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Tender

## **Multi-Agency Case Management System**

Lincolnshire County Council

F02: Contract notice

Notice identifier: 2025/S 000-001055

Procurement identifier (OCID): ocds-h6vhtk-0486c3

Published 13 January 2025, 3:18pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Lincolnshire County Council

County Offices, Newland

Lincoln

LN1 1YL

#### **Contact**

Mr Andrew Webster

#### **Email**

[Procurement.Lincolnshire@lincolnshire.gov.uk](mailto:Procurement.Lincolnshire@lincolnshire.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKF3 - Lincolnshire

**Internet address(es)**

Main address

<https://www.lincolnshire.gov.uk>

Buyer's address

<https://www.lincolnshire.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert?advertId=f56775c0-0450-ef11-812d-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Multi-Agency Case Management System

Reference number

DN734757

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The Council is leading the procurement, on behalf of the Safer Lincolnshire Partnership, of a fully supported and maintained, cloud hosted solution to support tackling anti-social behaviour and the delivery of domestic abuse support services. The System is required to provide case management functionality, a means to capture and record incidents, interventions and support, share information between agencies, and identify repeat or vulnerable victims and perpetrators by locality.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKF3 - Lincolnshire

#### **II.2.4) Description of the procurement**

The Council is leading the procurement, on behalf of the Safer Lincolnshire Partnership, of a fully supported and maintained, cloud hosted solution to support tackling anti-social behaviour and the delivery of domestic abuse support services. The System is required to

provide case management functionality, a means to capture and record incidents, interventions and support, share information between agencies, and identify repeat or vulnerable victims and perpetrators by locality.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Option to extend by two periods of up to 12 months.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-024140](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

12 February 2025

Local time

11:55pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

Royal Courts of Justice, The Strand,

London

WC2A 2LL

Country

United Kingdom