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Contract

Finance System Support

Senedd Cymru / Welsh Parliament

F03: Contract award notice

Notice identifier: 2024/S 000-000972

Procurement identifier (OCID): ocds-h6vhtk-03fbcd

Published 11 January 2024, 2:26pm

Section I: Contracting authority

I.1) Name and addresses

Senedd Cymru / Welsh Parliament

Senedd Cymru / Welsh Parliament, Ty Hywel, Cardiff Bay

Cardiff

CF99 1SN

Email

helena.grant@senedd.wales

Telephone

+44 3002006549

Country

United Kingdom

NUTS code

UKL22 - Cardiff and Vale of Glamorgan

Internet address(es)

Main address

<https://www.senedd.wales.org/abthome/abt-procurement.htm>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0424

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Devolved Legislation

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Finance System Support

Reference number

1235

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Senedd has a requirement to put in place a support contract to cover a variety of areas of its' Microsoft Dynamics Business Central system. The contract will be for a 5-year period, with the option to extend for a further 5 years, commencing on 1st January 2024. The aim of this contract is to appoint a support partner to work with the Senedd Commission and maintain Business Central for the day to day operations of The Senedd, and potentially looking to move us to the SAAS version of the system in the medium to longer term.

The partner will also need be able to support the Members expense claim element of the system which is key to business continuity and to servicing our requirement to record and publish Members expense claims. The system also has elements (for example the screen to raise Purchase Orders) which are bilingual (English and Welsh). The successful supplier will need to be able to support any changes to these elements as and when they occur (supported by the Translation department of The Senedd).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £297,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

Cardiff Bay

II.2.4) Description of the procurement

The Senedd has a requirement to put in place a support contract to cover a variety of areas of its' Microsoft Dynamics Business Central system. The contract will be for a 5-year period, with the option to extend for a further 5 years, commencing on 1st January 2024. The aim of this contract is to appoint a support partner to work with the Senedd Commission and maintain Business Central for the day to day operations of The Senedd, and potentially looking to move us to the SAAS version of the system in the medium to longer term.

The partner will also need be able to support the Members expense claim element of the system which is key to business continuity and to servicing our requirement to record and publish Members expense claims. The system also has elements (for example the screen to raise Purchase Orders) which are bilingual (English and Welsh). The successful supplier will need to be able to support any changes to these elements as and when they occur (supported by the Translation department of The Senedd).

II.2.5) Award criteria

Quality criterion - Name: Experience of Supporting Business Central / Weighting: 45

Quality criterion - Name: Service Levels / Weighting: 10

Quality criterion - Name: Added Value / Weighting: 5

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-026843](#)

Section V. Award of contract

Contract No

1235/HG

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 December 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Total Enterprise Solutions

Grosvenor Court, Wheelhouse Road, , Lea Hall Enterprise Park

Rugeley

WS151LH

Telephone

+44 7967342995

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £297,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:137951)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom