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Contract

## **Front Door Service**

Sunderland City Council

F03: Contract award notice

Notice identifier: 2024/S 000-000947

Procurement identifier (OCID): ocds-h6vhtk-040739

Published 11 January 2024, 1:14pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Sunderland City Council

City Hall, Plater Way

Sunderland

SR1 3AD

#### **Contact**

Mrs Michelle Soppitt

#### **Email**

[michelle.soppitt@sunderland.gov.uk](mailto:michelle.soppitt@sunderland.gov.uk)

#### **Telephone**

+44 1915612368

#### **Country**

United Kingdom

**Region code**

UKC23 - Sunderland

**Internet address(es)**

Main address

<http://www.sunderland.gov.uk/>

Buyer's address

<http://www.sunderland.gov.uk/>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Other activity

Service under Social and Specific Services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Front Door Service

Reference number

DN692132

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The service will offer a streamlined pathway into early intervention and prevention services

for adults in the City of Sunderland with a single point of contact within Adult Social Care Services to

provide access to advice, information and guidance, early interventions and a low-level community-based support that can be delivered alongside other services.

Examples of this community-based support will include (but not limited to) services to prevent social isolation such as virtual companionship and community groups.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,819,010

### **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

### **II.2.4) Description of the procurement**

The service will offer a streamlined pathway into early intervention and prevention services

for adults in the City of Sunderland with a single point of contact within Adult Social Care Services to

provide access to advice, information and guidance, early interventions and a low-level community-based support that can be delivered alongside other services.

Examples of this community-based support will include (but not limited to) services to prevent social isolation such as virtual companionship and community groups.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-029015](#)

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## **Section V. Award of contract**

### **Contract No**

01

### **Lot No**

0

### **Title**

Front Door Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

19 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Age UK Sunderland

Sunderland

Country

United Kingdom

NUTS code

- UKC23 - Sunderland

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,600,000

Total value of the contract/lot: £3,819,010

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

Sunderland City Council

Sunderland

Country

United Kingdom