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Contract

The Provision of Mental Health and Vulnerability Support in Humberside

The Police and Crime Commissioner for Humberside

F03: Contract award notice

Notice identifier: 2023/S 000-000928

Procurement identifier (OCID): ocids-h6vhtk-037df9

Published 12 January 2023, 10:54am

Section I: Contracting authority

I.1) Name and addresses

The Police and Crime Commissioner for Humberside

The Lawns

Hull, HU16 5SN

Harland Way, Cotting

Contact

Amie Knight

Email

amie.knight@southyorks.pnn.police.uk

Telephone

+44 7464986519

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

n/a

Internet address(es)

Main address

<https://www.humberside.police.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of Mental Health and Vulnerability Support in Humberside

Reference number

2731-2022

II.1.2) Main CPV code

- 85312320 - Counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

The Mental Health Support Service will work in collaboration with the Humberside Force Control Room (FCR) staff, Police Officers on duty and the Mental Health Providers across the Force area providing early and timely access to advice and support.

The overall objective of the service is to provide service users who contact the Humberside FCR with access to a co-located service, which will offer advice, support, safeguarding advice and signposting for people who are identified as having mental health issues or are vulnerable as a result of a mental health situation.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £471,330.77

II.2) Description

II.2.2) Additional CPV code(s)

- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Hull, HU16 5SN

II.2.4) Description of the procurement

The Mental Health Support Service will work in collaboration with the Humberside Force Control Room (FCR) staff, Police Officers on duty and the Mental Health Providers across the Force area providing early and timely access to advice and support.

The overall objective of the service is to provide service users who contact the Humberside FCR with access to a co-located service, which will offer advice, support, safeguarding advice and signposting for people who are identified as having mental health issues or are vulnerable as a result of a mental health situation.

This service will:

Ensure a more appropriate and dignified response is provided to the individual in crisis through the early intervention and support offered to callers during initial contact with the Police.

Promote self-care and management and provide positive care and support.

Ensure that a non-discriminatory service is delivered to all service users.

Reduce the demand frequent callers due to mental health issues being addressed and reduce the Police time that is spent dealing with mental health cases.

Support decision-making at incidents where mental health is a factor and during the decision-making process in the hub by ensuring all available information from partners and the Police is researched and understood.

Enhance the provision of mental health services in Humberside and improve service user experience.

Promote suicide prevention and actively support self-harm reduction.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-030781](#)

Section V. Award of contract

Contract No

1

Title

The Provision of Mental Health and Vulnerability Support in Humberside

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 January 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hull and East Yorkshire Mind

Wellington House, 108 Beverley Rd

Hull

HU3 1YA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £471,330.77

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England and Wales

7 Rools Buildings, Fetter Lane

London

EC4A 1NL

Country

United Kingdom

Internet address

<http://www.judiciary.gov.uk>

VI.4.2) Body responsible for mediation procedures

Humberside Police

Hull

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Humberside Police

Hull

Country

United Kingdom