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Tender

PN253 - Mental Health Call Handling Incl NHS 111 Mental Health Option

Sheffield Health and Social Care NHS Foundation Trust

F02: Contract notice

Notice identifier: 2024/S 000-001175

Procurement identifier (OCID): ocds-h6vhtk-042ce8

Published 12 January 2024, 5:17pm

Section I: Contracting authority

I.1) Name and addresses

Sheffield Health and Social Care NHS Foundation Trust

Fulwood House, Old Fulwood Road

Sheffield

S60 2UD

Contact

Julie Rice

Email

julie.rice@shsc.nhs.uk

Country

United Kingdom

Region code

UKE32 - Sheffield

Internet address(es)

Main address

<https://www.shsc.nhs.uk>

Buyer's address

<https://www.shsc.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PN253 - Mental Health Call Handling Incl NHS 111 Mental Health Option

II.1.2) Main CPV code

- 79512000 - Call centre

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of Mental Health Call Handling Including NHS 111 Mental Health Option

II.1.5) Estimated total value

Value excluding VAT: £600,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79512000 - Call centre
- 79512000 - Call centre

II.2.3) Place of performance

NUTS codes

- UKE32 - Sheffield

II.2.4) Description of the procurement

Provision of Mental Health Call Handling Including NHS 111 Mental Health Option

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £600,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2024

End date

31 March 2027

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

Accelerated procedure

Justification:

Previous procurement was abandoned due to unaffordability. There is a mandatory requirement for the service to be live 01/04/2024. Amendments have been made to the previous specification and the commercial envelope. This information has been included in the tender documents

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 January 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

29 January 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Sheffield Teaching Hospitals NHS Foundation Trust

Herries Road,

Sheffield

S5 7AU

Country

United Kingdom

Internet address

<https://www.sth.nhs.uk/>