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Contract

## **Design & Installation for the Customer experience (Catering and Social Spaces)**

The University Caterers Organisation Ltd (TUCO Ltd)

F03: Contract award notice

Notice identifier: 2023/S 000-000865

Procurement identifier (OCID): ocds-h6vhtk-0322b1

Published 11 January 2023, 4:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The University Caterers Organisation Ltd (TUCO Ltd)

3rd Floor National House, 36 St Ann Street

Manchester

M2 7LE

#### **Email**

[info@tuco.ac.uk](mailto:info@tuco.ac.uk)

#### **Telephone**

+44 1617133420

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.tuco.ac.uk](http://www.tuco.ac.uk)

Buyer's address

[www.tuco.ac.uk](http://www.tuco.ac.uk)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Design & Installation for the Customer experience (Catering and Social Spaces)

Reference number

CAT11062-TU

**II.1.2) Main CPV code**

- 45212500 - Kitchen or restaurant conversion

**II.1.3) Type of contract**

Works

#### **II.1.4) Short description**

Lot 1 – Customer experience design TUCO are looking for customer experience designers. It is envisaged that awarded suppliers will have specialist experience in designing catering and interactive social spaces. Suppliers will also be expected to consider such things as menu design, staff uniform, crockery etc. seeking innovative design solutions There may be a requirement to reflect specific values such as sustainability, or to match the ‘theme’ of the building. Consideration should be made of the intended customer base the TUCO member is addressing for each specific area. Lot 2 – Kitchen and Counter Design, Manufacture and Installation TUCO envisage suitable suppliers will be able to provide their own in-house specialist design layout for these areas, in-house or sub-contracted fabrication and the ability to supply and install specified equipment or install client supplied equipment

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £15,000,000

### **II.2) Description**

#### **II.2.1) Title**

Customer experience design

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 71242000 - Project and design preparation, estimation of costs

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

## **II.2.4) Description of the procurement**

TUCO are looking for customer experience designers. It is envisaged that awarded suppliers will have specialist experience in designing catering and interactive social spaces. Suppliers will also be expected to consider such things as menu design, staff uniform, crockery etc. TUCO Members will be seeking innovative design solutions that will enhance the ambience of the area/s and create an increase in footfall and spend. There may be a requirement to reflect specific values such as sustainability, or to match the 'theme' of the building. Consideration should be made of the intended customer base the TUCO member is addressing for each specific area.

## **II.2.5) Award criteria**

Quality criterion - Name: Contract Management and CSR / Weighting: 30

Quality criterion - Name: Ordering Delivery and Invoicing / Weighting: 30

Cost criterion - Name: Pricing Project specific and contract docs / Weighting: 40

## **II.2.11) Information about options**

Options: Yes

Description of options

The framework is for 2 years with a possible extension of 2 x 12 month periods, dependent upon supplier performance and market developments

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Kitchen and Counter Design, Manufacture and Installation

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 45212500 - Kitchen or restaurant conversion

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

TUCO envisage suitable suppliers will be able to provide their own in-house specialist design layout for these areas, in-house or sub-contracted fabrication and the ability to supply and install specified equipment or install client supplied equipment.

### **II.2.5) Award criteria**

Quality criterion - Name: Contract management and CSR / Weighting: 30

Quality criterion - Name: Ordering Delivery and Invoicing / Weighting: 30

Cost criterion - Name: Pricing project specific and contract docs / Weighting: 40

### **II.2.11) Information about options**

Options: Yes

Description of options

2 years with a possible extension of 2 x 12 month periods, dependent upon supplier performance and market developments

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-007191](#)

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## **Section V. Award of contract**

### **Contract No**

CAT11062-TU

### **Lot No**

1

### **Title**

Lot 1 Customer experience design Lot 2 Kitchen and Counter Design Manufacture and Installation

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 September 2022

**V.2.2) Information about tenders**

Number of tenders received: 10

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

International Food Service Equipment Limited

14th Floor 33 Cavendish Square,

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02650258

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

SDI Displays Ltd (Wearesdi)

Copt Oak Barn Ridgefield Business Park Nanpantan Road

Copt Oak

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04335410

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PSV Design Ltd

Eventus Business Centre Sunderland Road Northfields Industrial Estate,

Market Deeping

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08346050

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Space Catering (UK) Ltd

Fourth Way Avonmouth,

Bristol

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08134936

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Airedale Catering Equipment Ltd

Airedale House Battye Street

Bradford

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01913324

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Restaurant Design Associates Ltd (RDA)

B5 Marquis Court Team Valley Trading Estate

Gateshead

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06080790

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

442 Design Ltd

5th Floor York House 14 South St Andrew Street

Edinburgh

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

SC237282

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Denby Catering Equipment Limited

8 Navigation Court

Wakefield

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04399476

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Promart Manufacturing Ltd

Caddick Road Knowsley Business Park

Prescot

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01751832

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

ABM Catering for Leisure

Allgate House Clydesmuir Rd Ind Estate

Tremorfa

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02221416

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £15,000,000

Total value of the contract/lot: £15,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=749247453>

GO Reference: GO-2023111-PRO-21896148

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

TUCO Ltd

c/o Mitchell Charlesworth 3rd Floor 44 Peter Street

Manchester

M2 5GP

Email

[info@tuco.ac.uk](mailto:info@tuco.ac.uk)

Telephone

+44 1617133420

Country

United Kingdom

Internet address

<http://www.tuco.ac.uk>

#### **VI.4.2) Body responsible for mediation procedures**

TUCO Ltd

c/o Mitchell Charlesworth 3rd Floor 44 Peter Street

Manchester

M2 5GP

Email

[info@tuco.ac.uk](mailto:info@tuco.ac.uk)

Telephone

+44 16107133420

Country

United Kingdom

Internet address

<http://www.tuco.ac.uk>

**VI.4.4) Service from which information about the review procedure may be obtained**

TUCO Ltd

c/o Mitchell Charlesworth 3rd Floor 44 Peter Street

Manchester

M2 5GP

Email

[info@tuco.ac.uk](mailto:info@tuco.ac.uk)

Telephone

+44 1617133420

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Internet address

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