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Tender

Customer Perception Study Tender

Ordnance Survey Limited

F02: Contract notice

Notice identifier: 2023/S 000-001140

Procurement identifier (OCID): ocids-h6vhtk-039766

Published 13 January 2023, 2:55pm

Section I: Contracting authority

I.1) Name and addresses

Ordnance Survey Limited

Explorer House, Adanac Drive

Southampton

SO16 0AS

Contact

Caroline Eadie

Email

Caroline.Eadie@os.uk

Telephone

+44 2380055091

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.ordnancesurvey.co.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://in-tendhost.co.uk/os>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://in-tendhost.co.uk/os>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Other type

Go-Co

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Customer Perception Study Tender

Reference number

BS2457.2022

II.1.2) Main CPV code

- 79310000 - Market research services

II.1.3) Type of contract

Services

II.1.4) Short description

OS has been conducting research with our largest and most important clients, partners, and PSGA members since 2015. The objective of the research is to understand the strategic priorities of these stakeholders, understand how we are performing against their current and future needs and understand the overall sentiment. The awarded supplier will carry out research with senior business leaders and users of data to understand current perceptions of OS and to uncover how OS should change to remain strategically relevant to these customers over time.

II.1.5) Estimated total value

Value excluding VAT: £300,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This contract is not divided into LOTs.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

16 April 2023

End date

16 April 2028

This contract is subject to renewal

Yes

Description of renewals

This contract is not divided into LOTs.

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 February 2023

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

20 February 2023

Local time

10:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 2028

VI.4) Procedures for review

VI.4.1) Review body

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