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Award

Statutory Healthwatch Service

London Borough of Havering

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-000961

Procurement identifier (OCID): ocds-h6vhtk-0516d6 ([view related notices](#))

Published 7 January 2026, 11:01am

Scope

Reference

Atamis ref: UK0039

Description

The London Borough of Havering has undertaken a procurement for the Statutory Healthwatch Service. The Health and Social Care Act 2012 requires local

authorities with adult care responsibilities to commission a local Healthwatch service to play a vital role in championing the voices of local people in

health and social care. It promotes and supports public involvement in the commissioning, provision, and scrutiny of services, while enabling residents to monitor service standards and suggest improvements.

The awarded Contract shall commence on the 1st April 2026 and, subject to satisfactory

performance, shall continue until 31st March 2031 ("the contract period").

Contract 1. Statutory Healthwatch Service

Supplier

- HAVERING MIND

Contract value

- £650,884.20 including VAT

Below the relevant threshold

Award decision date

15 December 2025

Date assessment summaries were sent to tenderers

7 January 2026

Earliest date the contract will be signed

19 January 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2027
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

The Contract shall commence on the 1st April 2026 and expire on 31st March 2027 with available extensions of 1+1+1+1 ("the contract period"). Subject to satisfactory performance, the Contract shall continue until 31st March 2031 ("the contract period").

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI52 - Barking & Dagenham and Havering

Information about tenders

- 3 tenders received
- 2 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)

- 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

HAVERING MIND

- Companies House: 04184862
- Public Procurement Organisation Number: PPYB-2773-MDVX

Harmile House

Upminster

RM14 2QP

United Kingdom

Email: reach.us@haveringmind.org.uk

Website: <http://www.haveringmind.org.uk>

Region: UKI52 - Barking & Dagenham and Havering

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Statutory Healthwatch Service

Contracting authority

London Borough of Havering

- Public Procurement Organisation Number: PCZG-5314-HWM

Havering Town Hall

Romford

RM1 4GR

United Kingdom

Email: procurement.support@havering.gov.uk

Region: UKI52 - Barking & Dagenham and Havering

Organisation type: Public authority - sub-central government