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Tender

Census Services

Stonewater Commercial Limited

F02: Contract notice

Notice identifier: 2024/S 000-001151

Procurement identifier (OCID): ocds-h6vhtk-042cd8

Published 12 January 2024, 4:06pm

Section I: Contracting authority

I.1) Name and addresses

Stonewater Commercial Limited

Suite C, Lancaster House, Grange Business Park, Enderby Road

Leicester

LE8 6EP

Contact

Joey Barron

Email

joey.barron@stonewater.org

Telephone

+44 791755557

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.stonewater.org/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Leicester:-Industry-specific-software-development-services./CD77K344CU>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/CD77K344CU>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Census Services

II.1.2) Main CPV code

- 72212100 - Industry specific software development services

II.1.3) Type of contract

Services

II.1.4) Short description

This requirement entails census services that aim to conduct a comprehensive customer census for approximately 33,000 homes. The project's core objective is to enable residents to update their information via an online census form, the data input into the online form must be able to integrate into ActiveH.

Key components of the services include, customer engagement, presentation and display of census results and household member management. The system must support vulnerabilities & disability changes and must meet ongoing reporting requirements of monitoring census performance.

The eventual supplier is expected to provide a solution that complies with the above requirements.

II.1.5) Estimated total value

Value excluding VAT: £100,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This requirement entails census services that aim to conduct a comprehensive customer census for approximately 33,000 homes. The project's core objective is to enable residents to update their information via an online census form, the data input into the online form must be able to integrate into ActiveH.

Key components of the services include, customer engagement, presentation and display of census results and household member management. The system must support vulnerabilities & disability changes and must meet ongoing reporting requirements of monitoring census performance.

The eventual supplier is expected to provide a solution that complies with the above requirements.

II.2.5) Award criteria

Quality criterion - Name: Quality Criteria A: Project Delivery/Fulfilment / Weighting: 21

Quality criterion - Name: Quality Criteria B: Testing / Weighting: 3.6

Quality criterion - Name: Quality Criteria C: Engaging with Customers / Weighting: 9.8

Quality criterion - Name: Quality Criteria D: Data Integrity / Weighting: 8.4

Quality criterion - Name: Quality Criteria E: IT / Weighting: 5.2

Quality criterion - Name: Quality Criteria F: Red Flags/Safeguarding / Weighting: 2

Quality criterion - Name: Quality Criteria G: Social Value and Sustainability / Weighting: 10

Cost criterion - Name: To / Weighting: 40

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

4 x 12 month optional extensions. These extensions are optional to Stonewater.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Listed within documents

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 February 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

19 February 2024

Local time

12:00pm

Place

Online via the Delta Portal

Information about authorised persons and opening procedure

Members of the Stonewater Procurement Department

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: Upon the expiry of this contract, which is an initial 12 month contract, with 4 x 12 month optional extensions.

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Leicester:-Industry-specific-software-development-services./CD77K344CU>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/CD77K344CU>

GO Reference: GO-2024112-PRO-24948016

VI.4) Procedures for review

VI.4.1) Review body

His Majesty's High Court of Justice

Strand, London

London

WC2A 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Jephson Housing Association Group

Unit 12, Narrowboat Way

Brierley Hill

DY5 1UF

Telephone

+44 1384471065

Country

United Kingdom