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Contract

## **Intepretation and Translation Service**

NHS England and NHS Improvement - North East & Yorkshire

F03: Contract award notice

Notice identifier: 2021/S 000-000887

Procurement identifier (OCID): ocds-h6vhtk-028acd

Published 15 January 2021, 3:12pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS England and NHS Improvement - North East & Yorkshire

Waterfront 4, Newburn, Newcastle upon Tyne

Newcastle

NE15 8NY

#### **Email**

[necsu.neprocurement@nhs.net](mailto:necsu.neprocurement@nhs.net)

#### **Country**

United Kingdom

#### **NUTS code**

UKC2 - Northumberland and Tyne and Wear

#### **Internet address(es)**

Main address

<https://www.england.nhs.uk/north-east-yorkshire/>

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Health

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### **Section II: Object**

#### **II.1) Scope of the procurement**

##### **II.1.1) Title**

Intepretation and Translation Service

Reference number

NHSE524

##### **II.1.2) Main CPV code**

- 79530000 - Translation services

##### **II.1.3) Type of contract**

Services

##### **II.1.4) Short description**

Provision of interpreters for non-English speaking and D/deaf patients attending appointments in Primary Care settings. Inclusive of the provision of face to face, telephone and video interpreting, as well as written document translation.

Locality/Population - North of Tyne, Durham, Darlington and Teesside.

##### **II.1.6) Information about lots**

This contract is divided into lots: No

##### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £700,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 79530000 - Translation services

### **II.2.3) Place of performance**

NUTS codes

- UKC - NORTH EAST (ENGLAND)

Main site or place of performance

Locality/Population - North of Tyne, Durham, Darlington and Teesside.

### **II.2.4) Description of the procurement**

Provision of interpreters for non-English speaking and D/deaf patients attending appointments in Primary Care settings. Inclusive of the provision of face to face, telephone and video interpreting, as well as written document translation.

Locality/Population - North of Tyne, Durham, Darlington and Teesside.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

A procurement process commencing with market engagement was scheduled to commence in April 2020 but due to COVID-19 pressures on both providers and commissioners this was paused.

In light of these pressures and in line with the Procurement Policy Note (PPN 01/20) released by the Cabinet Office, an STA was approved to ensure continuity of service.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

30 September 2020

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Language Empire

Rochdale

OL12 6AE

Country

United Kingdom

NUTS code

- UKD - NORTH WEST (ENGLAND)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £700,000

Total value of the contract/lot: £700,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

North of England Commissioning Support Unit

Teesdale House, Westpoint Road

Thornaby, Stockton-on-Tees

TS17 6BL

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Commissioner will act in accordance with Part 3 Chapter 5 Regulation 85 to 87 and Part 3 Chapter 6 Regulation 88 to 104 of the Public Contract Regulations 2015 (SI 2015 No 102) (PCR 2015)(as amended). Part 3 of the PCR 2015 provides for appeals to be made to the High Court subject to the time limitations and other required procedural steps. The rules relating to appeal are complex and a dissatisfied tenderer is advised to take their own prompt legal advice.