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Tender

Managed Network Services Tender

Associated British Ports

F05: Contract notice – utilities

Notice identifier: 2025/S 000-001003

Procurement identifier (OCID): ocds-h6vhtk-04cf7c

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Section I: Contracting entity

I.1) Name and addresses

Associated British Ports

25 Bedford Street

London

WC2E 9ES

Email

procurement@abports.co.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>

Buyer's address

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>

Tenders or requests to participate must be submitted to the above-mentioned address

I.6) Main activity

Port-related activities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Managed Network Services Tender

Reference number

BSS-GRP-24/0927

II.1.2) Main CPV code

- 72315100 - Data network support services

II.1.3) Type of contract

Services

II.1.4) Short description

Associated British Ports (ABP) is the UK's leading port operator, responsible for approximately one-quarter of the country's seaborne trade. ABP's IT enterprise network provides connectivity across 21 port locations and supports critical applications like Citrix, SAP, Terminal operating systems (TOS), and Office 365. Our current infrastructure includes diverse connectivity methods (e.g. wireless, microwave, satellite, fibre) and is designed for high availability and security. The current services include full lifecycle support of our network services. From the provision of passive services such as laying fibre cable to active services such as wide area networking or internet along with the right hardware and ongoing network management services. The existing contract with the managed service provider will end in December 2025, the tender shall ensure ongoing operational efficiency and project delivery.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72315100 - Data network support services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The objective of this procurement is to select a network services provider capable of delivering resilient, secure, and scalable network infrastructure to support Associated British Ports' (ABP) operations and strategic initiatives. This includes provisioning, monitoring, and maintaining our core network infrastructure while transitioning from traditional MPLS to SD-WAN and supporting our enterprise IT needs. We do have OT networks but these are out of scope for this tender and we are solely focused on our Enterprise IT network services. The minimum requirements for this PQQ stage require the below:

- Minimum of five years of experience in delivering NOC services, Internet Circuits, and break-fix support for enterprise clients with > 1000 end points spanning multiple sites across the UK
- ISO 27001 certification
- Cisco Partner Premier or Gold accredited in either Integrator or Provider roles
- On-Site attendance capability

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The tender shall include an optional 24 month extension or tendered on the ABP platform: <https://in-tendhost.co.uk/abp/aspx/Tenders/Current>

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 February 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 1 December 2025

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Associated British Ports

25 Bedford Street

London

WC2E 9ES

Email

procurement@abports.co.uk

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Associated British Ports

25 Bedford Street

London

WC2E 9ES

Email

procurement@abports.co.uk

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Associated British Ports

25 Bedford Street

London

WC2E 9ES

Email

procurement@abports.co.uk

Country

United Kingdom