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Contract

## **Training for our Conflict Recognition, Reduction and Resolution Hub**

NHS England

F03: Contract award notice

Notice identifier: 2023/S 000-001227

Procurement identifier (OCID): ocds-h6vhtk-037390

Published 16 January 2023, 10:22am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS England

1st Floor, Quarry House, Quarry Hill

Leeds

LS2 7UE

#### **Contact**

NHSE Commercial Team

#### **Email**

[england.commercialqueries@nhs.net](mailto:england.commercialqueries@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKE - Yorkshire and the Humber

**Internet address(es)**

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Training for our Conflict Recognition, Reduction and Resolution Hub

Reference number

C104180

**II.1.2) Main CPV code**

- 85100000 - Health services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The aim of this project is to create a suite of resources that will enhance the knowledge, skills and behaviours in recognising and managing conflict. It is anticipated that this

increase in resource will reduce the need of escalation to the Integrated Care Systems (ICS) and to the National team.

This will enhance the knowledge and skills the HCP requires to recognise and manage episodes of conflict. Therefore, the outcomes of this project are to:

- Provide training and education for the HCP to better recognise and manage conflict between parents and HCPs
- Provide signposting to parents and families to better support them with decision making and managing conflict when there is disagreement with HCPs.
- Provide signposting to the workforce to well-being resources to support their emotional resilience.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £127,265

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 80561000 - Health training services
- 80561000 - Health training services

#### **II.2.3) Place of performance**

NUTS codes

- UKE - Yorkshire and the Humber

#### **II.2.4) Description of the procurement**

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This will enhance the knowledge and skills the HCP requires to recognise and manage episodes of conflict. Therefore, the outcomes of this project are to:

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between parents and HCPs

- Provide signposting to parents and families to better support them with decision making and managing conflict when there is disagreement with HCPs.
- Provide signposting to the workforce to well-being resources to support their emotional resilience.

#### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-028132](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 December 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

The Medical Mediation Foundation

1101 Lessing Building, heritage Lane, London

London

NW6 2BF

Telephone

+44 7802783184

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07398812

Internet address

[www.medicalmediation.org.uk](http://www.medicalmediation.org.uk)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £127,500

Total value of the contract/lot: £127,265

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

[InternationalRelationsJudicialOffice@judiciary.uk](mailto:InternationalRelationsJudicialOffice@judiciary.uk)

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>