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Contract

## **Providing Support for Young Carers and Families in Norfolk**

Norfolk County Council

F03: Contract award notice

Notice identifier: 2024/S 000-000888

Procurement identifier (OCID): ocids-h6vhtk-03f98f

Published 11 January 2024, 9:12am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 1DH

#### **Email**

[sourcingteam@norfolk.gov.uk](mailto:sourcingteam@norfolk.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH15 - Norwich and East Norfolk

#### **Internet address(es)**

Main address

[www.norfolk.gov.uk](http://www.norfolk.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/norfolkcc.aspx/Home>

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Providing Support for Young Carers and Families in Norfolk

Reference number

NCCT42761

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Norfolk County Council have awarded a contract for the provision of Support Services to Young Carers and Families in Norfolk. The new contract is to commence on 1 April 2024. The Provider will be expected to deliver effective services supporting young carers aged 5-19 and some extended support for their families in order to identify, assess and reduce excessive and inappropriate caring responsibilities improving outcomes for young people. This includes the provision of skilled and qualified workers to deliver support in key areas such as education, family support, community provision, and world of work. This will operate as one contract with the flexibility to cover Norfolk countywide.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £960,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

### **II.2.4) Description of the procurement**

Norfolk County Council have awarded a contract for the provision of Support Services to Young Carers and Families in Norfolk. The new contract is to commence on 1 April 2024. The Provider will be expected to deliver effective services supporting young carers aged 5-19 and some extended support for their families in order to identify, assess and reduce excessive and inappropriate caring responsibilities improving outcomes for young people. This includes the provision of skilled and qualified workers to deliver support in key areas such as education, family support, community provision, and world of work. This will operate as one contract with the flexibility to cover Norfolk countywide.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 90

Cost criterion - Name: Price / Weighting: 10

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The value quoted is for the initial 36 months of the contract. If the contract is extended beyond the initial period the value shall increase proportionally.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-028270](#)

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## **Section V. Award of contract**

### **Contract No**

NCCT42761

### **Title**

Supporting Young Carers and Families in Norfolk

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 January 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Voluntary Norfolk

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £960,000

Total value of the contract/lot: £959,154

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The value quoted is for the initial 36 months of the contract. If the contract is extended beyond the initial period the value shall increase proportionally.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Director of Procurement - Norfolk County Council

Norwich

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

NPLaw

Norwich

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Public Contracts Regulations 2015 (as amended) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Proceedings must be brought within 30 days from the date of knowledge (the date on which the economic operator first knew or ought to have known that grounds for starting the proceedings had arisen) unless the Court considers that there is good reason for extending the period within which proceedings may be brought, in which case the Court may extend that period up to a maximum of 3 months from the date of knowledge