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Tender

Mental Health Support Services (Adults)

Flintshire County Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2024/S 000-001056

Procurement identifier (OCID): ocids-h6vhtk-042c96

Published 12 January 2024, 10:12am

Section I: Contracting authority

I.1) Name and addresses

Flintshire County Council

Ty Dewi Sant, St. David's Park, Ewloe

Flintshire

CH5 3FF

Contact

Matt Thomas

Email

matt.thomas@flintshire.gov.uk

Telephone

+44 1352701957

Country

United Kingdom

NUTS code

UKL23 - Flintshire and Wrexham

Internet address(es)

Main address

<https://www.flintshire.gov.uk/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0419

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com/Account/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com/Account/Login>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mental Health Support Services (Adults)

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Flintshire County Council seeks to procure the services of a provider(s) for the purposes of providing mental health support services to adults experiencing mental health problems in two locations of Flintshire

LOT 1 – South Flintshire

The service provided should offer drop-in services and there is an expectation that this element of service provision will be based in the Mold area of Flintshire.

LOT 2 – North-West Flintshire

The service provided will be concentrated in the North-West Flintshire locality area which encompasses Holywell, Flint and surrounding areas.

These contracts are for 5 years with the option to extend for 2 further years

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

South Flintshire

Lot No

1

II.2.2) Additional CPV code(s)

- 85323000 - Community health services
- 85000000 - Health and social work services
- 85312310 - Guidance services
- 85310000 - Social work services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKL23 - Flintshire and Wrexham

II.2.4) Description of the procurement

The service provided should offer drop-in services and there is an expectation that this element of service provision will be based in the Mold area of Flintshire.

It is anticipated that the services delivered will provide group support to adults within Flintshire who are experiencing both common and also severe and enduring mental health problems. It will be expected that support will be delivered in a manner that promotes independence, maximises outcomes and is delivered in accordance with the ethos of relevant contemporary legislation, such as the Social Services and Well-being (Wales) Act 2014 and the Well-being of Future Generations (Wales) Act 2015.

The services provided will embody an ethos of co-production and promote active involvement of individuals accessing the services. This should include both meaningful and quantifiable user involvement in both the delivery, development and evaluation of service provision. The service provider(s) will also facilitate an accessible mental health information service through several methods (e.g. printed literature, website, verbally).

The services will be expected to provide learning and social opportunities providing an environment where individuals can increase their self-esteem and build resilience to maximise well-being and recovery. The services will facilitate opportunities for people to meet in community settings and the provision delivered will foster relationships and links within local communities. The service provider(s) will also work collaboratively with partners and stakeholders to develop and implement recovery orientated services, including co-production with the Flintshire Learning Partnership.

Flintshire County Council are committed to embedding social value within delivery of public services. Prospective service providers should be able to demonstrate commitment to the social value themes, outcomes and measures relevant to the tender advertised. It is also necessary that service providers can demonstrate both a commitment and proactive approach regarding equality, equity of access and the use of Welsh language in their service delivery.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

North-West Flintshire

Lot No

2

II.2.2) Additional CPV code(s)

- 85323000 - Community health services
- 85000000 - Health and social work services
- 85312310 - Guidance services
- 85310000 - Social work services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKL23 - Flintshire and Wrexham

II.2.4) Description of the procurement

The service provided will be concentrated in the North-West Flintshire locality area which encompasses Holywell, Flint and surrounding areas.

This will compliment other mental health provision within Flintshire and ensure a balanced distribution of this aspect of mental health support services within the local authority area.

It is anticipated that the services delivered will provide group support to adults within Flintshire who are experiencing both common and also severe and enduring mental health problems. It will be expected that support will be delivered in a manner that promotes independence, maximises outcomes and is delivered in accordance with the ethos of relevant contemporary legislation, such as the Social Services and Well-being (Wales) Act 2014 and the Well-being of Future Generations (Wales) Act 2015.

The services provided will embody an ethos of co-production and promote active involvement of individuals accessing the services. This should include both meaningful and quantifiable user involvement in both the delivery, development and evaluation of service provision. The service provider(s) will also facilitate an accessible mental health information service through several methods (e.g. printed literature, website, verbally).

The services will be expected to provide learning and social opportunities providing an environment where individuals can increase their self-esteem and build resilience to maximise well-being and recovery. The services will facilitate opportunities for people to meet in community settings and the provision delivered will foster relationships and links within local communities. The service provider(s) will also work collaboratively with partners and stakeholders to develop and implement recovery orientated services, including co-production with the Flintshire Learning Partnership.

Flintshire County Council are committed to embedding social value within delivery of public services. Prospective service providers should be able to demonstrate commitment to the social value themes, outcomes and measures relevant to the tender advertised. It is also necessary that service providers can demonstrate both a commitment and proactive approach regarding equality, equity of access and the use of Welsh language in their service delivery.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

13 February 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English, Welsh

Section VI. Complementary information

VI.3) Additional information

Instructions

1. Log in to PROACTIS at <https://supplierlive.proactisp2p.com>
2. If you are already registered on the Proactis portal please Login and start at Step 14 of these instructions if not go to STEP 3
3. Click the “Sign Up” button at the bottom of the window
4. Enter your correct Organisation Name, address and Primary Contact Details. You will need to create the Organisation ID and User Name. If you have a generic email address for your organisation e.g. tenders@xxx.co.uk then please use this as the primary contact email address.
5. Please make a note of the Organisation ID and User Name, then click “Register”

6. You will receive an email asking you to “Click here to activate your account”. This takes you to Enter Organisation Details.

7. Please enter the information requested, click the “>” on the screen and follow the instructions

ensuring that you enter all applicable details.

8. In the Classification screen please ensure that you select the Product Classification Codes (CPV Codes) that appear in the tender notice. Please ensure that the selected codes are relevant to your

business to ensure that you get notification of opportunities that are of interest.

9. In the Buyers screen please select Denbighshire County Council (you may register with other organisations if you wish)

10. In the Primary Contact Details screen please ensure that all information is complete. (Please see note 4 above)

11. Accept the Terms and Conditions and then click “>”. This takes you to the Welcome window.

12. In the Finish screen please enter a new password and note all your Login details for future reference.

13. Now click “Complete Registration” and you will enter the Supplier Network page.

14. On the centre of the screen click “Opportunities”. This will take you to the list of current opportunities available to you.

15. Click the “>” that relates to this notice, this will take you into the PQQ or Tender Request and click “Register Interest”. Note there may be several opportunities that appear on this screen, please

ensure that you select the correct one.

16. In the “Your Opportunities” screen please note the closing time and date for completion of the relevant project. Please review the “Items” tab (Tender stage only) and the Documents tab (PQQ and Tender stages) as there will be information relating to the project held here. The Documents are accessed by clicking the down arrow underneath the General tab. Please ensure that you download all documents to your PC as you will be required to complete and upload some of them as part of your submission. There are instructions on how to complete your submission in the Guidance for Bidders document.

17. You can now either create your response”, or “Decline” this opportunity.

Tenders may be submitted in Welsh, a tender submitted in Welsh will be treated no less favourably than a tender submitted in English.

Under the terms of this contract the successful supplier(s) will be required to deliver Community Benefits in support of the authority’s economic and social objectives. Accordingly, contract performance conditions may relate in particular to social and environmental considerations. The Community Benefits included in this contract are:

As detailed in the tender documentation

(WA Ref:137538)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom