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Award

## **Floating Support Application for Care Management System**

The Wheatley Housing Group Limited

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-000911

Procurement identifier (OCID): ocids-h6vhtk-030a27

Published 12 January 2022, 4:05pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

The Wheatley Housing Group Limited

25 Cochrane Street

Glasgow

G1 1HL

#### **Email**

[craig.bouse@dghp.org.uk](mailto:craig.bouse@dghp.org.uk)

#### **Telephone**

+44 8004797979

#### **Country**

United Kingdom

#### **NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.wheatley-group.com>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA10306](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10306)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Floating Support Application for Care Management System

#### **II.1.2) Main CPV code**

- 72212000 - Programming services of application software

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This is a Voluntary ex-ante transparency (VEAT) notice. This notice is to indicate that the Wheatley Group intend to award a contract for the following provision of a floating Support application to integrate with our existing Care Management Software.

The floating support application will enable staff to access real-time customer care information and support them to provide tailored care to our customers.

This solution includes licensing and support for up to 1000 users and 10000 customer records per year.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £461,009

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Across Central and South West Scotland

#### **II.2.4) Description of the procurement**

The award of this contract will provide an extension to our existing care management application, allowing records to be accessed remotely, via mobile devices.

The project is depended on the development, configuration and integration into our current application to access core dataset.

The requirements include but are not limited to:

- Development of a mobile application and API set up.
- Database setup to store sync data files
- Network configuration to support secure connection to care management system.
- Real time mobile access to care customer information.
- Detailed analytics through reporting hub.
- Outlook integration with appointment generated in application.

The VEAT covers the project delivery, support and licencing for 4 years (up to 1000 user accounts and 10000 customer records per year).

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

Resisystems own the IPR and licensing rights for this software and the new application shall provide increased functionality to our existing Care Management System. The required development of the application, licenses and support to run the software and data model can only be provided by Resisystems for interoperability technical reasons.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract/concession**

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

12 January 2022

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

resisystems ltd

18 Exeter Drive, haughton grange, darlington

darlington

dl1 2se

Country

United Kingdom

NUTS code

- UKC13 - Darlington

The contractor/concessionaire is an SME

Yes

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £461,009

#### **V.2.5) Information about subcontracting**

The contract/lot/concession is likely to be subcontracted

Short description of the part of the contract to be subcontracted

Emerald Design shall provide technical support to Resisystems during this contract.

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:674690)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court and Justice of the Peace Court

Glasgow

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Wheatley Housing Group Limited

Wheatley House

Glasgow

G1 1HL

Email

[laurie.carberry@wheatley-group.com](mailto:laurie.carberry@wheatley-group.com)

Country

United Kingdom