

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000865-2023>

Contract

Design & Installation for the Customer experience (Catering and Social Spaces)

The University Caterers Organisation Ltd (TUCO Ltd)

F03: Contract award notice

Notice identifier: 2023/S 000-000865

Procurement identifier (OCID): ocids-h6vhtk-0322b1

Published 11 January 2023, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

The University Caterers Organisation Ltd (TUCO Ltd)

3rd Floor National House, 36 St Ann Street

Manchester

M2 7LE

Email

info@tuco.ac.uk

Telephone

+44 1617133420

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.tuco.ac.uk

Buyer's address

www.tuco.ac.uk

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Design & Installation for the Customer experience (Catering and Social Spaces)

Reference number

CAT11062-TU

II.1.2) Main CPV code

- 45212500 - Kitchen or restaurant conversion

II.1.3) Type of contract

Works

II.1.4) Short description

Lot 1 – Customer experience design TUCO are looking for customer experience designers. It is envisaged that awarded suppliers will have specialist experience in designing catering and interactive social spaces. Suppliers will also be expected to consider such things as menu design, staff uniform, crockery etc. seeking innovative design solutions There may be a requirement to reflect specific values such as sustainability, or to match the ‘theme’ of the building. Consideration should be made of the intended customer base the TUCO member is addressing for each specific area. Lot 2 – Kitchen and Counter Design, Manufacture and Installation TUCO envisage suitable suppliers will be able to provide their own in-house specialist design layout for these areas, in-house or sub-contracted fabrication and the ability to supply and install specified equipment or install client supplied equipment

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £15,000,000

II.2) Description

II.2.1) Title

Customer experience design

Lot No

1

II.2.2) Additional CPV code(s)

- 71242000 - Project and design preparation, estimation of costs

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

TUCO are looking for customer experience designers. It is envisaged that awarded suppliers will have specialist experience in designing catering and interactive social spaces. Suppliers will also be expected to consider such things as menu design, staff uniform, crockery etc. TUCO Members will be seeking innovative design solutions that will enhance the ambience of the area/s and create an increase in footfall and spend. There may be a requirement to reflect specific values such as sustainability, or to match the 'theme' of the building. Consideration should be made of the intended customer base the TUCO member is addressing for each specific area.

II.2.5) Award criteria

Quality criterion - Name: Contract Management and CSR / Weighting: 30

Quality criterion - Name: Ordering Delivery and Invoicing / Weighting: 30

Cost criterion - Name: Pricing Project specific and contract docs / Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

The framework is for 2 years with a possible extension of 2 x 12 month periods, dependent upon supplier performance and market developments

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Kitchen and Counter Design, Manufacture and Installation

Lot No

2

II.2.2) Additional CPV code(s)

- 45212500 - Kitchen or restaurant conversion

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

TUCO envisage suitable suppliers will be able to provide their own in-house specialist design layout for these areas, in-house or sub-contracted fabrication and the ability to supply and install specified equipment or install client supplied equipment.

II.2.5) Award criteria

Quality criterion - Name: Contract management and CSR / Weighting: 30

Quality criterion - Name: Ordering Delivery and Invoicing / Weighting: 30

Cost criterion - Name: Pricing project specific and contract docs / Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

2 years with a possible extension of 2 x 12 month periods, dependent upon supplier performance and market developments

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-007191](#)

Section V. Award of contract

Contract No

CAT11062-TU

Lot No

1

Title

Lot 1 Customer experience design Lot 2 Kitchen and Counter Design Manufacture and Installation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2022

V.2.2) Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

International Food Service Equipment Limited

14th Floor 33 Cavendish Square,

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02650258

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SDI Displays Ltd (Wearesdi)

Copt Oak Barn Ridgefield Business Park Nanpantan Road

Copt Oak

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04335410

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PSV Design Ltd

Eventus Business Centre Sunderland Road Northfields Industrial Estate,

Market Deeping

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08346050

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Space Catering (UK) Ltd

Fourth Way Avonmouth,

Bristol

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08134936

The contractor is an SME

No

V.2.3) Name and address of the contractor

Airedale Catering Equipment Ltd

Airedale House Battye Street

Bradford

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01913324

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Restaurant Design Associates Ltd (RDA)

B5 Marquis Court Team Valley Trading Estate

Gateshead

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06080790

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

442 Design Ltd

5th Floor York House 14 South St Andrew Street

Edinburgh

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

SC237282

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Denby Catering Equipment Limited

8 Navigation Court

Wakefield

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04399476

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Promart Manufacturing Ltd

Caddick Road Knowsley Business Park

Prescot

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01751832

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

ABM Catering for Leisure

Allgate House Clydesmuir Rd Ind Estate

Tremorfa

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02221416

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £15,000,000

Total value of the contract/lot: £15,000,000

Section VI. Complementary information

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=749247453>

GO Reference: GO-2023111-PRO-21896148

VI.4) Procedures for review

VI.4.1) Review body

TUCO Ltd

c/o Mitchell Charlesworth 3rd Floor 44 Peter Street

Manchester

M2 5GP

Email

info@tucos.ac.uk

Telephone

+44 1617133420

Country

United Kingdom

Internet address

<http://www.tucos.ac.uk>

VI.4.2) Body responsible for mediation procedures

TUCO Ltd

c/o Mitchell Charlesworth 3rd Floor 44 Peter Street

Manchester

M2 5GP

Email

info@tucos.ac.uk

Telephone

+44 16107133420

Country

United Kingdom

Internet address

<http://www.tuco.ac.uk>

VI.4.4) Service from which information about the review procedure may be obtained

TUCO Ltd

c/o Mitchell Charlesworth 3rd Floor 44 Peter Street

Manchester

M2 5GP

Email

info@tuco.ac.uk

Telephone

+44 1617133420

Country

United Kingdom

Internet address

<http://www.tuco.ac.uk>