

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000984-2025>

Planning

## **Friends and Family Test: Measurement and Analytical Services**

NHS England

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-000984

Procurement identifier (OCID): ocds-h6vhtk-04cf72

Published 13 January 2025, 10:20am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS England

7&8 Wellington Place

Leeds

LS1 4AP

#### **Contact**

Janice Brodie

#### **Email**

[janice.brodie@nhs.net](mailto:janice.brodie@nhs.net)

#### **Country**

United Kingdom

**Region code**

UKE - Yorkshire and the Humber

**Internet address(es)**

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

National or federal Agency/Office

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Friends and Family Test: Measurement and Analytical Services

#### **II.1.2) Main CPV code**

- 79315000 - Social research services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS England is carrying out some initial market engagement for 'Friends and Family Test: Measurement and Analytical Services' and is inviting suppliers to comment on the proposed specification as detailed in Annex A of the Request for Information (RFI) document by asking a series of questions.

Suppliers are asked to complete the RFI and upload to Atamis by 12 Noon, 27 January 2025.

This proposal covers the provision of services and expertise that provide advice, data analysis, technical expertise and interpretative knowledge in relation to the development and maintenance of the NHS England Friends and Family Test (FFT) programme. The full range of tasks covers handling queries via email and telephone; data collections, including chasing up missing returns, data validation processes, producing files for publication; managing processes for collections, final checking of documents; and maintaining the NHS England Friends and Family Test Analysis web site.

#### **II.1.5) Estimated total value**

Value excluding VAT: £270,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 73200000 - Research and development consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

NHS England is carrying out some initial market engagement for 'Friends and Family Test: Measurement and Analytical Services' and is inviting suppliers to comment on the proposed specification as detailed in Annex A of the Request for Information (RFI) document by asking a series of questions.

Suppliers are asked to complete the RFI and upload to Atamis by 12 Noon, 27 January 2025.

This proposal covers the provision of services and expertise that provide advice, data analysis, technical expertise and interpretative knowledge in relation to the development and maintenance of the NHS England Friends and Family Test (FFT) programme. The full range of tasks covers handling queries via email and telephone; data collections, including chasing up missing returns, data validation processes, producing files for publication; managing processes for collections, final checking of documents; and maintaining the NHS England Friends and Family Test Analysis web site.

### **II.3) Estimated date of publication of contract notice**

31 March 2025

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No