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Tender

Domestic Appliances Framework - NATIONAL

Places for People Group Limited

F02: Contract notice

Notice identifier: 2024/S 000-001186

Procurement identifier (OCID): ocds-h6vhtk-042cee

Published 12 January 2024, 7:06pm

Section I: Contracting authority

I.1) Name and addresses

Places for People Group Limited

4 The Pavilions, Port Way

Preston

PR2 2YB

Contact

Lisa Gallacher

Email

Purchasing@placesforpeople.co.uk

Telephone

+44 01772897200

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

3777037

Internet address(es)

Main address

www.procurementhub.co.uk

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Preston:-Domestic-appliances./Q3XHHS7RUM>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Domestic Appliances Framework - NATIONAL

II.1.2) Main CPV code

- 39700000 - Domestic appliances

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Procurement Hub wishes to set up a Domestic Appliances Framework on a sole supplier basis and is seeking expressions of interests from suppliers that can supply, deliver and install / remove existing appliances on a NATIONAL basis including Scotland. The supplier MUST have an ESTABLISHED customisable online ordering portal and this is an essential minimum requirement where we can only see our core products and ability to block other product categories.

This framework is available for use by public sector bodies (and their statutory successors) cited by name in Schedule 1 to the Public Contracts Regulations 2015 and additionally listed online at <http://www.procurementhub.co.uk/eligibility-criteria/>

II.1.5) Estimated total value

Value excluding VAT: £20,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 39700000 - Domestic appliances
- 30200000 - Computer equipment and supplies

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

The Procurement Hub wishes to set up a Domestic Appliances Framework on a sole supplier basis and is seeking expressions of interests from suppliers that can supply, deliver and install / remove existing appliances on a NATIONAL basis including Scotland. The supplier MUST have an ESTABLISHED customisable online ordering portal and this is an essential minimum requirement where we can only see our core products and ability to block other product categories.

MINIMUM REQUIREMENTS

- The online product catalogue will display full product information, specification, dimensions, warranty and delivery information as a minimum
- Available Next day delivery on a core product range
- Established Consolidated billing is a minimum requirement for this contract where we received one monthly invoice and backing data that matches the invoice amount. This can be offered to multiple company sub accounts within the same company and will have full backing data showing product details, cost centre information and full cost breakdown.
- Real time stock availability. If core list product is out of stock the buyer will always be able to buy an alternative product there and then at roughly the same price point and spec.
- ‘Retail like’ customer buying experience and seamless checkout process – with the ability to add extra items at the same time as ordering the goods
- It is important that the delivery of goods and installation / removal of old appliance has to happen at the same time
- Internally trained operatives and drivers, NOT sub-contracted out for core items (white goods / appliances)
- Dedicated account management that is immediately accessible and responsive for colleagues during working hours Monday to Friday

- Evidence of reducing delivery failures ('first time right' ethos)
- To offer a Price Match Guarantee against any other UK retailer
- Swift implementation and onboarding within 4 weeks
- Must agree to Procurement Hub Framework Agreement

HIGHLY DESIRABLE

- Ability to book online delivery slots at checkout
- Ability to add extra items like removal/recycling of old appliance and installation
- Ability for the buyer to track orders and buyer has full visibility and owns the ordering process. An example of this is a text message is sent on order, on dispatch and the evening before delivery that gives a delivery time slot. In addition it would be beneficial for the driver to telephone in advance on the day of delivery and ability to see driver drop number and area. Option to have time to suit at additional charge (i.e. AM)
- Online spend reporting capabilities at user level (full order history for the buyer) and Admin level (can see all orders)
- 'Click and Collect' on smaller appliances and can use credit cards for this option
- Instant access to online experts that would offer advice on products (live video chat before or whilst placing an online order)
- Employee benefits offer (discount scheme) for colleagues

This framework is available for use by public sector bodies (and their statutory successors) cited by name in Schedule 1 to the Public Contracts Regulations 2015 and additionally listed online at <http://www.procurementhub.co.uk/eligibility-criteria/>

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Cost criterion - Name: Pricing / Weighting: 30

II.2.6) Estimated value

Value excluding VAT: £20,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-sourcing.com/respond/MR74288J7R>

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 February 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

16 February 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Preston:-Domestic-appliances./Q3XHHS7RUM>

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GO Reference: GO-2024112-PRO-24948133

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Royal Courts of Justice

Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Crown Commercial Services

1 Horse Guards Road

London

SW1A 2HQ

Country

United Kingdom