

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000925-2025>

Contract

DWP Project_25855 - IBM Standard Support Agreement (2025)

Department for Work and Pensions

F03: Contract award notice

Notice identifier: 2025/S 000-000925

Procurement identifier (OCID): ocds-h6vhtk-04cf43

Published 10 January 2025, 4:44pm

Section I: Contracting authority

I.1) Name and addresses

Department for Work and Pensions

2 St Peter's Square

Manchester

M2 3AA

Email

manchestercorporatehub.softwarecommercialteam@dpw.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-work-pensions>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DWP Project_25855 - IBM Standard Support Agreement (2025)

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

IBM Software Applications and Support

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £13,500,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

IBM Software Applications and Support

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

DWP has procured software and support from IBM UK Ltd to support multiple systems and applications for delivering DWP business requirements.

DWP relied on Regulation 32 to award contract directly to IBM UK Ltd. This is explained as follows:

Regulation 32 (2) (b) (ii) competition is absent for technical reasons: The underpinning platform(s) supporting multiple systems and applications are based on legacy IBM infrastructure and products. Therefore, for these systems, IBM is the only supplier that can ensure it successfully meets required business functional requirements.

Regulation 32 (2) (b) (ii) No reasonable alternative or substitute exists: The legacy applications rely on IBM products which have already been procured, as such there are no reasonable alternative or substitute services available from any alternative software provider/third party.

Regulation 32 (2) (b) (ii) The absence of competition is not the result of an artificial narrowing down of the parameters of the procurement: The parameters of the procurement have not been artificially narrowed given the underlying technology infrastructure is already on DWP's estate and the required legacy applications and systems rely on that technology infrastructure being effectively maintained.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

ecm_12533

Title

DWP Project_25855 - IBM Standard Support Agreement (2025)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 December 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

IBM UK Ltd

PO Box 41, North Harbour

Portsmouth

PO6 3AU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

741598

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £13,500,000

Section VI. Complementary information

VI.3) Additional information

Suppliers Instructions:

How to Express Interest in this Tender:

1. Register on the eSourcing portal (this is only required once):

<https://dwp.bravosolution.co.uk> & click the link to register - Accept the terms & conditions & click 'continue' - Enter your correct business & user details - Note your chosen username & click 'Save'. You will receive an email with your password (keep this secure)

2. Express an Interest in the tender - Login to the portal with the username/password - Click the 'PQQs / ITTs Open To All Suppliers' link. (These are Pre-Qualification Questionnaires or Invitations to Tender open to any registered supplier) - Click on the relevant exercise to access the content. - Click the 'Express Interest' button at the top of the page. - This will move the PQQ /ITT into your 'My PQQs/ My ITTs' page. (A secure area reserved for your projects only) -You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ ITT Details' box

3. Responding to the tender - Click 'My Response' under 'PQQ/ ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining) - You can now use the 'Messages' function to communicate with the buyer and seek any clarification - Note the deadline for completion. Follow the onscreen instructions to complete the PQQ/ ITT - There may be a mixture of online & offline actions to complete (detailed online help available). To submit your reply use the 'Submit Response' button (top of the page).

For further assistance please consult the online help, or the eTendering help desk.

DWP expressly reserves the rights(i)to use a reverse auction; (ii)to cancel this procurement at any stage; (iii)to not award any contract as a result of the procurement process commenced by publication of this notice; (iv)and in no circumstances will DWP be liable for any costs incurred by potential suppliers.

VI.4) Procedures for review

VI.4.1) Review body

Department for Work and Pensions

2 St Peter's Square

Manchester

SW1H 9NA

Country

United Kingdom