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Tender

Direct Payment Services

London Borough of Croydon

F02: Contract notice

Notice identifier: 2025/S 000-001230

Procurement identifier (OCID): ocds-h6vhtk-04cffa

Published 14 January 2025, 3:42pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Croydon

Bernard Weatherill House, 8 Mint Walk

Croydon

CR0 1EA

Email

procurement@croydon.gov.uk

Country

United Kingdom

NUTS code

UKI62 - Croydon

Internet address(es)

Main address

www.croydon.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/croydontenders.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/croydontenders.aspx/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Direct Payment Services

Reference number

LBC/TN/401

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Croydon ('the Council') is seeking to engage providers for the provision of a Direct Payment service. The full scope of the contract requirements are provided in the Service Specifications, which form part of the Tender Documents. The Contracts is for a period of 10 years (the "Term"). This procurement will be carried out in line with the open procurement process detailed within the PCR 2015. The required Services are being procured via a competitive tendering process and will run electronically via the Croydon Tenders Portal. All communication throughout the tender process will be via London Borough of Croydon E-Procurement Site - Home (in-tendhost.co.uk).

II.1.5) Estimated total value

Value excluding VAT: £2,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI62 - Croydon

II.2.4) Description of the procurement

The London Borough of Croydon ('the Council') is seeking to engage providers for the provision of a Direct Payment service. The full scope of the contract requirements are provided in the Service Specifications, which form part of the Tender Documents. The Contracts is for a period of 10 years (the "Term"). This procurement will be carried out in line with the open procurement process detailed within the PCR 2015. The required Services are being procured via a competitive tendering process and will run electronically via the Croydon Tenders Portal. All communication throughout the tender process will be via London Borough of Croydon E-Procurement Site - Home (in-tendhost.co.uk).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.6) Estimated value

Value excluding VAT: £2,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2025

End date

30 September 2035

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

As described within the tender documentation.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As described within the procurement documentation.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

13 February 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

13 February 2025

Local time

12:00pm

Place

inTend.

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

HM Courts and Tribunal Service

London

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

HM Courts and Tribunal Service

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Review procedures are as set out in the Public Contract Regulations 2015 and are time limited. Any proceedings must be brought in the high court of England and Wales.

VI.4.4) Service from which information about the review procedure may be obtained

HM Courts and Tribunal Services

London

Country

United Kingdom