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Contract

Repatriation Services

Ministry of Defence

F03: Contract award notice

Notice identifier: 2023/S 000-000980

Procurement identifier (OCID): ocds-h6vhtk-03674b

Published 12 January 2023, 2:12pm

Section I: Contracting authority

I.1) Name and addresses

Ministry of Defence

Imjin Barracks

Gloucester

GL3 1HW

Email

Tina.Cole757@mod.gov.uk

Country

United Kingdom

Region code

UKK13 - Gloucestershire

Internet address(es)

Main address

<https://contracts.mod.uk>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Defence

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Repatriation Services

Reference number

703293450

II.1.2) Main CPV code

- 98371000 - Funeral services

II.1.3) Type of contract

Services

II.1.4) Short description

The Ministry of Defence had a requirement for worldwide repatriation services for deceased Armed Forces and other entitled personnel, including the provision of specialist services in the event of a major incident resulting in mass fatalities. Any resultant contract will be a framework agreement with a single operator, which will not be open to other purchasers, and will be for an initial contract period of 24 months including an option for the Authority to extend for up to a further 24 months.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,900,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK13 - Gloucestershire

II.2.4) Description of the procurement

The Contractor will be required to provide worldwide repatriation services, on an individual or multiple basis, for deceased Armed Forces and other entitled personnel. These services may include the provision of specialist services in the event of a major incident resulting in mass fatalities where the Authority is either required to lead the response to the incident or provide assistance. Due to the nature of the requirement, it is not possible to predict how frequently the contractor will be called upon to provide the services.

The Contractor must provide a 365 day/24 hour worldwide repatriation service. The

Contractor will be responsible for ensuring the services carried out conform to medical and legal requirements; the preparation of the body including embalming; facial reconstruction and dressing; provision of coffins and shrouds; and preparation and marking of the coffin for movement and arrangement of transport (note: Civil flights will only be used where RAF flights are not available). The Contractor will be required to send staff into theatres of military operations in order to effect repatriations where there is no local funeral infrastructure and, in the event of a major incident, be able to provide suitable personnel and be responsible for their security in any operational/conflict zone worldwide, overseas location or, exceptionally, in the UK. The Contractor may be required to provide a Mortuary Assistant for an in-Theatre Mortuary.

In the event of a major incident, the Contractor may be required to provide any or all of the following emergency services: deploy a Major Incident Specialist to JCCC to assist in planning; provide Incident Management at the scene; recovery of remains; establish, operate and maintain an incident mortuary (which may include identification and processing of remains) or a body holding provision; assist the Services / local authorities with handling personal effects at the scene under Service supervision; liaise with all agencies; crisis intervention services and critical incident stress management; recovery of deceased bodies or remains; supply, transportation and support maintenance of suitable body storage units in theatre with appropriate mortuary assistants; deal with contaminated/infectious and Bio Hazard issues which need careful handling in order to comply with current and future health and safety regulations; body/body part identification which could include (though not be limited to) providing a Forensic Pathologist, Forensic Odontologist, Forensic Print Specialist, Forensic Photographer, Mortuary Assistant and Embalmer. The Contractor may

also be requested to assist the appointed Pathologist in identification. This list is not exhaustive and other situations can arise, which may require special handling.

The Contractor must be a member of the National Association of Funeral Directors or equivalent.

There have been on average 16 repatriations to the UK or country of origin per year over

the last four years; however, due to the nature of the requirement, exact numbers are unknown and could be higher or lower in the future. The figure for the past four years is provided for guidance purposes only and there have been occasions where 150 repatriations have occurred in a one year period. To date, specialist services due to a major incident have not been required, although this is no indication of potential future requirements.

The contractor will be requested to undertake tasks as required on a call off basis. No business whatsoever is guaranteed under any resulting framework agreement or contract indeed there is no guarantee that any framework agreement or contract will be put in place.

The contract value of £4.9M detailed in this Contract Award Notice is the maximum Limit of Liability. As this is a Framework Agreement there is no guarantee of any orders being placed or this Limit of Liability being reached.

II.2.5) Award criteria

Cost criterion - Name: VFM - as detailed in the Tender Documentation / Weighting: 100

II.2.11) Information about options

Options: Yes

Description of options

An option is included for the Authority at its discretion to extend beyond the 2 year contract in monthly or annual increments up to an additional 24 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-025375](#)

Section V. Award of contract

Contract No

703293450

Title

Repatriation Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 December 2022

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Albin International Repatriation Ltd

London

SE16 2TN

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,900,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Business Partner 4

Head Office Commercial, Innsworth House, Imjin Barracks

Gloucester

GL3 1HW

Country

United Kingdom

