

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/001243-2021>

Contract

## **Ferry Booking and Ticketing Software**

CalMac Ferries Ltd

F03: Contract award notice

Notice identifier: 2021/S 000-001243

Procurement identifier (OCID): ocds-h6vhtk-028c31

Published 21 January 2021, 2:08pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

CalMac Ferries Ltd

Ferry Terminal

Gourock

PA19 1QP

#### **Contact**

Mike Belton

#### **Email**

[mike.belton@calmac.co.uk](mailto:mike.belton@calmac.co.uk)

#### **Telephone**

+44 1475650138

#### **Country**

United Kingdom

**NUTS code**

UKM - SCOTLAND

**Internet address(es)**

Main address

<http://www.calmac.co.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA10923](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10923)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Ferry transport

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Ferry Booking and Ticketing Software

Reference number

ITSW20-001

#### **II.1.2) Main CPV code**

- 72212100 - Industry specific software development services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Establish a Contract for Ferry Booking and Ticketing software.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,751,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 48100000 - Industry specific software package

#### **II.2.3) Place of performance**

NUTS codes

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Main site or place of performance

Gourock Scotland & West Coast of Scotland

#### **II.2.4) Description of the procurement**

CalMac have entered into a Contract with a supplier of Ticketing Software. The contract for this service will be let for an initial four-year duration, which will include an implementation period and a period of live running, followed by four, auto-renewed periods of 12 months, each of which is at CFL's option. In advance of each renewal, CFL may elect not to renew, at its sole discretion, at 12 months notice. The total contract duration is eight years.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 087-209411](#)

---

## **Section V. Award of contract**

### **Contract No**

ITSW20-001

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

22 December 2020

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

E-Dea Transport Technology

Via Fienile 1

Casalnuovo di Napoli

80013

Telephone

+39 0818422626

Country

Italy

NUTS code

- ITF3 - Campania

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,000,000

Total value of the contract/lot: £2,751,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:641801)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Greenock Sheriff Court

Sheriff Court House, 1 Nelson Street

Greenock

PA15 1TR

Country

United Kingdom