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Contract

## **Technology Enabled Lives Framework - 23-27**

Northern Housing Consortium Ltd

F03: Contract award notice

Notice identifier: 2024/S 000-000849

Procurement identifier (OCID): ocds-h6vhtk-03f4fc

Published 10 January 2024, 4:06pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Northern Housing Consortium Ltd

Hope Street Xchange, 1-3 Hind Street

Sunderland

SR1 3QD

#### **Contact**

Drew Frame

#### **Email**

[tenders@consortiumprocurement.org.uk](mailto:tenders@consortiumprocurement.org.uk)

#### **Telephone**

+44 1915661035

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.consortiumprocurement.org.uk](http://www.consortiumprocurement.org.uk)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Other type

Central Purchasing Body

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Technology Enabled Lives Framework - 23-27

#### **II.1.2) Main CPV code**

- 50421000 - Repair and maintenance services of medical equipment

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The scope of this Framework Agreement is for the provision of digital products and services in relation to Technology Enabled Living for digital solutions. Due to the expiry date of this framework being before the planned analogue system retirement in 2025, analogue equipment is only covered in the ongoing repair and maintenance of already installed equipment. The products and services shall fall into 4 separate Framework 'Lots' to reflect the structure of the industry, although supply partners are invited to apply for one or more Lot(s)/sublots if applicable: Lot 1: Product Catalogue; Lot 2: Installation; Lot 3: Repairs and Maintenance — Sub lot 3.1 Repairs and Maintenance - Digital — Sub lot 3.1 Repairs and Maintenance - Analogue — Sub lot 3.3 Repairs and Maintenance - Call Centre Monitoring Equipment Lot 4: Call Monitoring and Mobile Response. — Sub lot 4.1 Call Monitoring, — Sub lot 4.2 Mobile Response, — Sub lot 4.3 Call Monitoring and Mobile Response,

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £300,000,000

### **II.2) Description**

#### **II.2.1) Title**

Lot 1: Product Catalogue

Lot No

Lot 1

### **II.2.2) Additional CPV code(s)**

- 33190000 - Miscellaneous medical devices and products
- 33100000 - Medical equipments
- 33196000 - Medical aids
- 33196200 - Devices for the disabled
- 35121700 - Alarm systems
- 32552120 - Emergency telephones
- 35100000 - Emergency and security equipment
- 31625100 - Fire-detection systems
- 45312000 - Alarm system and antenna installation work
- 45314000 - Installation of telecommunications equipment
- 51110000 - Installation services of electrical equipment
- 51410000 - Installation services of medical equipment
- 33123210 - Cardiac-monitoring devices
- 38311000 - Electronic scales and accessories
- 33195200 - Central monitoring station
- 50421000 - Repair and maintenance services of medical equipment
- 50342000 - Repair and maintenance services of audio equipment
- 32546000 - Digital switching equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

## UNITED KINGDOM

### **II.2.4) Description of the procurement**

Supply Partner(s) must provide the NHC with a catalogue of products available to Member Organisations. The catalogue will enable customers to access the catalogue and order single items and baskets of goods. Supply Partner(s) must ensure orders received are processed promptly and the catalogue must be updated and issued/released upon the frequency determined by the NHC. Products can include but are not limited to: telecare/telehealth/call centre equipment and misc. equipment.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/AMU92F7MT5>

## **II.2) Description**

### **II.2.1) Title**

Lot 2 Installation

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 45312000 - Alarm system and antenna installation work
- 45314000 - Installation of telecommunications equipment

- 51110000 - Installation services of electrical equipment
- 51410000 - Installation services of medical equipment
- 45310000 - Electrical installation work
- 45312100 - Fire-alarm system installation work

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

This lot covers the installation (and product supply when required) of telecare,telehealth, telemedicine equipment (and other associated equipment such as door entry, concierge, fire alarms, emergency lighting) and control centre equipment. As a minimum Supply Partners must be able to deliver; •Installation of new, digital equipment; Supply Partners must be able to maintain a range of manufacturers' equipment.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 3.1 - Repairs and Maintenance - Digital

Lot No

## 3.1

**II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services
- 50333000 - Maintenance services of radio-communications equipment
- 50334400 - Communications system maintenance services
- 50421000 - Repair and maintenance services of medical equipment

**II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

**II.2.4) Description of the procurement**

This lot covers the planned service visits and repair of, telecare, telehealth, telemedicine equipment (and other associated equipment such as door entry, concierge, fire alarms, emergency lighting) and control centre equipment. Member Organisations may choose to Call-off for one or a combination of services under this LOT, e.g. install only, maintenance/repairs only etc. As a minimum Supply Partners must be able to deliver; •Provision of new equipment; •On-going planned servicing; and •Reactive repairs. Supply Partners must be able to maintain a range of manufacturers' equipment.

**II.2.5) Award criteria**

Price

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2) Description**

### **II.2.1) Title**

Lot 3.2 - Repair and Maintenance of Analogue Products

Lot No

3.2

### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services
- 50333000 - Maintenance services of radio-communications equipment
- 50334400 - Communications system maintenance services
- 50421000 - Repair and maintenance services of medical equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

This lot covers the planned service visits and repair of, telecare,telehealth, telemedicine equipment (and other associated equipment such as door entry, concierge, fire alarms,emergency lighting) and control centre equipment. Member Organisations may choose to Call-off for one or acombination of services under this LOT, e.g. install only, maintenance/repairs only etc. As a minimum Supply Partners must be able to deliver; •Provision of new equipment; •On-going planned servicing; and •Reactive repairs. Supply Partners must be able to maintain a range of manufacturers' equipment.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**



The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 3.3 - Repairs and Maintenance of Call Receiving Centres

Lot No

3.3

### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services
- 79512000 - Call centre
- 33195000 - Patient-monitoring system
- 33195200 - Central monitoring station

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

This lot includes the ongoing servicing/maintenance and repair of call monitoring platforms/systems. Member organisations may enhance the standard level of cover set out in this lot under their call off.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 4.1 - Call monitoring

Lot No

4.1

### **II.2.2) Additional CPV code(s)**

- 79512000 - Call centre
- 33195000 - Patient-monitoring system
- 33195200 - Central monitoring station

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

This lot covers the monitoring of all calls from dispersed alarms, telecare/telehealth devices, door entry/accesscontrol systems and grouped/hard wired schemes. Member organisations calling off from this frameworkagreement may require other types of calls monitored which will include; •Out of hours call monitoring •GPS device monitoring •Location monitoring •Lone worker monitoring/support •Repairs reporting •Environmental reporting •Anti-social behaviour reporting •Out of hours housing support services •Disaster recovery •Signposting

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 4.2 - Mobile Response

Lot No

4.2

### **II.2.2) Additional CPV code(s)**

- 33195200 - Central monitoring station
- 33195000 - Patient-monitoring system
- 85112200 - Outpatient care services
- 34221200 - Mobile emergency units

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

This lot covers the provision of a mobile response service for customers who don't have family members/keyholders as their emergency contact or require the service to relieve the burden on family members. The aim of the service is to maximise the independence of individuals to enable customers to remain in their own homes through the provision of a 24/7/365 response service. The service will respond to alerts from a monitoring centre and provide a suitable human response. There are two types of mobile response service;

•Routine visit – a regular visit is made to the service user to check on their welfare. Visits to be undertaken within 4 hours of notification. •Emergency visit – an emergency visit made to the service user in response to an alert being received by the control centre. Visits to be undertaken within 1 hour of notification. Member organisations may also require additional services which could include but not be limited to; •Cover for scheme managers (sickness/holidays) •Emergency cover

## **II.2.5) Award criteria**

Price

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 4.3 - Call Monitoring and Mobile Response

Lot No

4.3

### **II.2.2) Additional CPV code(s)**

- 33195000 - Patient-monitoring system
- 33195200 - Central monitoring station
- 34221200 - Mobile emergency units
- 79512000 - Call centre
- 85112200 - Outpatient care services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

The requirements of this sub-lot are the combination of sub-lot 4.1 and 4.2 as detailed in this notice. Supply Partners must be able to undertake all activities required for call monitoring and mobile response for this sub lot(4.3).

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-024254](#)

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## **Section V. Award of contract**

### **Contract No**

Lot 1

### **Title**

Lot 1 - Product Catalogue

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 January 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 25

Number of tenders received from SMEs: 19

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 25

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

2iC-Care Limited

2iC-Care Limited, Office 225, 20 Mortlake High Street

London

SW14 8JN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12976318

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Acticheck Ltd

18 Hill Street

Saffron Walden

CB10 1JD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08852416

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Alcove Limited

47 The Cartlodge, Lodge Lane, Langham

Colchester

CO4 5NE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09076735

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Appello Smart Living Solutions

Oregon House, 19 Queensway

New Milton

BH25 5NN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01444995

The contractor is an SME

Yes



**V.2.3) Name and address of the contractor**

Careium UK Ltd

Aspinall House, Walker Office Park

Blackburn

BB1 2QE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04133585

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Chiptech International Ltd

Palatine Hall, Dalton Square

Lancaster

LA1 1PW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11928721

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Chubb Fire and Security Limited

Chubb House, Shadsworth Road

Blackburn

BB1 2PR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00524469

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Community Housing - TECS

3 Foley Grove

Kidderminster

DY11 7PT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

32351R

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

E.Novation UK Ltd trading as Enovation

Suite 17 Link 665 Business Centre, Todd Hall Road, Haslingden

Rossendale

BB4 5HU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04253883

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Everon UK Limited

Turkey Mill Business Estate, 29 Hollingworth Court, Ashford Road

Maidstone

ME14 5PP

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06955874

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000,000

Total value of the contract/lot: £100,000,000

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## **Section V. Award of contract**

### **Contract No**

Lot 1 part 2

### **Title**

Lot 1 - Product Catalogue (Part 2)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 January 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 25

Number of tenders received from SMEs: 19

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 25

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

IoT Solutions Group

15 Mulberry Close

Watford

WD17 4UZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11342213

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Legrand Electric Ltd

Great King St North

Birmingham

B19 2LF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00115834

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Minder Limited trading as Mindme

19 Great Linns, Marston Moretaine

Bedfordshire

MK43 0DD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Network Communication System Limited

Network House, Unit 1, 8 Cook Street

Doncaster

DN5 0BH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02769714

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Possum Ltd

8 Farmborough Close

Aylesbury

HP20 1DQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00711047

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Secure Meters Ltd

Secure House, Lulworth Close, Chandler's Ford

Eastleigh

SO53 3TL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number



02199653

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Secureshield Ltd

9-18 Ruby Court, Wesley Drive, Benton Square Industrial Estate

Newcastle Upon Tyne

NE12 9UP

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11922806

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Solcom Limited

Solcom House, 79 George Street

Ryde

PO33 2JF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03525534

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

TeleAlarm Europe GmbH

Hertzstraße 2

Leipzig

04329

Country

Germany

NUTS code

- DED5 - Leipzig

National registration number

09361841

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Tunstall Healthcare (UK) Limited

Whitney Lodge, Whitley Bridge

Doncaster

DN14 0HR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01332249

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000,000

Total value of the contract/lot: £100,000,000

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## **Section V. Award of contract**

### **Contract No**

Lot 2

### **Title**

Lot 2 - Installation

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 January 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 17

Number of tenders received from SMEs: 11

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Appello Smart Living Solutions

Oregon House, 19 Queensway

New Milton

BH25 5NN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01444995

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Careium UK Ltd

Aspinall House, Walker Office Park

Blackburn

BB1 2QE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04133585

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Community Housing - TECS

3 Foley Grove

Kidderminster

DY11 7PT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

32351R

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Incom Systems Communication Specialists Ltd

Incom House, Spa Street, Ossett

Wakefield

WF5 0HJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02972008

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Northern Electrical Fire Security Ltd

Unit 19a, Spencer Court

Blyth

NE24 5TW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09870894

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

OpenView Security Solutions Limited

Openview House, Chesham Close

Romford

RM7 7PJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03376202

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Red Alert Telecare Limited

The Courtyard Orbital Park, Sevington

Ashford

TN24 0SY

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06178638

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Secureshield Ltd

9-18 Ruby Court, Wesley Drive, Benton Square Industrial Estate

Newcastle Upon Tyne

NE12 9UP

Country

United Kingdom



NUTS code

- UK - United Kingdom

National registration number

11922806

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

T2 Digital Limited

1 Church Street

Yeovil

BA20 1HX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07361325

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Tunstall Healthcare (UK) Limited

Whitney Lodge, Whitley Bridge

Doncaster

DN14 0HR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01332249

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,000,000

Total value of the contract/lot: £1,000,000

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## **Section V. Award of contract**

### **Contract No**

Lot 3.1

### **Title**

Lot 3.1 - Digital Maintenance

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 January 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 15

Number of tenders received from SMEs: 10

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 15

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

AGS Tech Limited

7 Capricorn Park, Blakewater Road

Blackburn

BB1 5QR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04796783

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Appello Smart Living Solutions

Oregon House, 19 Queensway

New Milton

BH25 5NN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01444995

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Chubb Fire & Security Limited

Chubb House, Shadsworth Road

Blackburn

BB1 2PR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00524469

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Incom Systems Communications Specialists Ltd

Incom House, Spa Street, Ossett

Wakefield

WF5 0HJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02972008

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Network Communication Systems limited

Network House, Unit 1, 8 Cook Street

Doncaster

DN5 0BH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02769714

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

OpenView Security Solutions Limited

Openview House, Chesham Close

Romford

RM7 7PJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03376202

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Red Alert Telecare Limited

The Courtyard Orbital Park, Sevington

Ashford

TN24 0SY

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06178638

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Secureshield Ltd

9-18 Ruby Court, Wesley Drive, Benton Square Industrial Estate

Newcastle Upon Tyne

NE12 9UP

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11922806

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Sentinel Fire and Security Solutions Limited

Unit 17 Branksome Business Park, Bourne Valley Road

Poole

BH12 1DW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

10072843

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

T2 Digital Limited

1 Church Street

Yeovil



BA20 1HX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07361325

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £30,000,000

Total value of the contract/lot: £30,000,000

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## **Section V. Award of contract**

### **Contract No**

Lot 3.2

### **Title**

Lot 3.2 - Analogue Maintenance

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 January 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 13

Number of tenders received from SMEs: 10

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

AGS Tech Ltd

7 Capricorn park, Blakewater Road

Blackburn

BB1 5QR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04796783

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Chubb Fire and Security Limited

Chubb House, Shadsworth Road

Blackburn

BB1 2PR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00524469

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Incom Systems Communication Specialists Ltd

Incom House, Spa Street, Ossett

Wakefield

WF5 0HJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02972008

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Legrand Electric Ltd

Great King St North

Birmingham

B19 2LF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00115834

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

OpenView Security Solutions Limited

Openview House, Chesham Close

Romford

RM7 7PJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03376202

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Red Alert Telecare Limited

The Courtyard Orbital Park, Sevington

Ashford

TN24 0SY

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06178638

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Secureshield Ltd

9-18 Ruby Court, Wesley Drive, Benton Square Industrial Estate

Newcastle Upon Tyne

NE12 9UP

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11922806

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Sentinel Fire and Security Solutions Limited

Unit 17 Branksome Business Park, Bourne Valley Road

Poole

BH12 1DW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

10072843

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

T2 Digital Limited

1 Church Street

Yeovil

BA20 1HX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07361325

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Tunstall Healthcare (UK) Limited

Whitney Lodge, Whitley Bridge

Doncaster

DN14 0HR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01332249

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £30,000,000

Total value of the contract/lot: £30,000,000

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## **Section V. Award of contract**

### **Contract No**

Lot 3.3

### **Lot No**

3

### **Title**

Lot 3.3 - Maintenance of Call Monitoring Equipment

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**



4 January 2024

**V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

E.Novation UK Ltd trading as Enovation

Suite 17 Link 665 Business Centre, Todd Hall Road, Haslingden

Rossendale

BB4 5HU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04253883

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Legrand Electric Ltd

Great King St North

Birmingham

B19 2LF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00115834

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

LLesiant Delta Wellbeing Ltd

Unit 2, Dafen Industrial Estate, Heol Aur

Llanelli

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11148475

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Tunstall Healthcare (UK) Limited

Whitney Lodge, Whitley Bridge

Doncaster

DN14 0HR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01332249

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £5,000,000

Total value of the contract/lot: £5,000,000

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## **Section V. Award of contract**

### **Contract No**

Lot 4.1

### **Title**

Lot 4.1 - Call Monitoring

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 January 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 15

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 15

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Appello Smart Living Solutions

Oregon House, 19 Queensway

New Milton

BH25 5NN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01444995

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Astraline (TEC) Limited

Eden Point, Three Acres Lane

Cheadle

SK8 6RL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13997058

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Bristol City Council

Bristol Operations Centre, 2S 100 Temple Street

Bristol

BS1 6AG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Careline Support Limited

Churchill House, Parkside

Ringwood

BH24 3SG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12250550

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Chubb Fire and Security Limited

Chubb House, Shadsworth Road

Blackburn

BB1 2PR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00524469

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Llesiant Delta Wellbeing

Unit 2, Dafen Industrial Estate, Heol Aur

LLanelli

SA14 8QN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11148475

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Mole Valley District Council

Pippbrook, Reigate Road

Dorking

RH4 1SJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

PPP Taking Care Limited

20 Gracechurch Street

London

EC3V 0BG

Country

United Kingdom



NUTS code

- UK - United Kingdom

National registration number

01488490

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Redditch Borough Council

Town Hall, Walter Stranz

Redditch

B98 8AH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Tunstall Healthcare (UK) Ltd

Whitney Lodge, Whitley Bridge

Doncaster

DN14 0HR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01332249

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £10,000,000

Total value of the contract/lot: £10,000,000

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## **Section V. Award of contract**

### **Contract No**

Lot 4.2

### **Title**

Lot 4.2 - Mobile Response

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 January 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

BDS (Northern) Ltd

10 Staith Lane, Mapplewell

Barnsley

S75 6GT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06070164

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Beyond Housing (Reach and Respond)

Brook House, 4 Gladstone Road

Scarborough

YO12 7BH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

RS007814

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Llesiant Delta Wellbeing Ltd

Unit 2, Dafen Industrial Estate, Heol Aur

LLanelli

SA14 8QN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11148475

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Mole Valley District Council

Pippbrook, Reigate Road

Dorking

RH4 1SJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Progress Housing Association Limited

Sumner House, 21 King Street

Leyland

PR25 2LW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

IP27792R

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Tunstall Healthcare (UK) Limited

Whitney Lodge, Whitley Bridge

Doncaster

DN14 0HR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01332249

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £5,000,000

Total value of the contract/lot: £5,000,000

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## **Section V. Award of contract**

### **Contract No**

Lot 4.3

### **Title**

Lot 4.4 - Call Monitoring with Mobile Response

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 January 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Beyond Housing (Reach and Respond)

Brook House, 4 Gladstone Road

Scarborough

YO12 7BH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

RS007814

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Careium UK Ltd

Aspinall House, Walker Office Park

Blackburn

BB1 2QE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04133585

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Llesiant Delta Wellbeing Ltd

Unit 2, Dafen Industrial Estate, Heol Aur



LLanelli

SA14 8QN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11148475

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Progress Housing Association Limited

Sumner House, 21 King Street

Leyland

PR25 2LW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

IP27792R

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Tunstall Healthcare (UK) Limited

Whitney Lodge, Whitley Bridge

Doncaster

DN14 0HR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01332249

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £10,000,000

Total value of the contract/lot: £10,000,000

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## Section VI. Complementary information

### VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement. The framework will be available for all current and future consortium members, further information on who can access the framework is available at this link

<https://consortiumprocurement.org.uk/framework-agreements/who-can-access/> Member organisations may choose to award call-off contracts under 1 or a combination of lot(s) to meet their requirements.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=833896411>

GO Reference: GO-2024110-PRO-24927931

### VI.4) Procedures for review

#### VI.4.1) Review body

See VI.4.3

Sunderland

Country

United Kingdom

#### VI.4.2) Body responsible for mediation procedures

See VI.4.3

Sunderland

Country

United Kingdom

#### VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The consortium (Contracting Authority) will incorporate a minimum 10 calendar days standstill period following confirmation on the award of the framework to bidders. The Public Contracts Regulations 2015 (the Regulations) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). As stated within the Regulations, any such action must be started within 30 days beginning with the date when the aggrieved party first knew or ought to have known that grounds for starting the proceedings had arisen. The court may extend the time limit for starting proceedings where the court considers that there is a good reason for doing so but not so as to permit proceedings to be started more than 3 months after that date.

#### **VI.4.4) Service from which information about the review procedure may be obtained**

See VI.4.3

Sunderland

Country

United Kingdom