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Contract

Training for our Conflict Recognition, Reduction and Resolution Hub

NHS England

F03: Contract award notice

Notice identifier: 2023/S 000-001227

Procurement identifier (OCID): ocids-h6vhtk-037390

Published 16 January 2023, 10:22am

Section I: Contracting authority

I.1) Name and addresses

NHS England

1st Floor, Quarry House, Quarry Hill

Leeds

LS2 7UE

Contact

NHSE Commercial Team

Email

england.commercialqueries@nhs.net

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Training for our Conflict Recognition, Reduction and Resolution Hub

Reference number

C104180

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The aim of this project is to create a suite of resources that will enhance the knowledge, skills and behaviours in recognising and managing conflict. It is anticipated that this

increase in resource will reduce the need of escalation to the Integrated Care Systems (ICS) and to the National team.

This will enhance the knowledge and skills the HCP requires to recognise and manage episodes of conflict. Therefore, the outcomes of this project are to:

- Provide training and education for the HCP to better recognise and manage conflict between parents and HCPs
- Provide signposting to parents and families to better support them with decision making and managing conflict when there is disagreement with HCPs.
- Provide signposting to the workforce to well-being resources to support their emotional resilience.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £127,265

II.2) Description

II.2.2) Additional CPV code(s)

- 80561000 - Health training services
- 80561000 - Health training services

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber

II.2.4) Description of the procurement

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This will enhance the knowledge and skills the HCP requires to recognise and manage episodes of conflict. Therefore, the outcomes of this project are to:

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between parents and HCPs

- Provide signposting to parents and families to better support them with decision making and managing conflict when there is disagreement with HCPs.
- Provide signposting to the workforce to well-being resources to support their emotional resilience.

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-028132](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 December 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Medical Mediation Foundation

1101 Lessing Building, heritage Lane, London

London

NW6 2BF

Telephone

+44 7802783184

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07398812

Internet address

www.medicalmediation.org.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £127,500

Total value of the contract/lot: £127,265

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

InternationalRelationsJudicialOffice@judiciary.uk

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>