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Contract

Term Contract for Cashless Parking Services

London Borough of Barking & Dagenham

F03: Contract award notice

Notice identifier: 2021/S 000-001215

Procurement identifier (OCID): ocds-h6vhtk-028c15

Published 21 January 2021, 9:56am

Section I: Contracting authority

I.1) Name and addresses

London Borough of Barking & Dagenham

Barking Town Hall

BARKING

IG11 7LU

Email

Richard.Barrett@lbbd.gov.uk

Country

United Kingdom

NUTS code

UKI52 - Barking & Dagenham and Havering

Internet address(es)

Main address

www.lbbd.gov.uk

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA0391

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Term Contract for Cashless Parking Services

II.1.2) Main CPV code

- 63712400 - Parking services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Barking and Dagenham are tendering to appoint a provider to supply the provision of a cashless parking service. The service enables customers to pay using a mobile telephone with a debit/credit card or any alternative payment methods as agreed between the parties during the life of the contract.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £118,890

II.2) Description

II.2.2) Additional CPV code(s)

- 63712400 - Parking services

II.2.3) Place of performance

NUTS codes

- UKI52 - Barking & Dagenham and Havering

II.2.4) Description of the procurement

The London Borough of Barking and Dagenham are tendering to appoint a provider for

the provision of a cashless parking service. The service enables customers to pay using a mobile telephone with a debit/credit card or any alternative payment methods as agreed between the parties during the life of the contract.

The service shall be available for all on and off street pay and Display car parking locations including resident, doctors, staff permits, business and business parking utilising a permit system operated by either Council and any additional parking facilities that the Council may wish to add during the life of the contract.

An app is required that in addition to standard functionality will allow for staff to pay a day rate, certain customers to pay a discounted rate, dispensations and suspensions

The service shall be operational 24 hours a day, 7 days a week, and 365 days a year.

The duration of the contract will be for a period of three years, with an option to extend for a further 2 years at the discretion of the contracting authority

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

The contract is for 36 months with the option to extend for a further 24 months at the discretion of the contracting authority

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 092-221125](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 July 2020

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PayByPhone UK

Bishops Court, 17A The Broadway, Old Hatfield

Hertfordshire

AL9 5HZ

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £118,890

Section VI. Complementary information

VI.3) Additional information

(MT Ref:221675)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>