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Planning

Appliance Prescription Management Service

East Of England NHS Collaborative Hub

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-000954

Procurement identifier (OCID): ocids-h6vhtk-030a52

Published 12 January 2022, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

East Of England NHS Collaborative Hub

Victoria House, Capital Park, Fulbourn, Cambridgeshire

Fulbourn

CB21 5XB

Email

pharmacy@eoecph.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.eoecph.nhs.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://eoecph.bravosolution.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Appliance Prescription Management Service

II.1.2) Main CPV code

- 85149000 - Pharmacy services

II.1.3) Type of contract

Services

II.1.4) Short description

The East of England NHS Collaborative Procurement Hub (the Authority) is procuring a framework agreement for the provision of an Appliance Prescription Management Service for Stoma/Continence Appliances. The aims and objectives of the Framework Agreement

is to provide a prescription management service for stoma and/or catheter patients. The service may include care for stoma patients pre-operation and post-operation.

The purpose of the PIN is to inform potential suppliers of our intention to procure this service but also to engage suppliers to understand market capability and capacity to deliver the service. This notice is for information only and the Contracting Authority reserves the right to not proceed to tender or at its absolute discretion to amend it at the time of issue of any further notice or notices or at any other time.

Potential suppliers are asked to take part in a short market engagement questionnaire. The information provided will help to form the way the service specification is designed for the framework agreement. Details of how to access the questionnaire can be found in the following sections of this notice:

II.2.4) Description of the Procurement and VI.3) Additional Information.

II.1.6) Information about lots

This contract is divided into lots: Yes

Maximum number of lots that may be awarded to one tenderer: 5

II.2) Description

II.2.1) Title

Lot 1 – Stoma Prescription Service

Lot No

1

II.2.2) Additional CPV code(s)

- 33126000 - Stomatology devices

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Appliance Prescription Management Service for Stoma/Continence Appliances Key Aims and Objectives:

- Deliver a high quality appliance prescription management service that will deliver a better quality of life and greater independence to patients.
- Deliver a high quality of prescribing control through consistent application of the most up to date and relevant prescribing guidance and an accessory formulary to ensure products and appliances issued are cost-effective and quantities supplied in line with patients' clinical needs.
- Reducing wastage throughout the clinical pathway.
- Reduce the burden on General Practitioners (GP's) through having specialist nurses managing prescriptions, thereby adding value to the prescribing process.
- Ensuring appropriate and correct quantities of products are prescribed to patients which will in turn reduce the amount of time GP's spend on Primary Care Administration.
- Deliver a high level of clinical care to the patient.
- Ensure that appropriate and effective levels of interaction with the patient are implemented, thereby reducing and eliminating patient complaints, complications and anxiety.
- Provide a service that includes easily and readily available community support following discharge, in order to avoid patient A&E attendance and patients accessing urgent healthcare services due to stoma and catheter related complications.

The Supplier will adopt and lead a whole-systems approach by working in collaboration with the Participating Authority, Trust, GP's and all stakeholders relevant to the delivery of a safe, high quality and reliable Appliance Prescription Management Service. The supplier will be responsible for the safe and effective management of the entire patient pathway.

The procurement will cover the following 5 Lots:

Lot 1 – Stoma Prescription Service

Lot 2 – Catheter Prescription Service

Lot 3 – Stoma and Catheter Combined Prescription Service

Lot 4 – Stoma Pre- and/or Post-Operative Care Support

Lot 5 – Combined Stoma Service – Prescription and Pre- and/or Post-Operative Care Support

Suppliers will need to:

- Be able to provide the service outlined above and as will be further outlined in the service

specification once the procurement is live.

- Commence the service by 1 June 2022 (This date is subject to change and is a target date. It may be slightly earlier or later).

- Let us know which lots they are interested in bidding for.

- Provide details of their preferred commercial model for this market.

- Confirm that your organisation is already registered on or will arrange for registration on Atamis <https://atamis.cloudforce.com/>

This framework agreement is for East of England NHS Collaborative Procurement Hub (EoECPH) Members. EoECPH Members are subject to change throughout the life of the Framework Agreement. Associate membership is available to any publicly funded entities (not already a full or pharmacy EoECPH member) who sign the framework customer access agreement.

If you would like to express an interest in this opportunity, please email me at pharmacy@eoeceph.nhs.uk and I will send you an expression of interest questionnaire form by return to your email. Your organisation will then need to complete the expression of interest questionnaire and return it to me at pharmacy@eoeceph.nhs.uk by no later than 12:00 Noon on Wednesday 26 January 2022. Kindly add the following to the email subject box: Appliance Prescription Management Service EOI

II.2) Description

II.2.1) Title

Lot 2 – Catheter Prescription Service

Lot No

2

II.2.2) Additional CPV code(s)

- 33141200 - Catheters

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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- Deliver a high quality appliance prescription management service that will deliver a better quality of life and greater independence to patients.
- Deliver a high quality of prescribing control through consistent application of the most up to date and relevant prescribing guidance and an accessory formulary to ensure products and appliances issued are cost-effective and quantities supplied in line with patients' clinical needs.
- Reducing wastage throughout the clinical pathway.
- Reduce the burden on General Practitioners (GP's) through having specialist nurses managing

prescriptions, thereby adding value to the prescribing process.

- Ensuring appropriate and correct quantities of products are prescribed to patients which will in turn reduce the amount of time GP's spend on Primary Care Administration.
- Deliver a high level of clinical care to the patient.
- Ensure that appropriate and effective levels of interaction with the patient are implemented, thereby reducing and eliminating patient complaints, complications and anxiety.
- Provide a service that includes easily and readily available community support following discharge, in order to avoid patient A&E attendance and patients accessing urgent healthcare services due to stoma and catheter related complications.

The Supplier will adopt and lead a whole-systems approach by working in collaboration with the Participating Authority, Trust, GP's and all stakeholders relevant to the delivery of a safe, high quality and reliable Appliance Prescription Management Service. The supplier will be responsible for the safe and effective management of the entire patient

pathway.

The procurement will cover the following 5 Lots:

Lot 1 – Stoma Prescription Service

Lot 2 – Catheter Prescription Service

Lot 3 – Stoma and Catheter Combined Prescription Service

Lot 4 – Stoma Pre- and/or Post-Operative Care Support

Lot 5 – Combined Stoma Service – Prescription and Pre- and/or Post-Operative Care Support

Suppliers will need to:

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II.2) Description

II.2.1) Title

Lot 3 – Stoma and Catheter Combined Prescription Service

Lot No

3

II.2.2) Additional CPV code(s)

- 33126000 - Stomatology devices
- 33141200 - Catheters

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Appliance Prescription Management Service for Stoma/Continence Appliances Key Aims and Objectives:

- Deliver a high quality appliance prescription management service that will deliver a better quality of life and greater independence to patients.
- Deliver a high quality of prescribing control through consistent application of the most up to date and relevant prescribing guidance and an accessory formulary to ensure products and appliances issued are cost-effective and quantities supplied in line with patients' clinical needs.
- Reducing wastage throughout the clinical pathway.
- Reduce the burden on General Practitioners (GP's) through having specialist nurses managing prescriptions, thereby adding value to the prescribing process.
- Ensuring appropriate and correct quantities of products are prescribed to patients which will in turn reduce the amount of time GP's spend on Primary Care Administration.
- Deliver a high level of clinical care to the patient.

- Ensure that appropriate and effective levels of interaction with the patient are implemented, thereby reducing and eliminating patient complaints, complications and anxiety.
- Provide a service that includes easily and readily available community support following discharge, in order to avoid patient A&E attendance and patients accessing urgent healthcare services due to stoma and catheter related complications.

The Supplier will adopt and lead a whole-systems approach by working in collaboration with the Participating Authority, Trust, GP's and all stakeholders relevant to the delivery of a safe, high quality and reliable Appliance Prescription Management Service. The supplier will be responsible for the safe and effective management of the entire patient pathway.

The procurement will cover the following 5 Lots:

Lot 1 – Stoma Prescription Service

Lot 2 – Catheter Prescription Service

Lot 3 – Stoma and Catheter Combined Prescription Service

Lot 4 – Stoma Pre- and/or Post-Operative Care Support

Lot 5 – Combined Stoma Service – Prescription and Pre- and/or Post-Operative Care Support

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II.2) Description

II.2.1) Title

Lot 4 – Stoma Pre- and/or Post-Operative Care Support

Lot No

4

II.2.2) Additional CPV code(s)

- 33126000 - Stomatology devices

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Appliance Prescription Management Service for Stoma/Continence Appliances Key Aims and Objectives:

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- Reducing wastage throughout the clinical pathway.
- Reduce the burden on General Practitioners (GP's) through having specialist nurses managing

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- Ensuring appropriate and correct quantities of products are prescribed to patients which will in turn reduce the amount of time GP's spend on Primary Care Administration.
- Deliver a high level of clinical care to the patient.
- Ensure that appropriate and effective levels of interaction with the patient are implemented, thereby reducing and eliminating patient complaints, complications and anxiety.
- Provide a service that includes easily and readily available community support following discharge, in order to avoid patient A&E attendance and patients accessing urgent healthcare services due to stoma and catheter related complications.

The Supplier will adopt and lead a whole-systems approach by working in collaboration with the Participating Authority, Trust, GP's and all stakeholders relevant to the delivery of a safe, high quality and reliable Appliance Prescription Management Service. The supplier will be responsible for the safe and effective management of the entire patient pathway.

The procurement will cover the following 5 Lots:

Lot 1 – Stoma Prescription Service

Lot 2 – Catheter Prescription Service

Lot 3 – Stoma and Catheter Combined Prescription Service

Lot 4 – Stoma Pre- and/or Post-Operative Care Support

Lot 5 – Combined Stoma Service – Prescription and Pre- and/or Post-Operative Care Support

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II.2) Description

II.2.1) Title

Lot 5 – Combined Stoma Service – Prescription and Pre- and/or Post-Operative Care Support

Lot No

5

II.2.2) Additional CPV code(s)

- 33126000 - Stomatology devices

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Appliance Prescription Management Service for Stoma/Continence Appliances Key Aims and Objectives:

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II.3) Estimated date of publication of contract notice

21 March 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

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