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Tender

ESCC - ME Technology Enabled Care Services

East Sussex County Council

F02: Contract notice

Notice identifier: 2023/S 000-000967

Procurement identifier (OCID): ocds-h6vhtk-0396ec

Published 12 January 2023, 1:39pm

Section I: Contracting authority

I.1) Name and addresses

East Sussex County Council

County Hall, St Annes Crescent

Lewes

BN7 1UE

Email

mandi.edwards@eastsussex.gov.uk

Country

United Kingdom

NUTS code

UKJ22 - East Sussex CC

Internet address(es)

Main address

<https://www.eastsussex.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.sesharedservices.org.uk/esourcing>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ESCC - ME Technology Enabled Care Services

Reference number

ESCC - 035795

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council is looking for a Strategic Partner to work with the Council, its commissioning partners and other providers of relevant or related services in sharing responsibility for the development and design of a Technology Enabled Care (TEC) Service and outcomes which may change due to demographic, economic or technological pressures.

Technology Enabled Care (TEC), also known as telecare, refers to a range of services that use alarms and sensors that are monitored 24/7 by a dedicated alarm receiving centre. The service enables users to access support when they need it and provides reassurance not just to clients but also to their carers, family and friends. The Council wishes to collaborate with the Strategic Partner to achieve long-term benefits and innovation based on mutually desired outcomes, where resources are shared in a way that promotes positive outcomes for all and maximises external funding.

II.1.5) Estimated total value

Value excluding VAT: £17,050,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKJ22 - East Sussex CC

II.2.4) Description of the procurement

East Sussex County Council (The Council) is looking for a Strategic Partner to work with the Council, its commissioning partners and other providers of relevant or related services in sharing responsibility for the development and design of a Technology Enabled Care (TEC) Service and outcomes which may change due to demographic, economic or technological pressures. Technology Enabled Care (TEC), also known as telecare, refers to a range of services that use alarms and sensors that are monitored 24/7 by a dedicated alarm receiving centre. The service enables users to access support when they need it and provides reassurance not just to clients but also to their carers, family and friends. The Council wishes to collaborate with the Strategic Partner to achieve long-term benefits and innovation based on mutually desired outcomes, where resources are shared in a way that promotes positive outcomes for all and maximises external funding. Planned developments include:

- Introducing an urgent, short-term provision that is not constrained by the current Care Act eligibility criteria to support admission avoidance and hospital discharge. This would initially only be available to adult social care clients upon discharge but with the potential to extend the offer should funding be identified from Health services.
- Moving away from current investment in a single brand of equipment and moving to a supplier agnostic model, utilising alternative equipment provision that best supports the client and ensures best value for the Council.
- Increased emphasis on using the intelligence gained from TEC service provision to inform decisions relating to clients care needs.

The base annual contract value will be £1,705,000 per annum including the cost of purchasing equipment, monitoring, installing and proactive calls. The maximum annual contract value will be up to £3,000,000 and will be dependent on innovations within the sector, identification of external funding and/or establishing new working relationships with, for example, the health sector, potentially widening access to the services or developing the response to Clients. The contract term is for 5 years, with an option to extend for up to 60 months. Please Note: TUPE will apply for this service.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 September 2023

End date

31 August 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

13 February 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

13 February 2023

Local time

12:01pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: Approximately 6-9 months prior to contract end.

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

II.1.5 The value stated includes potential extension. The procurement is being run as a process akin to the open procedure, however, the contracting authorities do not intend to hold itself bound by any regulations except for those under Chapter 3 section 7 of PCR2015 for light touch services. Please note that the Transfer of Undertaking (Protection of Employment) Regulations 2006 may apply and applicants should seek their own legal advice on this subject.IV.2.6 This may be subject to extension.

VI.4) Procedures for review

VI.4.1) Review body

East Sussex County Council

St Anne's Crescent

Lewes

BN7 IUE

Email

Philip.baker@eastsussex.gov.uk

Country

United Kingdom

