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Contract

Catering, Vending Machines and Water Cooler Solutions

Kent County Council (T/A Procurement Services)

F03: Contract award notice

Notice identifier: 2024/S 000-000850

Procurement identifier (OCID): ocds-h6vhtk-03d7b2

Published 10 January 2024, 4:06pm

Section I: Contracting authority

I.1) Name and addresses

Kent County Council (T/A Procurement Services)

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

csgprocurement@csitd.org.uk

Telephone

+44 8081685808

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.commercialservices.org.uk>

Buyer's address

<https://www.commercialservices.org.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Catering, Vending Machines and Water Cooler Solutions

Reference number

Y23009

II.1.2) Main CPV code

- 55520000 - Catering services

II.1.3) Type of contract

Services

II.1.4) Short description

This Framework Agreement is open to all public sector organisations and has been split into four (4) LOTS; LOT 1 –Catering – Education Only LOT 2 –Catering – Public Sector (Non-Education) LOT 3 – Vending Machines LOT 4 – Water Cooler Solutions

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1 / Highest offer: £400,000,000 taken into consideration

II.2) Description

II.2.1) Title

Catering – Education Only

Lot No

1

II.2.2) Additional CPV code(s)

- 55524000 - School catering services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This LOT is for the supply of a lunchtime catering service to any education establishment. In addition to a lunchtime service Customers may also require other Services which may include, but not be limited to, breakfast, mid-morning break and after school Services. Suppliers awarded onto this LOT are expected to:

- Be able to transport hot food to Customers site if the site only has a servery
- Create flexible menus
- Ensure use of quality ingredients including fresh, frozen, tinned and dried
- Tailor Services to meet specific needs in relation to allergies and medical conditions
- Tailor Services to meet specific needs in relation to religion, culture and ethnicity
- Use local providers and seasonal produce wherever possible

II.2.5) Award criteria

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 25

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 30

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

All Public Bodies will have access to this Framework Agreement with the agreement with the Contracting Authority. Those organisations who wish to access this Framework Agreement are detailed in the Invitation to Tender document.

II.2) Description

II.2.1) Title

Catering – Public Sector (Non-Education)

Lot No

2

II.2.2) Additional CPV code(s)

- 55523000 - Catering services for other enterprises or other institutions

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This LOT is for the supply of a variety of catering Services to the wider public sector (excluding education) including, but not limited to local authorities, NHS trusts, care homes, prisons, police, residential schools, study centres, children's activity centres. Customers will have their own requirements and Suppliers will need to be able to provide a Service that will cover the following:

- Ambient foods/ready meals for premises where chilling food is not an option
- Delivery of hot or cold foods to venue
- Enhanced dining experiences including serving of alcohol
- Hot or cold food options
- On site preparation and Service
- Suppliers awarded onto this LOT are expected to:
- Ensure use of quality ingredients including fresh, frozen, tinned and dried
- Offer a variety of menu choices
- Tailor Services to meet specific needs in relation to allergies and medical conditions
- Tailor Services to meet specific needs in relation to religion, culture and ethnicity
- Use local providers and seasonal produce wherever possible

II.2.5) Award criteria

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 30

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 40

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Vending Machines

Lot No

3

II.2.2) Additional CPV code(s)

- 42933000 - Vending machines

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This LOT is for the supply of all types of vending machines including, but not limited to

- Coffee/hot beverages vending machine
- Cold drinks vending machine
- Food vending machine
- Healthy vending machine
- Smart vending machine
- Snack vending machine

Customers will have their own requirements and Suppliers will need to be able to provide a Service that will cover the following options:

- Brand new vending machines
- Fully managed service including restocking
- Indoor and outdoor options
- Lease/rental of vending machine
- Maintenance and servicing
- Option to be branded
- Outright purchase of vending machine
- Refurbished vending machines
- Self-filled machines

II.2.5) Award criteria

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 30

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 40

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Water Cooler Solutions

Lot No

4

II.2.2) Additional CPV code(s)

- 31141000 - Water coolers

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This LOT is for the supply, installation, maintenance and service of water cooler solutions for the public sector to include but not be limited to

- Bottled water cooler units
- Hot and cold-water tap
- Hot water boilers
- Mains fed water coolers

Customers will have their own requirements and Suppliers will need to be able to provide a Service that will cover the following options:

- Bottled water delivery
- Installation services
- Lease/rental or outright purchase options
- Regular service and maintenance including sanitation
- Supply of recyclable cups and accessories

II.2.5) Award criteria

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 30

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 40

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-017423](#)

Section V. Award of contract

Lot No

1

Title

Catering – Education Only

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 November 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Culinera Limited

12 The Broadway, Amersham

Buckinghamshire

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12382186

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CaterLink Limited (Trading as Caterlink)

Earley West, 300 Thames Valley Park Drive, Reading

Berkshire

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

3732298

The contractor is an SME

No

V.2.3) Name and address of the contractor

Nourish Contract Catering Ltd

Unit 27, Metro Business Centre, Kangley Bridge Road, Sydenham

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04953033

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £100,000,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Catering – Public Sector (Non-Education)

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

3

Title

Vending Machines

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 November 2023

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Mix & Vend

124 City Road

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

14559055

The contractor is an SME

No

V.2.3) Name and address of the contractor

Fairtrade Vending

Unit 1 Henley Business Park, Trident Close, Rochester

Kent

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08346285

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £100,000,000 taken into consideration

Section V. Award of contract

Lot No

4

Title

Water Cooler Solutions

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Culligan (UK) Limited

Fourth Floor Abbots House, Abbey Street, Reading

England

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08915340

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £100,000,000 taken into consideration

Section VI. Complementary information

VI.3) Additional information

All public bodies will have access to this Framework Agreement with the agreement of the Contracting Authority. Those organisations who may wish to access this Framework Agreement will be members, Affiliates and associates of the CBC Group, local government authorities, the police service, the fire service, the NHS and NHS trusts, housing associations, third sector organisations, academic centres (including Academies), free schools, publicly funded organisations and publicly owned private companies, operating within the geographic boundaries of the United Kingdom, Channel Islands, Northern Ireland and Isle of Man

To view this notice, please click here:

<https://csg.delta-esourcing.com/delta/viewNotice.html?noticeId=825306050>

GO Reference: GO-2024110-PRO-24927963

VI.4) Procedures for review

VI.4.1) Review body

Commercial Services Kent Limited

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

csgprocurement@csltd.org.uk

Telephone

+44 8081685808

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Commercial Services

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

csgprocurement@csltd.org.uk

Telephone

+44 8081685808

Country

United Kingdom