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Contract

## **HCC 08/23 - Provision of Hospital and Community Navigation Service**

Hertfordshire County Council

F03: Contract award notice

Notice identifier: 2024/S 000-000941

Procurement identifier (OCID): ocids-h6vhtk-036289

Published 11 January 2024, 12:36pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hertfordshire County Council

Pegs Lane

HERTFORD

SG13 8DE

#### **Contact**

Strategic Procurement Group

#### **Email**

[helen.brucehoy@hertfordshire.gov.uk](mailto:helen.brucehoy@hertfordshire.gov.uk)

#### **Telephone**

+44 01992588668

#### **Country**

United Kingdom

**NUTS code**

UKH23 - Hertfordshire

**Internet address(es)**

Main address

[www.hertfordshire.gov.uk](http://www.hertfordshire.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/supplyhertfordshire.aspx/Home>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HCC 08/23 - Provision of Hospital and Community Navigation Service

Reference number

HCC2214069

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Hertfordshire County Council (the 'Council') went out to procurement for the commissioning of the Hospital and Community Navigation Service (HCNS) the countywide face to face social prescribing service in Hertfordshire.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £8,813,780

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

## **II.2.4) Description of the procurement**

Hertfordshire County Council (the 'Council') went out to procurement for the commissioning of the Hospital and Community Navigation Service (HCNS) the countywide face to face social prescribing service in Hertfordshire. HCNS is commissioned jointly by Hertfordshire County Council (HCC) and the Integrated Care Board (ICB) who fund the service to reduce the unnecessary use of statutory services and reduce the number of individuals entering crisis or developing significant use of statutory Health and Social Care services that is unnecessary or inappropriate or that relates to needs that are best met in a different way. The current contract comes to an end in March 2024. The service acts as a gateway into both statutory and non-statutory services in Hertfordshire. The estimated total value of the Contract is stated in II.1.5) of this notice and is for the initial term inclusive of the approximate value for extensions. For the avoidance of doubt, the estimated annual value of the Contract will be approximately £1762756. The Contract will be awarded for an initial term of three (3) years, with the option to extend the Contract by up to two (2) further years at the Council's discretion. Please note that the contract requirements are subject to available financial resources, supplier performance and flexibility to meet changing demands.

## **II.2.5) Award criteria**

Quality criterion - Name: Quality Criteria / Weighting: 60%

Price - Weighting: 40%

## **II.2.11) Information about options**

Options: Yes

Description of options

The Council have the option to extend the Contract by up to two (2) further years at the Council's discretion.

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-024010](#)

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## **Section V. Award of contract**

### **Contract No**

HCC2214069

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 January 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Watford and Three Rivers Trust

42 Oakdale, Welwyn Garden City,

Hertfordshire

AL8 7QZ

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £8,813,780

Total value of the contract/lot: £8,813,780

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court, Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

High Court, Royal Courts of Justice

The Strand,

London

WC2A 2LL

Country

United Kingdom