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Contract

Groundswell Homeless Health

NHS North Central London Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-001092

Procurement identifier (OCID): ocds-h6vhtk-04cfab

Published 13 January 2025, 5:06pm

Section I: Contracting authority

I.1) Name and addresses

NHS North Central London Integrated Care Board

Laycock PDC, Laycock Street

London

N1 1TH

Email

nclcb.nclcontractqueries@nhs.net

Country

United Kingdom

Region code

UKI41 - Hackney and Newham

Internet address(es)

Main address

<https://www.nclhealthandcare.org.uk/icb/north-central-london-integrated-care-board>

Buyer's address

<https://www.nclhealthandcare.org.uk/icb/north-central-london-integrated-care-board>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Groundswell Homeless Health

Reference number

C330415

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

Mental Health- Groundswell HHPA service provides the emotional and practical support to individuals with complex lives that they need to engage with medical appointments in Camden. The service works with homeless people in Camden who experience barriers to access and engagement with preventative and life-saving services that mean that problems can remain untreated until they become very severe and complex and result in hospital services, especially via emergency admission, or readmission. It does this by, for example, encouraging and helping people to consider their health needs, scheduling appointments, and helping people prepare (mentally and physically) for appointments, accompanying them to the appointments and waiting in the waiting room with them, helping schedule follow-up appointments, helping health services to understand the adjustment and approaches the homeless person may need, and providing emotional support. The service may provide support to homeless people staying in hospital.

Barriers homeless people face to accessing services include stigma and discrimination; lack of trust; fragmented and confusing pathways and a lack of appropriate communication. Often when homeless people access services, they experience being further labelled (as difficult or complex) and then excluded again for being too hard to help. The service helps to bridge the gap between people's needs and capacity and capability of health services to respond.

The service is managed by a paid member of staff and delivered by trained and closely

supervised volunteers who have experienced homelessness themselves. It has a strong commitment to working in a way that enables people to have greater control over their lives. Those accessing the service encounter a non-judgemental and friendly environment, and an advocate that wants to get to know them and listen. This peer element is an essential component of the service, as it enables homeless people to benefit from the insight and understanding of others who have been in similar situations. The advocates act as a trusted source of hope, help to build self-esteem, and bring mutual understanding to enable people to make decisions and find solutions that positively impact their health.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £42,450

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

Main site or place of performance

Delivered in London Borough of Camden

II.2.4) Description of the procurement

Mental Health- Groundswell HHPA service provides the emotional and practical support to individuals with complex lives that they need to engage with medical appointments in Camden. The service works with homeless people in Camden who experience barriers to access and engagement with preventative and life-saving services that mean that problems can remain untreated until they become very severe and complex and result in hospital services, especially via emergency admission, or readmission. It does this by, for example, encouraging and helping people to consider their health needs, scheduling appointments, and helping people prepare (mentally and physically) for appointments, accompanying them to the appointments and waiting in the waiting room with them, helping schedule follow-up appointments, helping health services to understand the adjustment and approaches the homeless person may need, and providing emotional support. The service may provide support to homeless people staying in hospital.

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The service is managed by a paid member of staff and delivered by trained and closely supervised volunteers who have experienced homelessness themselves. It has a strong commitment to working in a way that enables people to have greater control over their lives. Those accessing the service encounter a non-judgemental and friendly environment, and an advocate that wants to get to know them and listen. This peer element is an essential component of the service, as it enables homeless people to benefit from the insight and understanding of others who have been in similar situations. The advocates act as a trusted source of hope, help to build self-esteem, and bring mutual understanding to enable people to make decisions and find solutions that positively impact their health.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- New works/services, constituting a repetition of existing works/services

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 24 January 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 November 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Groundswell UK

Workspace Kennington 1-3 Brixton Road

London

SW9 6DE

Telephone

+44 7707972651

Country

United Kingdom

NUTS code

- UKI45 - Lambeth

National registration number

04151312

Internet address

<http://groundswell.org.uk>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £42,450

Lowest offer: £42,450 / Highest offer: £42,450 taken into consideration

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

- The decision to award the contract was made by the Chief Strategy & Population Health Officer.
- No declarations of actual, or potential interests by those officers involved in this decision.
- The incumbent provider has delivered the key criteria 1 of Quality and Innovation with a value of 27% by achieving the contractual KPIs, Key criteria 2 of value with a value of 16% by providing a service that is value for money compared to other providers, Key criteria 3 of Integration, collaboration and service sustainability with a value of 16% by collaborative working within the local system, Key criteria 4 of improving access, reducing health inequalities and facilitating choice with a value of 16% by reducing health inequalities and Key criteria 5 of Social Value with a value of 5%.

VI.4) Procedures for review

VI.4.1) Review body

NHS London Commercial Hub

UNEX Tower 5 Station Street

London

E15 1DA

Country

United Kingdom