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Planning

Friends and Family Test: Measurement and Analytical Services

NHS England

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-000984

Procurement identifier (OCID): ocds-h6vhtk-04cf72

Published 13 January 2025, 10:20am

Section I: Contracting authority

I.1) Name and addresses

NHS England

7&8 Wellington Place

Leeds

LS1 4AP

Contact

Janice Brodie

Email

janice.brodie@nhs.net

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Friends and Family Test: Measurement and Analytical Services

II.1.2) Main CPV code

- 79315000 - Social research services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS England is carrying out some initial market engagement for 'Friends and Family Test: Measurement and Analytical Services' and is inviting suppliers to comment on the proposed specification as detailed in Annex A of the Request for Information (RFI) document by asking a series of questions.

Suppliers are asked to complete the RFI and upload to Atamis by 12 Noon, 27 January 2025.

This proposal covers the provision of services and expertise that provide advice, data analysis, technical expertise and interpretative knowledge in relation to the development and maintenance of the NHS England Friends and Family Test (FFT) programme. The full range of tasks covers handling queries via email and telephone; data collections, including chasing up missing returns, data validation processes, producing files for publication; managing processes for collections, final checking of documents; and maintaining the NHS England Friends and Family Test Analysis web site.

II.1.5) Estimated total value

Value excluding VAT: £270,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 73200000 - Research and development consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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II.3) Estimated date of publication of contract notice

31 March 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No