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Planning

Incident Management and Action Tracking solution

CTM Portal for the NDA Shared Services Alliance

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-000913

Procurement identifier (OCID): ocids-h6vhtk-030a29

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Section I: Contracting authority

I.1) Name and addresses

CTM Portal for the NDA Shared Services Alliance

Calder Bridge

Seascale

CA20 1PG

Contact

Darren Roberts

Email

darren.roberts@sellafieldsites.com

Telephone

+44 1925832314

Country

United Kingdom

NUTS code

UKD - North West (England)

National registration number

01002607

Internet address(es)

Main address

<https://www.gov.uk/government/case-studies/shared-services-alliance-ssa-for-nuclear-decommissioning-estate>

Buyer's address

<https://sharedsystems.eu-supply.com/ctm/Company/CompanyInformation/Index/3510>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://sharedsystems.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=15403&B=SELLAFIELD

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Nuclear Decommissioning

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Incident Management and Action Tracking solution

Reference number

WA02321

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The scope is for a computerised Incident Management and Action Tracking solution to replace the current ATLAS system.

The scope of this requirement may include but is not limited to the following:

- A digital/computerised solution which provides the following integrated functionality:
 - o Incident Management recording (including accident book)
 - o Action Management and Tracking
 - o Task Management and Tracking
 - o Web based portal for supply chain/partner access to the solution
 - o Display Screen Equipment (DSE) assessments
 - o Observations and Observational Recording
 - o Assurance and recording of Assurance Activities
 - o Organisational Learning and development

o Analytics, Reporting and Trending

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72200000 - Software programming and consultancy services

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

II.2.4) Description of the procurement

BACKGROUND — LANDSCAPE

Sellafield has been nearly 80 years in the making. A pioneer for the UK's nuclear industry, it supported national defence, generated electricity for nearly half a century, and developed the ability to safely manage nuclear waste. Each chapter of Sellafield's history delivered great benefit for the country while creating a complex nuclear clean-up challenge for which there are no blueprints.

Today, Sellafield covers 6 square kilometres and is home to more than 200 nuclear facilities and the largest inventory of untreated nuclear waste in the world. From cleaning-up the country's highest nuclear risks and hazards to safeguarding nuclear fuel, materials and waste, our mission is nationally important. Our purpose is to keep Sellafield safe and secure, cleaning-up the site to a defined end state.

SCOPE OF REQUIREMENT

The purpose of this PIN is to understand the capability and capacity of the Incident Management and Action Tracking market. This information will then be used to help determine Sellafield's overall approach and any future acquisition strategy in relation to a replacement solution for the existing ATLAS System.

Interested parties are requested to provide information on how your Company could provide part or all of the technology required.

Interested parties should refer to the Additional Information section VI.3) in this notice

which details the response requirements of this PIN.

The opportunity is for the supply and implementation of a solution to replace ATLAS with a single, integrated or modular solution to deliver Incident Management and Action Tracking capabilities together with Observations, Assurance, Organisational Learning and DSE capabilities. The initial scope will be for up to approx. 13000 users, but the solution must be capable of scaling beyond this number if required.

We are looking to use the replacement solution for:

- The recording and managing incidents/near misses
- The recording and managing of actions/tasks/escalations arising from an incident/near miss
- The escalation of incidents/near misses via internal hierarchies and to external regulators
- To define, capture and document incidents/near misses against a standard set of categories/sub-categories and hierarchies via a wide variety of devices (PC's, Laptops, Handheld etc)
- Users to undertake DSE Assessments across multiple device types and for the recording and managing of DSE Assessment outcomes
- Recording and managing different types of observations/observed activities providing feedback loops and highlighting trends and behavioural issues which may affect safety/risk reduction/performance
- Document/output records produced within the solution as PDF-A

The required solution will need to cater for the following options:

1. Import/Export data from/to a variety of applications e.g., MS-Excel, MS-Sharepoint, Qlikview/Power BI
2. Provide automated workflow for approvals and escalations (both internally and to external regulators)
3. Provide storage capabilities (or output of record data) which allows for data to be retained according to current records retention requirements (Currently, Records are stored within the solution for 6 years, but should remain accessible for 30 years)
4. Provide for classification of data up to and including OFFICIAL-SENSITIVE

5. Provide for either a fully integrated solution which caters for the whole of our requirements or a modular solution with clearly defined boundaries and interfaces which caters for specific requirements e.g. DSE
6. The solution should ideally be based on a resilient architect with built in redundancy to ensure maximum availability.

II.3) Estimated date of publication of contract notice

13 January 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

Sellafield is seeking to gather information from suppliers with a capability to provide the services either in part or in whole.

If suppliers wish to respond to this notice, please provide the following:

1. Company Name;
2. Contact details, including locations, telephone number, email address, main point of contact and position in company;
3. Details of your company's core skills in relation to the scope outlined in this notice;
4. Provide solutions from your portfolio that will deliver the scope of requirements and value to Sellafield, with an indicative outline of the delivery to scope and associated cost models. Outlining the benefits of each;
5. Case studies from any similar projects (considering the details outlined in section II.3) that your company has completed within a regulated environment in the last 2 years.

Please provide your responses to the questions above to Derek Seal
derek.a.seal@sellafieldsites.com no later than 28th January 2022.

Suppliers should note that Sellafield will ask interested suppliers to subsequently respond to a set of requirements to allow us to assess the suitability of their product/solution. This will be dependent on the responses received. A response to this PIN does not guarantee any invitation to participate in any future procurement process that Sellafield may conduct.