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Contract

Providing Support for Young Carers and Families in Norfolk

Norfolk County Council

F03: Contract award notice

Notice identifier: 2024/S 000-000888

Procurement identifier (OCID): ocds-h6vhtk-03f98f

Published 11 January 2024, 9:12am

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 1DH

Email

sourcingteam@norfolk.gov.uk

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

www.norfolk.gov.uk

Buyer's address

<https://in-tendhost.co.uk/norfolkcc.aspx/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Providing Support for Young Carers and Families in Norfolk

Reference number

NCCT42761

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Norfolk County Council have awarded a contract for the provision of Support Services to

Young Carers and Families in Norfolk. The new contract is to commence on 1 April 2024. The Provider will be expected to deliver effective services supporting young carers aged 5-19 and some extended support for their families in order to identify, assess and reduce excessive and inappropriate caring responsibilities improving outcomes for young people. This includes the provision of skilled and qualified workers to deliver support in key areas such as education, family support, community provision, and world of work. This will operate as one contract with the flexibility to cover Norfolk countywide.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £960,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

II.2.4) Description of the procurement

Norfolk County Council have awarded a contract for the provision of Support Services to Young Carers and Families in Norfolk. The new contract is to commence on 1 April 2024. The Provider will be expected to deliver effective services supporting young carers aged 5-19 and some extended support for their families in order to identify, assess and reduce excessive and inappropriate caring responsibilities improving outcomes for young people. This includes the provision of skilled and qualified workers to deliver support in key areas such as education, family support, community provision, and world of work. This will operate as one contract with the flexibility to cover Norfolk countywide.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90

Cost criterion - Name: Price / Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The value quoted is for the initial 36 months of the contract. If the contract is extended beyond the initial period the value shall increase proportionally.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-028270](#)

Section V. Award of contract

Contract No

NCCT42761

Title

Supporting Young Carers and Families in Norfolk

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2024

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Voluntary Norfolk

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £960,000

Total value of the contract/lot: £959,154

Section VI. Complementary information

VI.3) Additional information

The value quoted is for the initial 36 months of the contract. If the contract is extended beyond the initial period the value shall increase proportionally.

VI.4) Procedures for review

VI.4.1) Review body

Director of Procurement - Norfolk County Council

Norwich

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

NPLaw

Norwich

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Public Contracts Regulations 2015 (as amended) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Proceedings must be brought within 30 days from the date of knowledge (the date on which the economic operator first knew or ought to have known that grounds for starting the proceedings had arisen) unless the Court considers that there is good reason for extending the period within which proceedings may be brought, in which case the Court may extend that period up to a maximum of 3 months from the date of knowledge