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Contract

Business Services Design and Delivery Partner - Modification

The Common Services Agency (more commonly known as NHS National Services Scotland) (NSS)

F20: Modification notice

Notice identifier: 2026/S 000-001002

Procurement identifier (OCID): ocds-h6vhtk-0600d3

Published 7 January 2026, 11:49am

Section I: Contracting authority/entity

I.1) Name and addresses

The Common Services Agency (more commonly known as NHS National Services Scotland) (NSS)

1 South Gyle Crescent

Edinburgh

EH12 9EB

Email

NSS.ITProcurement@nhs.scot

Telephone

+44 1312756000

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Business Services Design and Delivery Partner - Modification

Reference number

NP608424

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement at the time of conclusion of the contract:

The Design and Delivery Partner contract was procured to assist with the following in relation to the Business Services Programme:

-Engaging with stakeholders to understand business requirements and support the service design and transformational changes needed prior to the implementation of the new technology solution.

-Develop key strategies for ERP transformation up to and including the procurement of a technical solution.

This will involved developing an ERP transformation full business case, drafting an ERP Strategy and defining an integration strategy amongst other key tasks.

The following additional services were performed between April 2025 and October 2025:

- Chart of Accounts
- Common Operating Model (COM)
- ITSIT Documentation
- Data Vision and Principles
- Technical Vision
- Integration Strategy
- Data Assessment
- Functional Roles and Roles Based Access Control
- ASE Development Event
- Support for ERP Procurement Process (Clarifications)
- ERP Technical Consultancy

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

6

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2024/S 000-763466](#)

Section V. Award of contract/concession

Contract No

NP608424

Title

Business Services Design and Delivery Partner - Modification

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

1 April 2025

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Capgemini

36 South Gyle Crescent

Edinburgh

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £499,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:819026)

VI.4) Procedures for review

VI.4.1) Review body

Sheriff Court House

27 Chambers Street

Edinburgh

EH1 1LB

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

VII.1.3) Place of performance

NUTS code

- UKM - Scotland

VII.1.4) Description of the procurement:

The Design and Delivery Partner contract was procured to assist with the following in relation to the Business Services Programme:

- Engaging with stakeholders to understand business requirements and support the service design and transformational changes needed prior to the implementation of the new technology solution.
- Develop key strategies for ERP transformation up to and including the procurement of a technical solution.

This will involved developing an ERP transformation full business case, drafting an ERP Strategy and defining an integration strategy amongst other key tasks.

The following additional services were performed between April 2025 and October 2025:

-Chart of Accounts

-Common Operating Model (COM)

-ITSIT Documentation

-Data Vision and Principles

-Technical Vision

-Integration Strategy

-Data Assessment

- Functional Roles and Roles Based Access Control
- ASE Development Event
- Support for ERP Procurement Process (Clarifications)
- ERP Technical Consultancy

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

6

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£499,000

VII.1.7) Name and address of the contractor/concessionaire

Capgemini

36 South Gyle Crescent

Edinburgh

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the

contract):

The contract was originally awarded via mini-competition through the Scottish Government's Digital Technology and Cyber Services DPS as the services were within scope of Lot 2 Digital Technology Resources.

This Contract Modification Notice will be published to account for additional services completed between April 2025 and October 2025, ensuring compliance with the Public Contracts (Scotland) Regulations 2015. Note that the additional value of this retrospective award does not exceed 50% of the originally published contract value.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Additional work was completed by original contractor.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptions and average inflation)

Value excluding VAT: £1,052,000

Total contract value after the modifications

Value excluding VAT: £1,551,000