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Tender

## **Mobile Security and Concierge Service**

Midland Heart Ltd

F02: Contract notice

Notice identifier: 2024/S 000-001174

Procurement identifier (OCID): ocds-h6vhtk-042ce7

Published 12 January 2024, 5:14pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Midland Heart Ltd

20 Bath Row

Birmingham

B15 1LZ

#### **Contact**

Alex Lawrence

#### **Email**

[alex.lawrence@midlandheart.org.uk](mailto:alex.lawrence@midlandheart.org.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKG - West Midlands (England)

**National registration number**

IP30069R

**Internet address(es)**

Main address

[www.midlandheart.org.uk](http://www.midlandheart.org.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/midlandheart/asp/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Mobile Security and Concierge Service

**II.1.2) Main CPV code**

- 79710000 - Security services

**II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

The service is a Mobile Security Service to patrol Midland Heart general needs schemes across its stock base. This will cover approx. 21,503 properties. The winning bidder may also be required to cover CCTV monitoring at our East Midland Hub and may occasionally be required to lock up and open up our other offices. The list of properties and map of the geographic scope of the Contract is provided in the tender documentation. The successful Contractor will work alongside Midland Heart's housing management teams to co-ordinate caretaking and security activities. The successful contractor will work alongside Midland Heart's CCTV control room in responding to incidents of concern. It is expected that the Mobile Security Service will provide a valuable contribution to community safety and through reporting, enforcing, and educating, to ensure our properties and neighborhoods are places people want to live now and in the future.

### **II.1.5) Estimated total value**

Value excluding VAT: £3,500,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 79710000 - Security services

### **II.2.3) Place of performance**

NUTS codes

- UKG - West Midlands (England)

### **II.2.4) Description of the procurement**

The service is a Mobile Security Service to patrol Midland Heart general needs schemes across its stock base. This will cover approx. 21,503 properties. The winning bidder may also be required to cover CCTV monitoring at our East Midland Hub and may occasionally be required to lock up and open up our other offices. The list of properties and map of the geographic scope of the Contract is provided in the tender documentation. The successful Contractor will work alongside Midland Heart's housing management teams to co-ordinate caretaking and security activities. The successful contractor will work alongside

Midland Heart's CCTV control room in responding to incidents of concern. It is expected that the Mobile Security Service will provide a valuable contribution to community safety and through reporting, enforcing, and educating, to ensure our properties and neighborhoods are places people want to live now and in the future.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £3,500,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

12 February 2024

Local time

7:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 12 August 2024

#### **IV.2.7) Conditions for opening of tenders**

Date

12 February 2024

Local time

5:00pm

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Cabinet Office

70 Whitehall

Westminster

SW1A 2AS

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Centre for Effective Dispute Resolution

100 St Pauls Church Yard

London

EC4M 8BU

Country

Afghanistan

