

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/001012-2024>

Planning

## **Evaluation Services for the Victim Transformation Programme**

CPS

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-001012

Procurement identifier (OCID): ocds-h6vhtk-042c7e

Published 11 January 2024, 4:25pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

CPS

102 Petty France

London

SW1H 9EA

#### **Email**

[commercialinbox@cps.gov.uk](mailto:commercialinbox@cps.gov.uk)

#### **Telephone**

+44 2077176000

#### **Country**

United Kingdom

**Region code**

UKI32 - Westminster

**Internet address(es)**

Main address

<https://cps.bravosolution.co.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Public order and safety

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Evaluation Services for the Victim Transformation Programme

Reference number

PR2023 095

#### **II.1.2) Main CPV code**

- 79419000 - Evaluation consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This requirement is for Evaluation Services to support the Victim Transformation Programme.

#### **II.1.5) Estimated total value**

Value excluding VAT: £650,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 73110000 - Research services

#### **II.2.3) Place of performance**

NUTS codes

- UKI32 - Westminster

#### **II.2.4) Description of the procurement**

The CPS wishes to engage with the market to identify Suppliers to provide Evaluation Services for the Victim Transformation Programme.

The Victim Transformation Programme aims to transform victim experience with the CPS and contribute to a better experience of the criminal justice system. The programme will include delivering an improved Universal Service for all victims, providing an Enhanced Service for victims with the greatest needs and building an organisational and leadership culture around better engagement with victims.

This high-value, strategic programme is currently being designed and tested in the CPS, with testing already underway and piloting planned to begin from April 2024. The Victim Transformation Programme's longer-term plan is to pilot and roll out over a 5-year period (April 24 – March 29) – subject to funding. This initial evaluation is being commissioned for the funding period of April 24 – March 25.

This evaluation commission is for the first year of piloting and will focus on supporting the programme by generating early insights and evidence so the team can learn, adapt, and improve during piloting. Generating insights and evidence about what works during piloting will further support the programme to secure the next phase of funding. The evaluation will also lay the foundations for conducting an impact evaluation and scope the feasibility of conducting a cost benefit analysis.

### **II.3) Estimated date of publication of contract notice**

1 April 2024

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes