

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/001002-2026>

Contract

## **Business Services Design and Delivery Partner - Modification**

The Common Services Agency (more commonly known as NHS National Services Scotland) (NSS)

F20: Modification notice

Notice identifier: 2026/S 000-001002

Procurement identifier (OCID): ocds-h6vhtk-0600d3

Published 7 January 2026, 11:49am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

The Common Services Agency (more commonly known as NHS National Services Scotland) (NSS)

1 South Gyle Crescent

Edinburgh

EH12 9EB

#### **Email**

[NSS.ITProcurement@nhs.scot](mailto:NSS.ITProcurement@nhs.scot)

#### **Telephone**

+44 1312756000

#### **Country**

United Kingdom

**NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA11883](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883)

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Business Services Design and Delivery Partner - Modification

Reference number

NP608424

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

The Design and Delivery Partner contract was procured to assist with the following in relation to the Business Services Programme:

-Engaging with stakeholders to understand business requirements and support the service design and transformational changes needed prior to the implementation of the new technology solution.

-Develop key strategies for ERP transformation up to and including the procurement of a technical solution.

This will involved developing an ERP transformation full business case, drafting an ERP Strategy and defining an integration strategy amongst other key tasks.

The following additional services were performed between April 2025 and October 2025:

- Chart of Accounts
- Common Operating Model (COM)
- ITSIT Documentation
- Data Vision and Principles
- Technical Vision
- Integration Strategy
- Data Assessment
- Functional Roles and Roles Based Access Control
- ASE Development Event
- Support for ERP Procurement Process (Clarifications)
- ERP Technical Consultancy

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

6

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2024/S 000-763466](#)

---

## **Section V. Award of contract/concession**

### **Contract No**

NP608424

### **Title**

Business Services Design and Delivery Partner - Modification

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

1 April 2025

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Capgemini

36 South Gyle Crescent

Edinburgh

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £499,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:819026)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Sheriff Court House

27 Chambers Street

Edinburgh

EH1 1LB

Country

United Kingdom

---

## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **VII.1.3) Place of performance**

NUTS code

- UKM - Scotland

#### **VII.1.4) Description of the procurement:**

The Design and Delivery Partner contract was procured to assist with the following in relation to the Business Services Programme:

-Engaging with stakeholders to understand business requirements and support the service design and transformational changes needed prior to the implementation of the new technology solution.

-Develop key strategies for ERP transformation up to and including the procurement of a technical solution.

This will involved developing an ERP transformation full business case, drafting an ERP Strategy and defining an integration strategy amongst other key tasks.

The following additional services were performed between April 2025 and October 2025:

-Chart of Accounts

-Common Operating Model (COM)

-ITSIT Documentation

-Data Vision and Principles

-Technical Vision

-Integration Strategy

-Data Assessment

- Functional Roles and Roles Based Access Control
- ASE Development Event
- Support for ERP Procurement Process (Clarifications)
- ERP Technical Consultancy

**VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

6

**VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£499,000

**VII.1.7) Name and address of the contractor/concessionaire**

Capgemini

36 South Gyle Crescent

Edinburgh

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

**VII.2) Information about modifications**

**VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the



contract):

The contract was originally awarded via mini-competition through the Scottish Government's Digital Technology and Cyber Services DPS as the services were within scope of Lot 2 Digital Technology Resources.

This Contract Modification Notice will be published to account for additional services completed between April 2025 and October 2025, ensuring compliance with the Public Contracts (Scotland) Regulations 2015. Note that the additional value of this retrospective award does not exceed 50% of the originally published contract value.

#### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Additional work was completed by original contractor.

#### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,052,000

Total contract value after the modifications

Value excluding VAT: £1,551,000