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Contract

Provision of Falls Prevention Service

London Borough of Redbridge

F03: Contract award notice

Notice identifier: 2022/S 000-000982

Procurement identifier (OCID): ocds-h6vhtk-02e5ec

Published 13 January 2022, 10:18am

Section I: Contracting authority

I.1) Name and addresses

London Borough of Redbridge

Lynton House , 255-259 High Road

Ilford

IG1 1NY

Contact

- Gemma Edwards

Email

Gemma.Edwards@walthamforest.gov.uk

Telephone

+44 7810501769

Country

United Kingdom

NUTS code

UKI53 - Redbridge and Waltham Forest

Internet address(es)

Main address

<http://www.redbridge.gov.uk/>

Buyer's address

<http://www.redbridge.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Falls Prevention Service

Reference number

DN556408

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Award of Falls Prevention Service within London Borough of Redbridge. The Contract shall commence on 1st April 2022 and, subject to satisfactory performance,

shall continue for a period of three (3) years, terminating at midnight on 31st March 2025

("the Contract Period"). At the sole discretion of the Authority and subject to the

satisfactory performance of the Provider, the Contract Period may be extended in such

period or periods as the Authority deems appropriate up to a maximum of two (2) years,

providing a possible total Contract Period to midnight on 31st March 2027

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £264,905

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI53 - Redbridge and Waltham Forest

II.2.4) Description of the procurement

This service forms part of the Contract between the London Borough of Redbridge (“the Authority”) and the Provider as the responsible organisation for the overall management of the Contract for the Provision of Services for Falls Prevention Service for Older People in the London Borough of Redbridge (“the Contract”). The Contract shall be provided in a personalised way to meet the individual needs and outcomes of older people.

The service will:

- Provide falls support planning and risk assessments for individuals and their homes,
- Develop person centred plans to maximise older people’s potential for independent living,
- Reduce the risks of falls and injuries by improving strength and balance,
- Reduce hospital admissions as a result of falls,
- Educate and raise falls prevention awareness with multi-organisations, agencies, care homes and the public,
- Deliver interventions for falls preventions e.g. strength and balance exercise, home and

Residential Care Home risk assessments and referrals to the appropriate team for provision

of home equipment.

The overall aim of the Service is to provide inclusive and holistic Falls Prevention service to

Service Users helping them to maintain their quality of life and enhance their health and well-being. The Service should be person centred, coordinated and outcomes focused.

The Service shall focus on the work of the National Falls Prevention Coordination Group (NFPCG) to:

- Promote healthy ageing across the different stages of life
- Improve strength and balance

Prevent frailty, preserve bone health, reduce accidents, through preserving physical activity,

healthy lifestyles, and reducing environmental hazards, and

- Provide early intervention to restore independence through Falls Care Pathway linking acute and urgent care to secondary falls prevention

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-024189](#)

Section V. Award of contract

Contract No

1

Title

Provision of Falls Prevention service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 December 2021

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Age UK Redbridge, Barking and Havering

4th Floor, 103 Cranbrook Road, Ilford

Essex

IG1 4PU

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

National registration number

4246504

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £264,905

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom