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Tender

## **Domestic Appliances Framework - NATIONAL**

Places for People Group Limited

F02: Contract notice

Notice identifier: 2024/S 000-001186

Procurement identifier (OCID): ocds-h6vhtk-042cee

Published 12 January 2024, 7:06pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Places for People Group Limited

4 The Pavilions, Port Way

Preston

PR2 2YB

#### **Contact**

Lisa Gallacher

#### **Email**

[Purchasing@placesforpeople.co.uk](mailto:Purchasing@placesforpeople.co.uk)

#### **Telephone**

+44 01772897200

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**National registration number**

3777037

**Internet address(es)**

Main address

[www.procurementhub.co.uk](http://www.procurementhub.co.uk)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Preston:-Domestic-appliances./Q3XHHS7RUM>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Domestic Appliances Framework - NATIONAL

#### **II.1.2) Main CPV code**

- 39700000 - Domestic appliances

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The Procurement Hub wishes to set up a Domestic Appliances Framework on a sole supplier basis and is seeking expressions of interests from suppliers that can supply, deliver and install / remove existing appliances on a NATIONAL basis including Scotland. The supplier MUST have an ESTABLISHED customisable online ordering portal and this is an essential minimum requirement where we can only see our core products and ability to block other product categories.

This framework is available for use by public sector bodies (and their statutory successors) cited by name in Schedule 1 to the Public Contracts Regulations 2015 and additionally listed online at <http://www.procurementhub.co.uk/eligibility-criteria/>

#### **II.1.5) Estimated total value**

Value excluding VAT: £20,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 39700000 - Domestic appliances
- 30200000 - Computer equipment and supplies

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

The Procurement Hub wishes to set up a Domestic Appliances Framework on a sole supplier basis and is seeking expressions of interests from suppliers that can supply, deliver and install / remove existing appliances on a NATIONAL basis including Scotland. The supplier MUST have an ESTABLISHED customisable online ordering portal and this is an essential minimum requirement where we can only see our core products and ability to block other product categories.

#### **MINIMUM REQUIREMENTS**

- The online product catalogue will display full product information, specification, dimensions, warranty and delivery information as a minimum
- Available Next day delivery on a core product range
- Established Consolidated billing is a minimum requirement for this contract where we received one monthly invoice and backing data that matches the invoice amount. This can be offered to multiple company sub accounts within the same company and will have full backing data showing product details, cost centre information and full cost breakdown.
- Real time stock availability. If core list product is out of stock the buyer will always be able to buy an alternative product there and then at roughly the same price point and spec.
- ‘Retail like’ customer buying experience and seamless checkout process – with the ability to add extra items at the same time as ordering the goods
- It is important that the delivery of goods and installation / removal of old appliance has to happen at the same time
- Internally trained operatives and drivers, NOT sub-contracted out for core items (white goods / appliances)
- Dedicated account management that is immediately accessible and responsive for colleagues during working hours Monday to Friday

- Evidence of reducing delivery failures ('first time right' ethos)
- To offer a Price Match Guarantee against any other UK retailer
- Swift implementation and onboarding within 4 weeks
- Must agree to Procurement Hub Framework Agreement

#### HIGHLY DESIRABLE

- Ability to book online delivery slots at checkout
- Ability to add extra items like removal/recycling of old appliance and installation
- Ability for the buyer to track orders and buyer has full visibility and owns the ordering process. An example of this is a text message is sent on order, on dispatch and the evening before delivery that gives a delivery time slot. In addition it would be beneficial for the driver to telephone in advance on the day of delivery and ability to see driver drop number and area. Option to have time to suit at additional charge (i.e. AM)
- Online spend reporting capabilities at user level (full order history for the buyer) and Admin level (can see all orders)
- 'Click and Collect' on smaller appliances and can use credit cards for this option
- Instant access to online experts that would offer advice on products (live video chat before or whilst placing an online order)
- Employee benefits offer (discount scheme) for colleagues

This framework is available for use by public sector bodies (and their statutory successors) cited by name in Schedule 1 to the Public Contracts Regulations 2015 and additionally listed online at <http://www.procurementhub.co.uk/eligibility-criteria/>

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Cost criterion - Name: Pricing / Weighting: 30

#### **II.2.6) Estimated value**

Value excluding VAT: £20,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

To respond to this opportunity please click here: <https://www.delta-sourcing.com/respond/MR74288J7R>

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 February 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

16 February 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Preston:-Domestic-appliances./Q3XHHS7RUM>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/Q3XHHS7RUM>

GO Reference: GO-2024112-PRO-24948133

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**



Royal Courts of Justice

Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

Crown Commercial Services

1 Horse Guards Road

London

SW1A 2HQ

Country

United Kingdom