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Award

## **P0154A - Cancer Services Hair Loss Support**

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-001083

Procurement identifier (OCID): ocids-h6vhtk-05e9b4 ([view related notices](#))

Published 7 January 2026, 1:49pm

### **Scope**

### **Reference**

P0154A

### **Description**

Hywel Dda University Health Board (HDUHB) Oncology Services are looking to award a contract to Caring Hair (Cancer Hair Care) to renew their Cancer Hair Loss Support contract for a term of an initial two (2) years with an option to extend for a further two (2) years should funding become available. This contract is to continue to improve the patient experience of cancer treatment and related hair loss. The service is designed to provide professional support to patients with hair loss by supporting Health Board employees and hairdressers across the HDUHB region through education and training. The service must be delivered from the four acute sites within the Health Board, as well as within the local community to ensure access to support services for those living in rural areas, with remote support essential.

## **Contract 1. Cancer Services Hair Loss Support**

### **Supplier**

- Caring Hair (Cancer Hair Care)

### **Contract value**

- £363,476 excluding VAT
- £436,171 including VAT

Below the relevant threshold

### **Award decision date**

7 January 2026

### **Earliest date the contract will be signed**

23 January 2026

### **Contract dates (estimated)**

- 26 January 2026 to 31 December 2028
- Possible extension to 31 December 2030
- 4 years, 11 months, 6 days

Description of possible extension:

Two (2) Year Extension

## **Main procurement category**

Services

## **CPV classifications**

- 85100000 - Health services
- 85323000 - Community health services

## **Contract locations**

- UKL14 - South West Wales

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## **Information about tenders**

- 2 tenders received
  - 2 tenders assessed in the final stage:
    - 2 submitted by small and medium-sized enterprises (SME)
    - 2 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 1 supplier unsuccessful (details included for contracts over £5 million)
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## Procedure

### Procedure type

Below threshold - open competition

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## Supplier

### Caring Hair (Cancer Hair Care)

- Public Procurement Organisation Number: PTZN-9662-TGYY

The Caring Hair Studio, 5A Middle Row

Stevenage

SG13AN

United Kingdom

Email: [support@cancerhaircare.com](mailto:support@cancerhaircare.com)

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. Cancer Services Hair Loss Support

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## Contracting authority

### **NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)**

- Public Procurement Organisation Number: PXWV-6492-CGMN

4-5 Charnwood Court,

Cardiff

CF14 3UZ

United Kingdom

Contact name: Josh Wood

Email: [josh.wood@wales.nhs.uk](mailto:josh.wood@wales.nhs.uk)

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales