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Tender

NHS Continuing Healthcare Information and Advice Service

NHS England

F02: Contract notice

Notice identifier: 2023/S 000-001025

Procurement identifier (OCID): ocids-h6vhtk-03970f

Published 12 January 2023, 5:28pm

Section I: Contracting authority

I.1) Name and addresses

NHS England

Quarry House, Quarry Hill

Leeds

LS2 7UE

Contact

NHS England Commercial Team

Email

england.commercialqueries@nhs.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Continuing Healthcare Information and Advice Service

Reference number

C125649

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHSE seeks to procure an independent national Information and Advice Service for NHS Continuing Healthcare (CHC). The service is expected to provide comprehensive literature about all aspects of the NHS CHC process, as well as specialist advice on NHS CHC through verbal and written consultations. Individuals working in this area need to understand the complexities of NHS CHC policy, process, and legislation. This contract will be for 24 months with the option to extend for a further 12 months subject to approvals. Further information is available via <https://health-family.force.com/s/Welcome>

II.1.5) Estimated total value

Value excluding VAT: £660,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber

II.2.4) Description of the procurement

NHSE seeks to procure an independent national Information and Advice Service for NHS Continuing Healthcare (CHC). The service is expected to provide comprehensive literature about all aspects of the NHS CHC process, as well as specialist advice on NHS CHC through verbal and written consultations. Individuals working in this area need to understand the complexities of NHS CHC policy, process, and legislation. This contract will be for 24 months with the option to extend for a further 12 months subject to approvals. Further information is available via <https://health-family.force.com/s/Welcome>

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £660,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2023

End date

31 March 2026

This contract is subject to renewal

Yes

Description of renewals

Option to extend for up to 12 months subject to approvals. 2+1 contract term.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 February 2023

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 15 May 2023

IV.2.7) Conditions for opening of tenders

Date

12 January 2023

Local time

5:00pm

Place

<https://health-family.force.com/s/Welcome>

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

InternationalRelationsJudicialOffice@judiciary.uk

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>

VI.4.2) Body responsible for mediation procedures

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

InternationalRelationsJudicialOffice@judiciary.uk

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>

VI.4.4) Service from which information about the review procedure may be obtained

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

InternationalRelationsJudicialOffice@judiciary.uk

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>