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Award

P0154A - Cancer Services Hair Loss Support

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-001083

Procurement identifier (OCID): ocds-h6vhtk-05e9b4 ([view related notices](#))

Published 7 January 2026, 1:49pm

Scope

Reference

P0154A

Description

Hywel Dda University Health Board (HDUHB) Oncology Services are looking to award a contract to Caring Hair (Cancer Hair Care) to renew their Cancer Hair Loss Support contract for a term of an initial two (2) years with an option to extend for a further two (2) years should funding become available. This contract is to continue to improve the patient experience of cancer treatment and related hair loss. The service is designed to provide professional support to patients with hair loss by supporting Health Board employees and hairdressers across the HDUHB region through education and training. The service must be delivered from the four acute sites within the Health Board, as well as within the local community to ensure access to support services for those living in rural areas, with remote support essential.

Contract 1. Cancer Services Hair Loss Support

Supplier

- Caring Hair (Cancer Hair Care)

Contract value

- £363,476 excluding VAT
- £436,171 including VAT

Below the relevant threshold

Award decision date

7 January 2026

Earliest date the contract will be signed

23 January 2026

Contract dates (estimated)

- 26 January 2026 to 31 December 2028
- Possible extension to 31 December 2030
- 4 years, 11 months, 6 days

Description of possible extension:

Two (2) Year Extension

Main procurement category

Services

CPV classifications

- 85100000 - Health services
- 85323000 - Community health services

Contract locations

- UKL14 - South West Wales

Information about tenders

- 2 tenders received
 - 2 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 2 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 1 supplier unsuccessful (details included for contracts over £5 million)
-

Procedure

Procedure type

Below threshold - open competition

Supplier

Caring Hair (Cancer Hair Care)

- Public Procurement Organisation Number: PTZN-9662-TGYY

The Caring Hair Studio, 5A Middle Row

Stevenage

SG13AN

United Kingdom

Email: support@cancerhaircare.com

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. Cancer Services Hair Loss Support

Contracting authority

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

- Public Procurement Organisation Number: PXWV-6492-CGMN

4-5 Charnwood Court,

Cardiff

CF14 3UZ

United Kingdom

Contact name: Josh Wood

Email: josh.wood@wales.nhs.uk

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales