

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/001138-2021>

Tender

Y21028 - Supply of IT Hardware including New, Remanufactured and Refurbished, Disposal and Associated Services

Kent County Council (t/a KCS)

F02: Contract notice

Notice identifier: 2021/S 000-001138

Procurement identifier (OCID): ocds-h6vhtk-028bc8

Published 20 January 2021, 10:59am

Section I: Contracting authority

I.1) Name and addresses

Kent County Council (t/a KCS)

Head Office, 1 Abbey Wood Group, Kings Hill

West Malling

ME19 4YT

Contact

Mr Ian Day

Email

ian.day@cs ltd.org.uk

Telephone

+44 1622236697

Country

United Kingdom

NUTS code

UK - UNITED KINGDOM

Internet address(es)

Main address

<http://www.commercialservices.org.uk>

Buyer's address

<http://www.commercialservices.org.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.kentbusinessportal.org.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.kentbusinessportal.org.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Y21028 - Supply of IT Hardware including New, Remanufactured and Refurbished, Disposal and Associated Services

Reference number

DN521044

II.1.2) Main CPV code

- 30200000 - Computer equipment and supplies

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Framework Agreement covers the provision of a full range of IT Hardware including new, Refurbished and

Remanufactured as well as repair, disposal and associated services including support and maintenance.

The Framework Agreement will be split into 4 LOTs:

- LOT 1 - IT Hardware
- LOT 2 - Remanufactured IT Hardware
- LOT 3 - Refurbished IT Hardware
- LOT 4 - IT Hardware Repair, Disposal and Recycling

Requirements include, but are not limited to, the following product groups:

- Desktop PC's
- Laptops

- Tablets
- Thin client
- Servers
- Storage devices
- E-Readers
- Desktop printers
- Spare parts and components
- Networking and storage hardware

Associated services may extend beyond the scope of the Goods/Services purchased and may include, but not

be limited to;

- End user support
- Software
- Service desk
- Integration
- Installation
- Project management
- Training
- Asset management
- Sanitisation
- Approved destruction of products
- Secure data erasure and destruction
- Secure computer recycling and disposal

- Auditable trail

II.1.5) Estimated total value

Value excluding VAT: £500,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

IT Hardware

Lot No

1

II.2.2) Additional CPV code(s)

- 30200000 - Computer equipment and supplies

II.2.3) Place of performance

NUTS codes

- UK - UNITED KINGDOM

II.2.4) Description of the procurement

LOT 1 is for the provision of New IT Hardware Products. Hardware solutions and installations can also be

procured. When procuring a solution, appropriate software may be provided under this LOT 1.

All products purchased and delivered under this agreement shall be New and come with the manufacturer's

warranty therefore Suppliers must quote pricing for compliant products.

This LOT 1 will include, but is not limited to, the following Goods/Services:

Desktop PC's

Laptops

Tablets

Thin client

Servers

Storage devices

E-Readers

Desktop printers

Spare parts and components

Networking and storage hardware

All IT related hardware

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To gain access and complete the necessary documents please follow the instruction below

Visit - WWW.Kentbusinessportal.org.uk

Select - Opportunities

10 / 10

Select Organisation - Commercial Services

Select the opportunity appropriate to you from the list provided

Express interest - you may need to register first

Once successful expression is completed you can access and complete the requirements in two ways

1 - when you register you will receive a successful registration email, this also contains an link taking you direct

to the opportunity

2 - when you log in to proactis go to my activities, select commercial services and you will be presented with the

opportunity.

Following the instruction from herein

II.2) Description

II.2.1) Title

Remanufactured IT Hardware

Lot No

2

II.2.2) Additional CPV code(s)

- 30200000 - Computer equipment and supplies

II.2.3) Place of performance

NUTS codes

- UK - UNITED KINGDOM

II.2.4) Description of the procurement

LOT 2 is for the provision of Remanufactured IT Hardware Products. Hardware solutions and installations can

also be procured. When procuring a solution, appropriate software may be provided under this LOT 2.

To avoid doubt - Remanufacturing for our Customers, is measured around ISO8887 which states “that

Remanufacturing returns a used product to at least its original performance with a warranty that is equivalent

4 / 10

or better than that of the newly manufactured product. With respect to Remanufacturing – manufacturing

effort involves dismantling the product, the restoration and replacement of components and testing of the

individual parts and whole product to ensure that it is within its original design specifications; – performance

after Remanufacturing is expected to be at least to the original performance specification; and – any subsequent

warranty is generally at least equal to that of new product. This assumes that Remanufacturing applies to like-for-like products.”

Remanufactured Goods will include, but not be limited to, the following:

Desktop PC's

Laptops

Servers

Spare parts and components

Networking and storage hardware

All IT related hardware

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To gain access and complete the necessary documents please follow the instruction below

Visit - WWW.Kentbusinessportal.org.uk

Select - Opportunities

10 / 10

Select Organisation - Commercial Services

Select the opportunity appropriate to you from the list provided

Express interest - you may need to register first

Once successful expression is completed you can access and complete the requirements in two ways

1 - when you register you will receive a successful registration email, this also contains an link taking you direct

to the opportunity

2 - when you log in to proactis go to my activities, select commercial services and you will be presented with the

opportunity.

Following the instruction from herein

II.2) Description

II.2.1) Title

Refurbished IT Hardware

Lot No

3

II.2.2) Additional CPV code(s)

- 30230000 - Computer-related equipment

II.2.3) Place of performance

NUTS codes

- UK - UNITED KINGDOM

II.2.4) Description of the procurement

LOT 3 is for the provision of Refurbished IT Hardware Products. Hardware solutions and installations can also

be procured. When procuring a solution, appropriate software may be provided under this LOT 3.

To avoid doubt – Refurbished refers to ‘old’ or used computer equipment that has been restored to like-new

working condition and/or appearance

Refurbished Goods will include, but not be limited to, the following:

Desktop PC's

Laptops

Servers

Spare parts and components

Networking and storage hardware

All IT related hardware

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To gain access and complete the necessary documents please follow the instruction below

Visit - WWW.Kentbusinessportal.org.uk

Select - Opportunities

10 / 10

Select Organisation - Commercial Services

Select the opportunity appropriate to you from the list provided

Express interest - you may need to register first

Once successful expression is completed you can access and complete the requirements in two ways

1 - when you register you will receive a successful registration email, this also contains an link taking you direct

to the opportunity

2 - when you log in to proactis go to my activities, select commercial services and you will be presented with the

opportunity.

Following the instruction from herein

II.2) Description

II.2.1) Title

IT Hardware Repair, Disposal and Recycling Services

Lot No

4

II.2.2) Additional CPV code(s)

- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

II.2.3) Place of performance

NUTS codes

- UK - UNITED KINGDOM

II.2.4) Description of the procurement

LOT 4 is for the provision of repair, disposal and recycling services. This will include, but not be limited to, the

following products:

Desktop PC's

Laptops

Tablets

Thin client

Servers

Storage devices

E-Readers

Desktop Printers

Mobile Phones

AV Equipment

All electronic and IT related equipment

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To gain access and complete the necessary documents please follow the instruction below

Visit - WWW.Kentbusinessportal.org.uk

Select - Opportunities

10 / 10

Select Organisation - Commercial Services

Select the opportunity appropriate to you from the list provided

Express interest - you may need to register first

Once successful expression is completed you can access and complete the requirements in two ways

1 - when you register you will receive a successful registration email, this also contains an link taking you direct

to the opportunity

2 - when you log in to proactis go to my activities, select commercial services and you will be presented with the

opportunity.

Following the instruction from herein

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 40

In the case of framework agreements, provide justification for any duration exceeding 4 years:

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 March 2021

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

5 March 2021

Local time

2:10pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Member Authorities that have expressed interest in accessing the Framework Agreement from the outset are:

Buckinghamshire Council

Central Bedfordshire Council

Coventry City Council

Essex County Council

Hampshire County Council

Hertfordshire County Council

Kent County Council (via KCS Professional Services)

Other public bodies will have access to this Framework Agreement but may only do so with the agreement

of the Contracting Authority. Those organisations who may wish to access this Framework Agreement will be

members, affiliates and associates of the CBC Group, local government authorities, the police service, the fire

service, the NHS and NHS trusts, housing associations, third sector organisations, academic centres (including

8 / 10

Academies), free schools, publicly funded organisations and publicly owned private companies, operating within

the geographic boundaries of the United Kingdom, Channel Islands, Northern Ireland and Isle of Man.

The Framework Agreement will also be open for use by all other local authorities and public sector bodies.

Full details of the classification of potential Participating Authorities and Customer's geographical areas and

organisation classifications are detailed as follows:

LOCAL AUTHORITY COUNCILS:

England:

County, Unitary, District, Borough, and Metropolitan Councils. (Parish and Community Councils are also

permissible users). See link:

<https://www.registers.service.gov.uk/registers> <https://www.local.gov.uk/topics> <http://www.direct.gov.uk/en/DI1/Directories/Localcouncils/index.htm>

Northern Ireland: Administered across 26 Districts of Northern Ireland. See link: <http://www.nidirect.gov.uk/localcouncils-in-northern-ireland>

Scotland: Administered across 32 Council areas. See link: <http://www.cosla.gov.uk/scottish-local-government>

Wales: Administered across 22 Council areas. See link: <http://wales.gov.uk/topics/localgovernment/?>

skip=1andlang=en

Isle of Man: Administered across 22 local authorities, consisting of 4 town authorities, 2 district authorities, 2

village authorities, and 14 parish authorities. <https://www.gov.im/categories/home-and-neighbourhood/localauthorities/local-authority-contacts/>

Channel Islands: <https://www.gov.je/Government/Departments/Pages/default.aspx>
<https://www.gov.gg/>

article/152949/Government-Departments

EMERGENCY SERVICES:

POLICE:

National <https://www.btp.police.uk/> <http://www.mod.police.uk> <http://www.npas.police.uk/>

England <http://www.police.uk/forces.htm> <https://www.gov.uk/government/organisations/civil-nuclear-constabulary>

Northern Island <https://www.police.uk/northern-ireland/>

Scotland <http://www.scotland.police.uk/> <https://www.gov.uk/government/organisations/civil-nuclear-constabulary>

Wales <https://www.police.uk/dyfed-powys/> <https://www.police.uk/gwent/>
<https://www.police.uk/north-wales/>

<https://www.police.uk/south-wales/> <https://www.gov.uk/government/organisations/civil-nuclear-constabulary>

Isle of Man <https://www.iompolice.im/>

Channel Islands <https://jersey.police.uk/> <http://www.guernsey.police.uk/>

FIRE and RESCUE

UK – England, Scotland, Northern Ireland, Wales, IOM

<http://www.fireservice.co.uk/information/ukfrs/> <https://>

www.ukfirestations.co.uk/brigades

Channel Islands

<https://www.gov.je/Government/Departments/HomeAffairs/Pages/default.aspx>

MARITIME AND COASTGUARD AGENCY

UK – England, Scotland, Northern Ireland, Wales, IOM

<https://www.gov.uk/government/organisations/maritimeand-coastguard-agency/about/access-and-opening>

Isle of Man <https://www.gov.im/coastguard>

Channel Islands

<http://www.ports.je/JerseyCoastguard/Pages/default.aspx>

<https://www.rnli.org.gg/guernseyslifboat/>

NHS/HEALTH BODIES AND AMBULANCE SERVICES:

England <https://www.nhs.uk/servicedirectories/pages/nhstrustlisting.aspx>

East Midlands Ambulance Service NHS Trust <http://www.emas.nhs.uk>

East of England Ambulance Service NHS Trust <http://www.eastamb.nhs.uk>

London Ambulance Service NHS Trust <http://www.londonambulance.nhs.uk>

North East Ambulance Service NHS Foundation Trust <http://www.neas.nhs.uk>

9 / 10

North West Ambulance Service NHS Trust <http://www.nwas.nhs.uk>

South Central Ambulance Service NHS Foundation Trust

<http://www.southcentralambulance.nhs.uk>

South East Coast Ambulance Service NHS Foundation Trust <http://www.secamb.nhs.uk>

South Western Ambulance Service NHS Foundation Trust

<https://www.swast.nhs.uk/welcome>

West Midlands Ambulance Service NHS Trust <http://www.wmas.nhs.uk>

Yorkshire Ambulance Service NHS Trust <http://www.yas.nhs.uk>

Northern Island <http://www.hscni.net/index.php?link=trusts> <http://www.niamb.co.uk/>

Scotland <https://www.scot.nhs.uk/organisations/>

<http://www.scottishambulance.com/WhatWeDo/Default.aspx>

Wales

<http://www.wales.nhs.uk/nhswalesaboutus/structure> <https://www.ambulance.wales.nhs.uk/>

Isle of Man

<https://www.gov.im/about-the-government/departments/health-and-social-care/>

<https://www.gov.im/>

[categories/health-and-wellbeing/isle-of-man-ambulance-service/](#)

Channel Islands

<https://www.gov.je/Government/Departments/HealthSocialServices/Pages/index.aspx>

<https://>

www.gov.gg/article/119652/Health-Social-Care--Wellbeing

<https://www.gov.je/pages/contacts.aspx?contactid=87> <https://stjohn.gg/>

CENTRAL GOVERNMENT DEPARTMENTS AND THEIR AGENCIES:

<http://www.direct.gov.uk/en/DI1/>

[Directories/A-ZOfCentralGovernment/index.htm](#)

REGISTERED SOCIAL LANDLORDS:

Government-funded, not-for-profit organisations that provide affordable housing. They include housing

associations, trusts and cooperatives.

England

<https://www.gov.uk/government/publications/current-registered-providers-of-social-housing>

Scotland <https://directory.scottishhousingregulator.gov.uk/Pages/Datasets-and-Reports.aspx>

Northern Ireland <https://www.nidirect.gov.uk/contacts/housing-associations>

Wales <https://gov.wales/>

Isle of Man

<https://www.gov.im/categories/home-and-neighbourhood/affordable-housing/public-sector-housing/>

housing-authority-contacts/

Channel Islands

<https://www.gov.je/Home/RentingBuying/OtherRentalOptions/Pages/OtherHousing.aspx>
http://

www.gha.gg/

EDUCATIONAL ESTABLISHMENTS:

Nursery, primary, middle or high schools, secondary schools, Academies, free schools, special schools, Pupil

Referral Units (PRU), further education colleges, universities.

UK – England, Scotland, Northern Ireland, Wales

<http://www.schoolswebdirectory.co.uk/index.php> <https://getinformation-schools.service.gov.uk/> <https://www.hefcw.ac.uk/>
<http://www.universitiesuk.ac.uk/aboutus/members/>

Pages/default.aspx

Isle of Man

<https://www.gov.im/categories/education-training-and-careers/schools-and-colleges/>

Channel Islands

<https://www.gov.je/Education/Schools/FindingSchool/Pages/default.aspx>

<https://www.gov.gg/>

article/163185/Education-Working--Retiring

CHARITIES

England and Wales <https://www.gov.uk/government/organisations/charity-commission>

Scotland <http://www.oscr.org.uk/>

Northern Ireland <https://www.charitycommissionni.org.uk/charity-search/>

Isle of Man

<https://www.gov.im/categories/home-and-neighbourhood/charities/index-of-registered-charities-anddepartmental-information/>

Channel Islands <http://www.jerseycharities.org/members> <http://www.charity.org.gg/Find>

VI.4) Procedures for review

VI.4.1) Review body

Commercial Services

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Country

United Kingdom