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Tender

Mobile Security and Concierge Service

Midland Heart Ltd

F02: Contract notice

Notice identifier: 2024/S 000-001174

Procurement identifier (OCID): ocds-h6vhtk-042ce7

Published 12 January 2024, 5:14pm

Section I: Contracting authority

I.1) Name and addresses

Midland Heart Ltd

20 Bath Row

Birmingham

B15 1LZ

Contact

Alex Lawrence

Email

alex.lawrence@midlandheart.org.uk

Country

United Kingdom

NUTS code

UKG - West Midlands (England)

National registration number

IP30069R

Internet address(es)

Main address

www.midlandheart.org.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/midlandheart.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mobile Security and Concierge Service

II.1.2) Main CPV code

- 79710000 - Security services

II.1.3) Type of contract

Services

II.1.4) Short description

The service is a Mobile Security Service to patrol Midland Heart general needs schemes across its stock base. This will cover approx. 21,503 properties. The winning bidder may also be required to cover CCTV monitoring at our East Midland Hub and may occasionally be required to lock up and open up our other offices. The list of properties and map of the geographic scope of the Contract is provided in the tender documentation. The successful Contractor will work alongside Midland Heart's housing management teams to co-ordinate caretaking and security activities. The successful contractor will work alongside Midland Heart's CCTV control room in responding to incidents of concern. It is expected that the Mobile Security Service will provide a valuable contribution to community safety and through reporting, enforcing, and educating, to ensure our properties and neighborhoods are places people want to live now and in the future.

II.1.5) Estimated total value

Value excluding VAT: £3,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79710000 - Security services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

The service is a Mobile Security Service to patrol Midland Heart general needs schemes across its stock base. This will cover approx. 21,503 properties. The winning bidder may also be required to cover CCTV monitoring at our East Midland Hub and may occasionally be required to lock up and open up our other offices. The list of properties and map of the geographic scope of the Contract is provided in the tender documentation. The successful Contractor will work alongside Midland Heart's housing management teams to co-ordinate caretaking and security activities. The successful contractor will work alongside

Midland Heart's CCTV control room in responding to incidents of concern. It is expected that the Mobile Security Service will provide a valuable contribution to community safety and through reporting, enforcing, and educating, to ensure our properties and neighborhoods are places people want to live now and in the future.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £3,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 February 2024

Local time

7:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 12 August 2024

IV.2.7) Conditions for opening of tenders

Date

12 February 2024

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Cabinet Office

70 Whitehall

Westminster

SW1A 2AS

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Centre for Effective Dispute Resolution

100 St Pauls Church Yard

London

EC4M 8BU

Country

Afghanistan

