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Planning

## **NCS Trust Recommissioning Programme**

National Citizen Service Trust

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-001099

Procurement identifier (OCID): ocds-h6vhtk-030ae3

Published 13 January 2022, 10:55pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

National Citizen Service Trust

48 Chancery Lane

London

WC2A 1JF

#### **Email**

[bryce.selkirk@quantum-360.co.uk](mailto:bryce.selkirk@quantum-360.co.uk)

#### **Telephone**

+44 12345678

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://wearencs.com/>

Buyer's address

<https://ncs.bravosolution.co.uk/web/login.html>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://ncs.bravosolution.co.uk/web/login.html>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NCS Trust Recommissioning Programme

#### **II.1.2) Main CPV code**

- 80310000 - Youth education services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This notice is published to advertise a forthcoming market engagement exercise. This exercise relates to the recommission of the National Citizen Service Trust (NCS Trust) Programme contract.

NCS Trust is implementing a new service delivery model across England to replace the current supplier contracts across residential, community and digital experiences. The model will also include affiliated services in associational and education settings that will, in part, service as access routes to these experiences.

Through engaging in these experiences, young people will develop essential skills required for work and life. Experiences will be designed to increase confidence, resilience and wellbeing. They will ensure young people are engaged citizens who feel motivated to make a difference, and feel a sense of belonging, whatever their background.

All NCS Trust experiences will enable social mixing of young people from different backgrounds. Experiences will also be shaped around three further objectives: support life skills and independent living; build employability and work readiness; and, provide opportunities for volunteering and social action.

The overview of the experiences and services in the NCS Trust model is as follows:

? Residential experiences - 4 night, 5 day residential experiences designed around one or more of the NCS Trust offer objectives, mainly in school holidays;

? Community experiences - Activities designed around all of the NCS Trust offer objectives, delivered in a community, non-residential setting throughout the year as either a set programme across a number of weeks or a more fluid drop-in arrangement (NB: NCS Trust intends to explore and choose between these options through market engagement and testing);

? Digital experiences - Self-guided learning and facilitated on-line sessions that focus primarily on the development of communication, leadership, problem-solving and emotional regulation skills plus practical skills relating to the NCS Trust offer objectives such as project planning, taking place year-round; and,

? Affiliated services - Initiatives and resources for those in educational, group or specialist settings, which work towards NCS Trust outcomes and encourage future participation in the above services

NCS Trust will conduct market engagement exercises with a series of webinars between 26 January 2022 and 03 February 2022, and a questionnaire will be required to be completed between 21 January 2022 and 01 February 2022. The purpose of the questionnaire will be for NCS Trust to obtain insight from the market regarding NCS Trust delivery model options, commercial models and contracting options etc.

NCS Trust reserves the right to undertake 1-2-1 engagements with selected suppliers if required.

All interested suppliers must Express an Interest (EOI) to this PIN no later than the 20 January 2022 via <https://forms.gle/39NpWhiC3WzE6HyBA> to participate in the NCS Trust market engagement. Any supplier which does not complete the EOI by the above stated date will exclude themselves from market engagement process for this project.

All new suppliers will be required to register via Bravosolutions (supplier registration).

The recommission of the NCS Trust contract(s) will be a duration of 2 years in total.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48190000 - Educational software package
- 80000000 - Education and training services

- 80212000 - Vocational secondary education services
- 98341000 - Accommodation services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

England

### **II.2.4) Description of the procurement**

To be confirmed during market engagement.

### **II.3) Estimated date of publication of contract notice**

28 January 2022

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

NOTE: In section II.1.6) Information about lots (within this PIN) National Citizen Service Trust (NCS Trust) has not determined whether lots will apply. The market engagement exercise will provide good insight to enable the NCS Trust to recommend the final delivery model which may result in services being procured via lots. Further information will be provided during the market engagement exercises.

NCS Trust has defined eight principles that its delivery model of the future must meet, based on our strategy, experience from past delivery, and commercial requirements:

? Choice for young people - enabling young people to have more choice - between different types of experiences and different content themes on offer.

? Co-creation and partnership - enabling partnerships with a diverse range of sector organisations and allow room for co-creation of NCS experiences.

? Localised and place-based - prioritising working with locally relevant providers who can understand and respond to the needs of their specific community.

? Quality of content and delivery for young people - enabling NCS Trust to appropriately set, drive, and monitor the quality of content and delivery against its priority outcomes for young people

? Customer experience and journeys - maintaining a positive customer experience, with smooth navigation across different experiences. It should also enable additional support to be provided if young people need it to access NCS experiences. By customer, we are referring to both young people and their parents/guardians.

? Feasibility - build upon existing practices and expertise so that delivery is possible within tight timeframes.

? Affordability - must be affordable, enhance efficiencies, and prioritise spending on delivery of services.

? Flexibility - enabling a more flexible approach to contracting in order to 'play to the strengths' of each organisation, enable continuous improvement, and allow room for innovation.