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Contract

HCC 08/23 - Provision of Hospital and Community Navigation Service

Hertfordshire County Council

F03: Contract award notice

Notice identifier: 2024/S 000-000941

Procurement identifier (OCID): ocids-h6vhtk-036289

Published 11 January 2024, 12:36pm

Section I: Contracting authority

I.1) Name and addresses

Hertfordshire County Council

Pegs Lane

HERTFORD

SG13 8DE

Contact

Strategic Procurement Group

Email

helen.brucehoy@hertfordshire.gov.uk

Telephone

+44 01992588668

Country

United Kingdom

NUTS code

UKH23 - Hertfordshire

Internet address(es)

Main address

www.hertfordshire.gov.uk

Buyer's address

<https://in-tendhost.co.uk/supplyhertfordshire/asp/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HCC 08/23 - Provision of Hospital and Community Navigation Service

Reference number

HCC2214069

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Hertfordshire County Council (the 'Council') went out to procurement for the commissioning of the Hospital and Community Navigation Service (HCNS) the countywide face to face social prescribing service in Hertfordshire.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £8,813,780

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council (the 'Council') went out to procurement for the commissioning of the Hospital and Community Navigation Service (HCNS) the countywide face to face social prescribing service in Hertfordshire. HCNS is commissioned jointly by Hertfordshire County Council (HCC) and the Integrated Care Board (ICB) who fund the service to reduce the unnecessary use of statutory services and reduce the number of individuals entering crisis or developing significant use of statutory Health and Social Care services that is unnecessary or inappropriate or that relates to needs that are best met in a different way. The current contract comes to an end in March 2024. The service acts as a gateway into both statutory and non-statutory services in Hertfordshire. The estimated total value of the Contract is stated in II.1.5) of this notice and is for the initial term inclusive of the approximate value for extensions. For the avoidance of doubt, the estimated annual value of the Contract will be approximately £1762756. The Contract will be awarded for an initial term of three (3) years, with the option to extend the Contract by up to two (2) further years at the Council's discretion. Please note that the contract requirements are subject to available financial resources, supplier performance and flexibility to meet changing demands.

II.2.5) Award criteria

Quality criterion - Name: Quality Criteria / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: Yes

Description of options

The Council have the option to extend the Contract by up to two (2) further years at the Council's discretion.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-024010](#)

Section V. Award of contract

Contract No

HCC2214069

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Watford and Three Rivers Trust

42 Oakdale, Welwyn Garden City,

Hertfordshire

AL8 7QZ

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £8,813,780

Total value of the contract/lot: £8,813,780

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court, Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court, Royal Courts of Justice

The Strand,

London

WC2A 2LL

Country

United Kingdom