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Tender

## **MaPS Money Guiders programme - Networks and Communities (Wales)**

Money and Pensions Service (MaPS)

F02: Contract notice

Notice identifier: 2021/S 000-001136

Procurement identifier (OCID): ocds-h6vhtk-028bc6

Published 20 January 2021, 10:48am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Money and Pensions Service (MaPS)

120 Holborn

LONDON

EC1N 2TD

#### **Contact**

Laura Bradshaw

#### **Email**

[Laura.bradshaw@maps.org.uk](mailto:Laura.bradshaw@maps.org.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKL - WALES

**Internet address(es)**

Main address

<https://moneyandpensionsservice.org.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://maps.app.jaggaer.com/web/login.html?\\_ncp=1558612699056.847-1](https://maps.app.jaggaer.com/web/login.html?_ncp=1558612699056.847-1)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://maps.app.jaggaer.com/web/login.html?\\_ncp=1558612699056.847-1](https://maps.app.jaggaer.com/web/login.html?_ncp=1558612699056.847-1)

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

[https://maps.app.jaggaer.com/web/login.html?\\_ncp=1558612699056.847-1](https://maps.app.jaggaer.com/web/login.html?_ncp=1558612699056.847-1)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Economic and financial affairs

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

MaPS Money Guiders programme - Networks and Communities (Wales)

Reference number

21-15C

#### II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Introduction to MaPS

Money and Pensions Service is an arm's-length body sponsored by the Department for Work and Pensions (DWP), and it has a joint commitment to provide access to the information and guidance people across the UK need, to make effective financial decisions over their lifetime.

Project Details

This engagement is to develop a Wales-wide peer learning network as part of our recently launched programme- "Money Guiders", which seeks to help organisations and practitioners deliver money guidance well. Phase 1 of the programme includes a pilot and evaluation stage concluding in September 2021, informing recommendations for a longer term Phase 2 change programme to be delivered across the UK.

Money plays such a huge role in the fabric of our lives. When people reach out for help with challenging life events, money guidance often forms part of a wider, holistic service offered by, for example, mental health workers, housing officers and charity volunteers. The organisations and individuals that deliver Money Guidance (i.e., anything about money in the non-regulated space) are incredibly diverse. The vast majority of practitioners do not work in dedicated Money Guidance centres. The objectives, focus, and key priorities of their organisations can be entirely different from one another; Money Guidance is just a 'slice' of what they do and so sometimes people find themselves

without the necessary skills, knowledge or support that they need to provide really excellent quality help in this area.

The Money Guiders programme is funded by MaPS (so is free to participants) and comprises of:

- A competency framework for all Money Guiders, no matter what their role
- Guidance for organisations and individuals on how to use the framework
- E-learning across the entirety of the framework (produced by Learning Pool)
- Assessment and Award (endorsed by City and Guilds)
- Research and evaluation (provided by Revealing Reality)
- Money Guider Networks and Communities

This engagement is for the Money Guider Networks and Communities strand.

Our ambition (eventually-over many years!) is to bring about large scale change that relies on tens of thousands of frontline staff and diverse cross sector organisations to make it happen.

For the pilot phase we intend to develop networks in Northern Ireland, Scotland, England and Wales. They will be cross sector networks and will focus on sharing, learning and quality improvement and will be able to spread successful change quickly. The network will be open to anyone delivering money guidance working at different levels, in all sectors. They will offer a non-hierarchical environment that fosters personal interactions, trust and social capital, and the sharing of experience without the fear of being judged.

This is the start of a long term programme of change which we believe can make a significant contribution to the financial wellbeing of people across the UK.

#### **II.1.5) Estimated total value**

Value excluding VAT: £210,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKL - WALES

Main site or place of performance

Wales

### **II.2.4) Description of the procurement**

MaPS have just launched a pilot programme- "Money Guiders" which seeks to help organisations and practitioners deliver money guidance well. The pilot finishes in September 2021 and will inform recommendations for a longer term change programme to be delivered across the UK.

MaPS require a supplier to assist them with the creation, development and management of the "networks and communities" in the pilot phase; which will be critical to the success of the programme.

This requirement covers the Welsh strand.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

This will be an initial 12 month contract with the option to extend for another 24 months at

12 month intervals.

With an anticipated annual spend of £70,000 Ex VAT and a whole of life spend of £210,000 Ex VAT.

**II.2.10) Information about variants**

Variants will be accepted: Yes

**II.2.11) Information about options**

Options: Yes

Description of options

12months plus 12 months plus 12 months (Total maximum of 36 months)

**II.2.14) Additional information**

Bidders will have to be registered on our sourcing portal named Jaggaer in order to view the tender and submit a bid. If you are not already registered, this is done via the 'Supplier registration' link at the bottom right of the portal home page.

This Jaggaer sourcing portal is located at:

<https://maps.app.jaggaer.com/>

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

15 February 2021

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

22 February 2021

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Money and Pensions Service

120 Holborn

London

EC1N 2TD

Country

United Kingdom