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Tender

## **Digital Strategy Program, purchase of Finance, People, Facilities and Property management software**

NHS PROPERTY SERVICES LIMITED

F02: Contract notice

Notice identifier: 2025/S 000-001099

Procurement identifier (OCID): ocds-h6vhtk-04cfaf

Published 13 January 2025, 6:02pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS PROPERTY SERVICES LIMITED

Regent House, Heaton Lane

Stockport

SK4 1BS

#### **Contact**

NHS PS Procurement

#### **Email**

[scott.selby@property.nhs.uk](mailto:scott.selby@property.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKD35 - Greater Manchester South East

**Companies House**

07888110

**Internet address(es)**

Main address

<https://www.property.nhs.uk/>

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Digital Strategy Program, purchase of Finance, People, Facilities and Property management software

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Digital Strategy Program. Purchase of software as a service for Finance, People, Facilities and Property management solutions

#### **II.1.5) Estimated total value**

Value excluding VAT: £18,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Property Management

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKD35 - Greater Manchester South East

### **II.2.4) Description of the procurement**

NHS Property Services (NHSPS) provides strategic estates services to help NHS organisations deliver the best patient care. Every day, we work hand in hand with Integrated Care Boards (ICB), Trusts, and GP practices across England to help them better assess, adapt and maintain around 3,000 buildings (approximately 10% of the NHS Estate) - safely and sustainably. As part of the NHS, we know how it works and understand the challenges our customers face. Whether that's negotiating funding or keeping buildings compliant, we help our customers navigate the system more easily. Last year, we unlocked more than £150 million for them to reinvest or reimagine their spaces.

With over 5,500 experts, our local teams make the real difference by understanding individual estates and communities. Looking after thousands of NHS buildings means we've seen the full range of estates projects that our NHS needs. In fact, we've completed over 330 refurbishments or new builds in recent years - each one giving us new insights and ideas to help transform estates while keeping costs down and patients safe.

From estate strategy to town planning and cleaning, through to selling inefficient assets and reinvesting the proceeds, our end-to-end service can support every life stage of an NHS building. Saving significant costs and removing the hassle of managing multiple providers, so our customers can spend more time delivering the best patient care. Because we're part of the NHS, every penny stays within the health system and is reinvested across the NHS. That way we can continue to focus on delivering brilliant service and building an NHS estate that's fit for the future.

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Our services

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Advise customers on how to get the most out of their property.

Optimise customers and the wider NHS' estate.

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Provide essential Facilities Management services to customers.

Overview - Digital Strategy Programme (DSP)

Projects

The Digital Strategy Programme brings together 3 projects that are evaluating process and technology requirements across the following:

People Project

Finance Project

Delivery (Property Management and Facilities Management)

Technology

NHSPS currently uses a set of systems across these areas

A central finance system

P2P systems

People systems

A Property Management system

A fixed asset system

A CAFM system

On top of this, we have a number of in-house solutions and Microsoft office tools that

support our key processes across People, Finance, Estates Strategy, Property and Facilities Management

Requirements for change.

The Digital Strategy Programme has gathered a set of requirements covering the solution areas mentioned above and more.

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We want to partner with organisations who have robust product roadmaps in place which showcase adoption of future technologies such as but not limited to, Artificial Intelligence, and can demonstrate delivery of previous roadmaps.

#### **II.2.5) Award criteria**

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#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: Yes

Description of options

To be discussed during procurement

## **II.2) Description**

### **II.2.1) Title**

Facilities Management

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKD35 - Greater Manchester South East

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Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: Yes

Description of options

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### **II.2) Description**

#### **II.2.1) Title**

Workforce Management

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

#### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

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Duration in months

60

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No

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: Yes

Description of options

to be discussed during procurement

## **II.2) Description**

### **II.2.1) Title**

HR

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKD35 - Greater Manchester South East

## II.2.4) Description of the procurement

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Duration in months

60

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No

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: Yes

Description of options

To be discussed during procurement

### **II.2) Description**

#### **II.2.1) Title**

Recruitment and Onboarding



Lot No

5

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKD35 - Greater Manchester South East

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Duration in months

60

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#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: Yes

Description of options

To be discussed during Procurement

## **II.2) Description**

### **II.2.1) Title**

Learning

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKD35 - Greater Manchester South East

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Duration in months

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#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: Yes

Description of options

To be discussed during Procurement

### **II.2) Description**

#### **II.2.1) Title**

Pay and Reward

Lot No

7

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

#### **II.2.3) Place of performance**

NUTS codes

- UKD35 - Greater Manchester South East

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satisfaction, strategic partnership, social value, and value for money.

We want to partner with organisations who have robust product roadmaps in place which showcase adoption of future technologies such as but not limited to, Artificial Intelligence, and can demonstrate delivery of previous roadmaps.

#### **II.2.5) Award criteria**

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#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: Yes

Description of options

To be Discussed during Procurement

### **II.2) Description**

#### **II.2.1) Title**

Colleague Survey

Lot No

8

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKD35 - Greater Manchester South East

### **II.2.4) Description of the procurement**

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From estate strategy to town planning and cleaning, through to selling inefficient assets and reinvesting the proceeds, our end-to-end service can support every life stage of an NHS building. Saving significant costs and removing the hassle of managing multiple providers, so our customers can spend more time delivering the best patient care. Because we're part of the NHS, every penny stays within the health system and is reinvested across the NHS. That way we can continue to focus on delivering brilliant service and building an NHS estate that's fit for the future.

We embrace data and technology to empower our colleagues to enable excellent patient care. We are a digitally-enabled organisation, and every colleague has a vital role to play in driving positive change and innovation within our business. Data is an important asset, and we are using it to support decision making and enable operational excellence.

Our portfolio is one of the largest in the UK, comprising more than 3,000 properties with 7,000 tenants across England. At a total value of more than £3bn, this represents about 10% of the total NHS estate. Our properties range from listed buildings through to state-of-the-art integrated health campuses.

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Advise customers on how to get the most out of their property.

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Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: Yes

Description of options

To be discussed during Procurement

## **II.2) Description**

### **II.2.1) Title**

Case Management

Lot No

9

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKD35 - Greater Manchester South East

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Duration in months

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This contract is subject to renewal



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#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: Yes

Description of options

To be discussed during procurement

### **II.2) Description**

#### **II.2.1) Title**

Finance

Lot No

10

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

#### **II.2.3) Place of performance**

NUTS codes

- UKD35 - Greater Manchester South East

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Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: Yes

Description of options

To be discussed during Procurement

## **II.2) Description**

### **II.2.1) Title**

Procurement

Lot No

11

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Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: Yes

Description of options

To be Discussed during Procurement

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

11 February 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 90 (from the date stated for receipt of tender)



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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Department of Health

London

Country

United Kingdom