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Contract

Front Door Service

Sunderland City Council

F03: Contract award notice

Notice identifier: 2024/S 000-000947

Procurement identifier (OCID): ocds-h6vhtk-040739

Published 11 January 2024, 1:14pm

Section I: Contracting authority

I.1) Name and addresses

Sunderland City Council

City Hall, Plater Way

Sunderland

SR1 3AD

Contact

Mrs Michelle Soppitt

Email

michelle.soppitt@sunderland.gov.uk

Telephone

+44 1915612368

Country

United Kingdom

Region code

UKC23 - Sunderland

Internet address(es)

Main address

<http://www.sunderland.gov.uk/>

Buyer's address

<http://www.sunderland.gov.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Service under Social and Specific Services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Front Door Service

Reference number

DN692132

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The service will offer a streamlined pathway into early intervention and prevention services

for adults in the City of Sunderland with a single point of contact within Adult Social Care Services to

provide access to advice, information and guidance, early interventions and a low-level community-based support that can be delivered alongside other services.

Examples of this community-based support will include (but not limited to) services to prevent social isolation such as virtual companionship and community groups.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,819,010

II.2) Description

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKC23 - Sunderland

II.2.4) Description of the procurement

The service will offer a streamlined pathway into early intervention and prevention services

for adults in the City of Sunderland with a single point of contact within Adult Social Care Services to

provide access to advice, information and guidance, early interventions and a low-level community-based support that can be delivered alongside other services.

Examples of this community-based support will include (but not limited to) services to prevent social isolation such as virtual companionship and community groups.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-029015](#)

Section V. Award of contract

Contract No

01

Lot No

0

Title

Front Door Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 December 2023

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Age UK Sunderland

Sunderland

Country

United Kingdom

NUTS code

- UKC23 - Sunderland

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,600,000

Total value of the contract/lot: £3,819,010

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Sunderland City Council

Sunderland

Country

United Kingdom