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Tender

Multi-Agency Case Management System

Lincolnshire County Council

F02: Contract notice

Notice identifier: 2025/S 000-001055

Procurement identifier (OCID): ocds-h6vhtk-0486c3

Published 13 January 2025, 3:18pm

Section I: Contracting authority

I.1) Name and addresses

Lincolnshire County Council

County Offices, Newland

Lincoln

LN1 1YL

Contact

Mr Andrew Webster

Email

Procurement.Lincolnshire@lincolnshire.gov.uk

Country

United Kingdom

Region code

UKF3 - Lincolnshire

Internet address(es)

Main address

<https://www.lincolnshire.gov.uk>

Buyer's address

<https://www.lincolnshire.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/AdvertiserId=f56775c0-0450-ef11-812d-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Multi-Agency Case Management System

Reference number

DN734757

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Council is leading the procurement, on behalf of the Safer Lincolnshire Partnership, of a fully supported and maintained, cloud hosted solution to support tackling anti-social behaviour and the delivery of domestic abuse support services. The System is required to provide case management functionality, a means to capture and record incidents, interventions and support, share information between agencies, and identify repeat or vulnerable victims and perpetrators by locality.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF3 - Lincolnshire

II.2.4) Description of the procurement

The Council is leading the procurement, on behalf of the Safer Lincolnshire Partnership, of a fully supported and maintained, cloud hosted solution to support tackling anti-social behaviour and the delivery of domestic abuse support services. The System is required to

provide case management functionality, a means to capture and record incidents, interventions and support, share information between agencies, and identify repeat or vulnerable victims and perpetrators by locality.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Option to extend by two periods of up to 12 months.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-024140](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 February 2025

Local time

11:55pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, The Strand,

London

WC2A 2LL

Country

United Kingdom