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Contract

Technology enabled care (TEC) consultative support service specification

Birmingham City Council

F03: Contract award notice

Notice identifier: 2023/S 000-000894

Procurement identifier (OCID): ocds-h6vhtk-036b2a

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Section I: Contracting authority

I.1) Name and addresses

Birmingham City Council

10 Woodcock Street

Birmingham

B4 7DJ

Contact

Corporate Procurement Services

Email

etendering@birmingham.gov.uk

Country

United Kingdom

NUTS code

UKG31 - Birmingham

Internet address(es)

Main address

www.finditinbirmingham.com

Buyer's address

www.in-tendhost.co.uk/birminghamcc

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Technology enabled care (TEC) consultative support service specification

Reference number

P0979

II.1.2) Main CPV code

- 73220000 - Development consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

There is a requirement for additional capacity, skills and understanding of the technology enabled care (TEC) market to support the development of a transformed TEC service which has the potential to realise benefits to vulnerable citizens from the use of TEC• Working with experts by experience and key stakeholders in a co-productive approach at every stage of the develop, review and transform stage of a TEC service and ensuring partner engagement throughout the process; • Consulting with our citizens on proposed plans for a transformed TEC service, including analysis and reports on consultation responses; • Developing a roadmap for commissioning a transformed TEC service and supporting the refresh of the equipment and technology commissioning strategy as well as developing a culture change programme and a robust benefits realisation model.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £250,000

II.2) Description

II.2.2) Additional CPV code(s)

- 73220000 - Development consultancy services
- 73200000 - Research and development consultancy services
- 73210000 - Research consultancy services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

To provide Adult Social Care with additional capacity and support to be able to develop a transformed Technology Enabled Care service for our citizens by:

- Working with experts by experience and key stakeholders in a co-productive approach at every stage of the develop, review and transform stage of a TEC service and ensuring partner engagement throughout the process;
- Consulting with our citizens on proposed plans for a transformed TEC service, including analysis and reports on consultation responses;
- Developing a roadmap for commissioning a transformed TEC service and supporting the refresh of the equipment and technology commissioning strategy;
- Defining the scope of a transformed TEC service – in respect of citizen cohorts and partner organisations;
- Designing a service operating and delivery model that delivers against the outcomes of the TEC strategy and the design principles and critical success factors identified in our TEC business case and that interfaces with and complements social care delivery and practice, making best use of existing and emerging technologies and realises the potential for TEC to be an enabler of early intervention and prevention through deployment and data aggregation;
- Undertaking an options appraisal of in-house, external and hybrid provider models;
- Developing and part delivering a communication and culture change programme in advance of the mobilisation commencing of a transformed TEC service so that citizens and our workforce are ready to make best use of the new TEC service;
- Transition planning for existing TEC/telecare and fitting with the longer-term model including consideration of the implications of the digital switchover for both the existing and new service;
- Developing an approach for the Council to work with the independent care provider market to enable the use of TEC within Council commissioned packages of care;
- Designing a robust benefits realisation model;
- Developing a final specification for the transformed TEC service, ensuring that it is ready to share with the market including undertaking soft market testing (if that is the preferred option) and listening to feedback and reviewing and amending, if required;
- Project management – including management and mitigation of key risks, issues and dependencies.

The Contract will be for a period of 1 year (unless terminated under the terms and conditions of contract) with the option to extend for up to one year. The contract will be awarded to a single

provider.

II.2.5) Award criteria

Quality criterion - Name: Quality and Social Value / Weighting: 70% and 20%

Price - Weighting: Price 10%

II.2.11) Information about options

Options: Yes

Description of options

With an option to extend for a further 12 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-026758](#)

Section V. Award of contract

Contract No

P0979

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 December 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Rethink Partners Limited

5 Meadowsweet Way, Newport, Saffron Walden

Essex

CB11 3ZD

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.rethinkpartners.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £250,000

Total value of the contract/lot: £250,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom