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Contract

Development of a smart rota solution for medical rostering

Partners Procurement Service (PPS)
Whittington Health

F03: Contract award notice

Notice identifier: 2025/S 000-001187

Procurement identifier (OCID): ocds-h6vhtk-04c958

Published 14 January 2025, 1:51pm

Section I: Contracting authority

I.1) Name and addresses

Partners Procurement Service (PPS)

Level 2 Kenwood Wing, Whittington Health

London

N19 5NF

Email

rf.ppstenders@nhs.net

Telephone

+44 2033221935

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<http://www.nhspps.uk>

Buyer's address

<http://www.nhspps.uk>

I.1) Name and addresses

Whittington Health

The Whittington Hospital, Magdala Avenue

London

N19 5NF

Email

info@whittington.nhs.uk

Telephone

+44 2072723070

Fax

+44 2072885550

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<http://www.whittington.nhs.uk/>

Buyer's address

<http://www.whittington.nhs.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Development of a smart rota solution for medical rostering

Reference number

CA15089 - CORP6919

II.1.2) Main CPV code

- 72212482 - Business intelligence software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Development and provision of software solutions enhanced by artificial intelligence that are designed to optimise workforce deployment. Specifically junior doctors.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72212100 - Industry specific software development services
- 48450000 - Time accounting or human resources software package

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

London

II.2.4) Description of the procurement

The core of the service is the provision, development and support of an AI-driven rota generation tool. It gathers the leave requests and working preferences of clinicians and hospital departments, and generates an individualised rota for every clinician.

II.2.5) Award criteria

Quality criterion - Name: Product / Weighting: 50.00%

Cost criterion - Name: Commercial / Weighting: 50.00%

II.2.11) Information about options

Options: Yes

Description of options

72 month(s) from the commencement date, with 36 initial month(s) and option to extend 3x12 month(s)

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- New works/services, constituting a repetition of existing works/services

Explanation:

The AI contained in the platform solution is proprietary to the supplier. The supplier approached the Authority looking for a customer to work with them on the development and refinement of the solution. The product has already been subject to free of charge evaluation trials at the Whittington and our intention now is to award the Contract covered by this notice.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-040861](#)

Section V. Award of contract

Contract No

CA15089

Title

Development of a smart rota solution for medical rostering

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court, Royal Courts of Justice, The Strand

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 20794760000

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The VEAT Notice will be issued to market for 10 days to mitigate the risk of any challenges.