

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000972-2024>

Contract

## **Finance System Support**

Senedd Cymru / Welsh Parliament

F03: Contract award notice

Notice identifier: 2024/S 000-000972

Procurement identifier (OCID): ocds-h6vhtk-03fbcd

Published 11 January 2024, 2:26pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Senedd Cymru / Welsh Parliament

Senedd Cymru / Welsh Parliament, Ty Hywel, Cardiff Bay

Cardiff

CF99 1SN

#### **Email**

[helena.grant@senedd.wales](mailto:helena.grant@senedd.wales)

#### **Telephone**

+44 3002006549

#### **Country**

United Kingdom

#### **NUTS code**

UKL22 - Cardiff and Vale of Glamorgan

**Internet address(es)**

Main address

<https://www.senedd.wales.org/abthome/abt-procurement.htm>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0424](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0424)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Devolved Legislation

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Finance System Support

Reference number

1235

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

The Senedd has a requirement to put in place a support contract to cover a variety of areas of its' Microsoft Dynamics Business Central system. The contract will be for a 5-year period, with the option to extend for a further 5 years, commencing on 1st January 2024. The aim of this contract is to appoint a support partner to work with the Senedd Commission and maintain Business Central for the day to day operations of The Senedd, and potentially looking to move us to the SAAS version of the system in the medium to longer term.

The partner will also need be able to support the Members expense claim element of the system which is key to business continuity and to servicing our requirement to record and publish Members expense claims. The system also has elements (for example the screen to raise Purchase Orders) which are bilingual (English and Welsh). The successful supplier will need to be able to support any changes to these elements as and when they occur (supported by the Translation department of The Senedd).

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £297,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

Cardiff Bay

### **II.2.4) Description of the procurement**

The Senedd has a requirement to put in place a support contract to cover a variety of areas of its' Microsoft Dynamics Business Central system. The contract will be for a 5-year period, with the option to extend for a further 5 years, commencing on 1st January 2024. The aim of this contract is to appoint a support partner to work with the Senedd Commission and maintain Business Central for the day to day operations of The Senedd, and potentially looking to move us to the SAAS version of the system in the medium to longer term.

The partner will also need be able to support the Members expense claim element of the system which is key to business continuity and to servicing our requirement to record and publish Members expense claims. The system also has elements (for example the screen to raise Purchase Orders) which are bilingual (English and Welsh). The successful supplier will need to be able to support any changes to these elements as and when they occur (supported by the Translation department of The Senedd).

#### **II.2.5) Award criteria**

Quality criterion - Name: Experience of Supporting Business Central / Weighting: 45

Quality criterion - Name: Service Levels / Weighting: 10

Quality criterion - Name: Added Value / Weighting: 5

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-026843](#)

---

## **Section V. Award of contract**

### **Contract No**

1235/HG

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

22 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Total Enterprise Solutions

Grosvenor Court, Wheelhouse Road, , Lea Hall Enterprise Park

Rugeley

WS151LH

Telephone

+44 7967342995

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £297,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:137951)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom