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Planning

IT System for Regulatory and Housing Services

Conwy County Borough Council

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-001036

Procurement identifier (OCID): ocids-h6vhtk-030aa4

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Section I: Contracting authority

I.1) Name and addresses

Conwy County Borough Council

Bodlondeb, Bangor Road

Conwy

LL32 8DU

Contact

Sarah Martin

Email

procurement@conwy.gov.uk

Telephone

+44 1492574000

Country

United Kingdom

NUTS code

UKL13 - Conwy and Denbighshire

Internet address(es)

Main address

<http://www.conwy.gov.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0389

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IT System for Regulatory and Housing Services

II.1.2) Main CPV code

- 72212482 - Business intelligence software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Conwy County Borough Council is looking to procure an integrated IT System for the Regulatory and Housing Service.

We currently have a broad spectrum of systems in use within the department, one of these systems is out of contract at the end of December 2022.

II.1.5) Estimated total value

Value excluding VAT: £400,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72212170 - Compliance software development services
- 72212331 - Project management software development services
- 72212400 - Business transaction and personal business software development services
- 72268000 - Software supply services
- 48218000 - License management software package

- 90714100 - Environmental information systems
- 30196000 - Planning systems

II.2.3) Place of performance

NUTS codes

- UKL13 - Conwy and Denbighshire

Main site or place of performance

Conwy

II.2.4) Description of the procurement

Conwy County Borough Council is looking to procure an integrated IT System for the Regulatory and Housing Service, which comprises of the following service areas:

- Development Management (Planning)
- Building Control
- Public Protection
- Environmental Health – which includes:
 - Food Safety and Standards
 - Health and Safety
 - Animal Welfare Licensing
 - Housing Enforcement
 - Pollution
 - Nuisances
 - Environmental Monitoring and Control
 - Trading Standards
 - Licensing

- Land Charges
- Housing Improvement
- Homelessness
- Community Safety (Anti-Social Behaviour)

Regulatory and Housing Services provide a service to the public, consumers, traders, businesses, residents and the local authority. The service requires a modern, up-to-date system that allows them to work in a more efficient and flexible way through the use of modern and innovative means, enabling staff to manage and monitor all aspects of their daily tasks all in one place and to support mobile working.

We currently have a broad spectrum of systems in use within the department, one of these systems is out of contract at the end of December 2022 and as such we have a legal requirement to go out to tender for a IT System. This system has been in place for over 10 years and a number of processes have been embedded within service areas to ensure good practices, which we aim to continue and continually improve into the future.

The system must not only support legislative requirements but also allow flexibility to suit the diverse needs of the service and how these might change over time.

It is a requirement to be able to tailor the system to meet the needs of Conwy County Borough Council which will inevitably change over time. We expect to manage and monitor all aspects of workloads easily and be able to report on the information we require in different formats, tailored to our desired audience through a variety of formal reports and dashboards.

It is anticipated that the contract will be 5-7 years but this will be confirmed in future notices.

II.3) Estimated date of publication of contract notice

4 April 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=117029.

(WA Ref:117029)