract for this service will be let for an initial four-year duration, which will include an implementation period and a period of live running, followed by four, auto-renewed periods of 12 months, each of which is at CFL's option. In advance of each renewal, CFL may elect not to renew, at its sole discretion, at 12 months notice. The total contract duration is eight years.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 087-209411](#)

Section V. Award of contract

Contract No

ITSW20-001

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 December 2020

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

E-Dea Transport Technology

Via Fienile 1

Casalnuovo di Napoli

80013

Telephone

+39 0818422626

Country

Italy

NUTS code

- ITF3 - Campania

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,000,000

Total value of the contract/lot: £2,751,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:641801)

VI.4) Procedures for review

VI.4.1) Review body

Greenock Sheriff Court

Sheriff Court House, 1 Nelson Street

Greenock

PA15 1TR

Country

United Kingdom