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Contract

NSS04724 Workforce Specialist Services

The Common Services Agency (more commonly known as NHS National Services Scotland) (NSS)

F03: Contract award notice

Notice identifier: 2025/S 000-001015

Procurement identifier (OCID): ocds-h6vhtk-0497b5

Published 13 January 2025, 12:51pm

Section I: Contracting authority

I.1) Name and addresses

The Common Services Agency (more commonly known as NHS National Services Scotland) (NSS)

Gyle Square, 1 South Gyle Crescent, Edinburgh

Edinburgh

EH12 9EB

Contact

Shona MacKenzie

Email

nss.procurementteam@nhs.scot

Telephone

+44 1312756000

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NSS04724 Workforce Specialist Services

Reference number

NSS04724

II.1.2) Main CPV code

- 85312320 - Counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

Workforce Specialist Services

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £8,360,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

The contract will commence on 1st April 2025 and will be in place for a period of 3 years. There will be an option to extend by a period of 1 x 2 years. The Provider will deliver on behalf of the Authority a Workforce Specialist Service (WSS), a confidential mental health, including addiction, assessment and treatment service. Access to the WSS will be for those working members of the health and social care workforce, or those who may be out of work but retain a licence to practice, and who, due to the nature of their professional role, are unable to access confidential care through usual routes, who's illness or care is complicated by the conditions of being a regulated practitioner or who are at risk of or undergoing regulatory proceedings and their mental health is relevant or affected.

The workforce specialist service will offer specialism in treating and supporting regulated practitioners who:

experience increased risks of suffering mental illness including difficulties with addiction and suicidality.

suffer stigmatisation and difficulty accessing confidential assessment and treatment for mental health;

and who are reluctant to seek help due to concerns about professional implications (e.g. regulator involvement, detriment to career

progression, impact of having time off sick).

The service provided is expected to be led by a multi-professional team with experience in treating regulated professionals.

The service should offer specialism in treating addictions including capability to provide or arrange in-patient detoxification and/or rehabilitation therapy.

The provider will also support mobilisation, advisory and consultancy support for the Workforce Specialist Service

The Scottish health and social care workforce is 400,000. It has been estimated that approximately 750 individuals will require the provider's support for case management over a twelve-month period. It is expected that the service will be able to safely triage and offer both case management and therapy pathways as standard.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Cost / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

Accelerated procedure

Justification:

A prior information notice for reducing timescales has been issued in advance of this contract notice

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-037564](#)

Section V. Award of contract

Contract No

NSS04724

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 January 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hurley Group

Ebenezer House, Kennington Lane

London

SE11 4HJ

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £8,360,000

Section VI. Complementary information

VI.3) Additional information

The estimated values referred to in Section II.1.5 and 11.2.6 covers the 36 months contract duration and the 24 month extension period of the framework agreement.

(SC Ref:787527)

VI.4) Procedures for review

VI.4.1) Review body

Sheriff Court House

27 Chambers Street

Edinburgh

EH1 1LB

Email

edinburgh@scotcourts.gov.uk

Telephone

+44 1312252525

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Economic operators should approach the contracting authority in the first instance.
However, the only formal remedy is to apply to the

courts:

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts

(Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of

Session.

VI.4.4) Service from which information about the review procedure may be obtained

Sheriff Court House

27 Chambers Street

Edinburgh

EH1 1LB

Email

edinburgh@scotcourts.gov.uk

Telephone

+44 1312252525

Country

United Kingdom