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Tender

Domiciliary Care Rapid Response Service - Discharge to Recover then Assess (D2RA) to Support Hospital Discharge

Cardiff Council

F02: Contract notice

Notice identifier: 2023/S 000-001122

Procurement identifier (OCID): ocds-h6vhtk-03975a

Published 13 January 2023, 2:15pm

Section I: Contracting authority

I.1) Name and addresses

Cardiff Council

County Hall, Atlantic Wharf

Cardiff

CF10 4UW

Email

Socialcare.Procurement@cardiff.gov.uk

Telephone

+44 2920873732

Country

United Kingdom

NUTS code

UKL22 - Cardiff and Vale of Glamorgan

Internet address(es)

Main address

www.cardiff.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0422

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com/Account/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com/Account/Login>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Domiciliary Care Rapid Response Service - Discharge to Recover then Assess (D2RA) to Support Hospital Discharge

II.1.2) Main CPV code

- 85320000 - Social services

II.1.3) Type of contract

Services

II.1.4) Short description

Rapid response domiciliary care service to help alleviate pressure in hospital and to assess people for the level of need for ongoing domiciliary care.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

II.2.4) Description of the procurement

Cardiff Council recently sought to commission 4 providers to deliver the original D2RA Winter pressures contract, unfortunately only 3 were able to be appointed and there have been some changes with the awarded Domiciliary Care Providers. As a result of this and some additional pressures it is necessary to commission up to a further 4 Domiciliary Care Providers to deliver Rapid Response to Reablement Assessment (D2RA) Domiciliary Care Services across the City.

This will continue to be part of the original pilot as a second Framework arrangement to ensure sufficient capacity is available to support the safe discharge from hospital for individuals to return to their home.

These packages of care will support individuals who are medically fit and discharge ready to leave hospital but require a period of assessment to take place in their own home to determine their long-term level of need. It is intended that the hours of care purchased within the package of care, will be used to support individuals who have been assessed as requiring support to return home following a period in hospital. These are people whose needs would be assessed as requiring a Domiciliary Care package of care. There is the expectation that the initial level of care for some people may be over prescribed, with possibly double handed care being provided initially, in order to safeguard the individual whilst they are assessed in their own home. The Rapid Response Domiciliary Care services will be provided to meet the outcomes of the individual in their own home environment. Within the first 10 working days a review of their care needs will be undertaken by an Occupational Therapist/ Social Worker/Assistant, from within our community teams, they will right-size the package. If the package requires double handed care, the review will take place within the first 3 working days. The proposed model is a City-Wide pilot scheme and is expected that the pilot will be delivered for a period of 10 months ((but no later longer than 17th November 2023) that will address the demands by:

Implementing a framework model of service by commissioning a framework of up to four domiciliary care providers to deliver a Rapid Response Team.

The Rapid Response Care Team supporting the Discharge within 72-hours of a referral from the integrated Discharge Hub (IDH)

Taking the hospitalised person when they are discharge ready home.

Ensuring clear communication between the Care Coordinators & Integrated Discharge Hub (IDH), the person would settle for a couple of days and the Multi-Disciplinary Team (MDT), along with the provider and the citizen would right size the care & support package within 10 days of discharge.

The Rapid Response Team would take on next discharge ready person.

The service being provided by Domiciliary Care Provider(s) will be for 7-days a week.

The person, after 10-days support, would go through brokerage to identify a provider to meet the assessed longer-term care & support package if required.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

10

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 January 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

31 January 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=128095.

(WA Ref:128095)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom