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Contract

Technology Enabled Lives Framework - 23-27

Northern Housing Consortium Ltd

F03: Contract award notice

Notice identifier: 2024/S 000-000849

Procurement identifier (OCID): ocds-h6vhtk-03f4fc

Published 10 January 2024, 4:06pm

Section I: Contracting authority

I.1) Name and addresses

Northern Housing Consortium Ltd

Hope Street Xchange, 1-3 Hind Street

Sunderland

SR1 3QD

Contact

Drew Frame

Email

tenders@consortiumprocurement.org.uk

Telephone

+44 1915661035

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.consortiumprocurement.org.uk

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Other type

Central Purchasing Body

I.5) Main activity

Housing and community amenities

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Technology Enabled Lives Framework - 23-27

II.1.2) Main CPV code

- 50421000 - Repair and maintenance services of medical equipment

II.1.3) Type of contract

Services

II.1.4) Short description

The scope of this Framework Agreement is for the provision of digital products and services in relation to Technology Enabled Living for digital solutions. Due to the expiry date of this framework being before the planned analogue system retirement in 2025, analogue equipment is only covered in the ongoing repair and maintenance of already installed equipment. The products and services shall fall into 4 separate Framework 'Lots' to reflect the structure of the industry, although supply partners are invited to apply for one or more Lot(s)/sublots if applicable: Lot 1: Product Catalogue; Lot 2: Installation; Lot 3: Repairs and Maintenance — Sub lot 3.1 Repairs and Maintenance - Digital — Sub lot 3.1 Repairs and Maintenance - Analogue — Sub lot 3.3 Repairs and Maintenance - Call Centre Monitoring Equipment Lot 4: Call Monitoring and Mobile Response. — Sub lot 4.1 Call Monitoring, — Sub lot 4.2 Mobile Response, — Sub lot 4.3 Call Monitoring and Mobile Response,

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £300,000,000

II.2) Description

II.2.1) Title

Lot 1: Product Catalogue

Lot No

Lot 1

II.2.2) Additional CPV code(s)

- 33190000 - Miscellaneous medical devices and products
- 33100000 - Medical equipments
- 33196000 - Medical aids
- 33196200 - Devices for the disabled

- 35121700 - Alarm systems
- 32552120 - Emergency telephones
- 35100000 - Emergency and security equipment
- 31625100 - Fire-detection systems
- 45312000 - Alarm system and antenna installation work
- 45314000 - Installation of telecommunications equipment
- 51110000 - Installation services of electrical equipment
- 51410000 - Installation services of medical equipment
- 33123210 - Cardiac-monitoring devices
- 38311000 - Electronic scales and accessories
- 33195200 - Central monitoring station
- 50421000 - Repair and maintenance services of medical equipment
- 50342000 - Repair and maintenance services of audio equipment
- 32546000 - Digital switching equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

Supply Partner(s) must provide the NHC with a catalogue of products available to Member Organisations. The catalogue will enable customers to access the catalogue and order single items and baskets of goods. Supply Partner(s) must ensure orders received are processed promptly and the catalogue must be updated and issued/released upon the frequency

determined by the NHC. Products can include but are not limited to: telecare/telehealth/call centre equipment and misc. equipment.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-sourcing.com/respond/AMU92F7MT5>

II.2) Description

II.2.1) Title

Lot 2 Installation

Lot No

2

II.2.2) Additional CPV code(s)

- 45312000 - Alarm system and antenna installation work
- 45314000 - Installation of telecommunications equipment
- 51110000 - Installation services of electrical equipment
- 51410000 - Installation services of medical equipment
- 45310000 - Electrical installation work

- 45312100 - Fire-alarm system installation work

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This lot covers the installation (and product supply when required) of telecare,telehealth, telemedicine equipment (and other associated equipment such as door entry, concierge, fire alarms, emergency lighting) and control centre equipment. As a minimum Supply Partners must be able to deliver; •Installation of new, digital equipment; Supply Partners must be able to maintain a range of manufacturers' equipment.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3.1 - Repairs and Maintenance - Digital

Lot No

3.1

II.2.2) Additional CPV code(s)

- 50000000 - Repair and maintenance services
- 50333000 - Maintenance services of radio-communications equipment
- 50334400 - Communications system maintenance services
- 50421000 - Repair and maintenance services of medical equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This lot covers the planned service visits and repair of, telecare, telehealth, telemedicine equipment (and other associated equipment such as door entry, concierge, fire alarms, emergency lighting) and control centre equipment. Member Organisations may choose to Call-off for one or a combination of services under this LOT, e.g. install only, maintenance/repairs only etc. As a minimum Supply Partners must be able to deliver; •Provision of new equipment; •On-going planned servicing; and •Reactive repairs. Supply Partners must be able to maintain a range of manufacturers' equipment.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3.2 - Repair and Maintenance of Analogue Products

Lot No

3.2

II.2.2) Additional CPV code(s)

- 50000000 - Repair and maintenance services
- 50333000 - Maintenance services of radio-communications equipment
- 50334400 - Communications system maintenance services
- 50421000 - Repair and maintenance services of medical equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This lot covers the planned service visits and repair of, telecare, telehealth, telemedicine equipment (and other associated equipment such as door entry, concierge, fire alarms, emergency lighting) and control centre equipment. Member Organisations may choose to Call-off for one or a combination of services under this LOT, e.g. install only, maintenance/repairs only etc. As a minimum Supply Partners must be able to deliver; •Provision of new equipment; •On-going planned servicing; and •Reactive repairs. Supply Partners must be able to maintain a range of manufacturers' equipment.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3.3 - Repairs and Maintenance of Call Receiving Centres

Lot No

3.3

II.2.2) Additional CPV code(s)

- 50000000 - Repair and maintenance services
- 79512000 - Call centre
- 33195000 - Patient-monitoring system
- 33195200 - Central monitoring station

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This lot includes the ongoing servicing/maintenance and repair of call monitoring platforms/systems. Member organisations may enhance the standard level of cover set out

in this lot under their call off.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4.1 - Call monitoring

Lot No

4.1

II.2.2) Additional CPV code(s)

- 79512000 - Call centre
- 33195000 - Patient-monitoring system
- 33195200 - Central monitoring station

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This lot covers the monitoring of all calls from dispersed alarms, telecare/telehealth devices, door entry/access control systems and grouped/hard wired schemes. Member organisations calling off from this framework agreement may require other types of calls monitored which will include; •Out of hours call monitoring •GPS device monitoring •Location monitoring •Lone worker monitoring/support •Repairs reporting •Environmental reporting •Anti-social behaviour reporting •Out of hours housing support services •Disaster recovery •Signposting

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4.2 - Mobile Response

Lot No

4.2

II.2.2) Additional CPV code(s)

- 33195200 - Central monitoring station
- 33195000 - Patient-monitoring system
- 85112200 - Outpatient care services
- 34221200 - Mobile emergency units

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This lot covers the provision of a mobile response service for customers who don't have family members/keyholders as their emergency contact or require the service to relieve the burden on family members. The aim of the service is to maximise the independence of individuals to enable customers to remain in their own home through the provision of a 24/7/365 response service. The service will respond to alerts from a monitoring centre and provide a suitable human response. There are two types of mobile response service; •Routine visit – a regular visit is made to the service user to check on their welfare. Visits to be undertaken within 4 hours of notification. •Emergency visit – an emergency visit made to the service user in response to an alert being received by the control centre. Visits to be undertaken within 1 hour of notification. Member organisations may also require additional services which could include but not be limited to; •Cover for scheme managers (sickness/holidays) •Emergency cover

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4.3 - Call Monitoring and Mobile Response

Lot No

4.3

II.2.2) Additional CPV code(s)

- 33195000 - Patient-monitoring system
- 33195200 - Central monitoring station
- 34221200 - Mobile emergency units
- 79512000 - Call centre
- 85112200 - Outpatient care services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

The requirements of this sub-lot are the combination of sub-lot 4.1 and 4.2 as detailed in this notice. Supply Partners must be able to undertake all activities required for call monitoring and mobile response for this sub lot(4.3).

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-024254](#)

Section V. Award of contract

Contract No

Lot 1

Title

Lot 1 - Product Catalogue

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 January 2024

V.2.2) Information about tenders

Number of tenders received: 25

Number of tenders received from SMEs: 19

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 25

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

2iC-Care Limited

2iC-Care Limited, Office 225, 20 Mortlake High Street

London

SW14 8JN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12976318

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Acticheck Ltd

18 Hill Street

Saffron Walden

CB10 1JD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08852416

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Alcove Limited

47 The Cartlodge, Lodge Lane, Langham

Colchester

CO4 5NE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09076735

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Appello Smart Living Solutions

Oregon House, 19 Queensway

New Milton

BH25 5NN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01444995

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Careium UK Ltd

Aspinall House, Walker Office Park

Blackburn

BB1 2QE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04133585

The contractor is an SME

No

V.2.3) Name and address of the contractor

Chiptech International Ltd

Palatine Hall, Dalton Square

Lancaster

LA1 1PW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11928721

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Chubb Fire and Security Limited

Chubb House, Shadsworth Road

Blackburn

BB1 2PR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00524469

The contractor is an SME

No

V.2.3) Name and address of the contractor

Community Housing - TECS

3 Foley Grove

Kidderminster

DY11 7PT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

32351R

The contractor is an SME

No

V.2.3) Name and address of the contractor

E.Novation UK Ltd trading as Enovation

Suite 17 Link 665 Business Centre, Todd Hall Road, Haslingden

Rossendale

BB4 5HU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04253883

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Everon UK Limited

Turkey Mill Business Estate, 29 Hollingworth Court, Ashford Road

Maidstone

ME14 5PP

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06955874

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000,000

Total value of the contract/lot: £100,000,000

Section V. Award of contract

Contract No

Lot 1 part 2

Title

Lot 1 - Product Catalogue (Part 2)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 January 2024

V.2.2) Information about tenders

Number of tenders received: 25

Number of tenders received from SMEs: 19

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 25

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

IoT Solutions Group

15 Mulberry Close

Watford

WD17 4UZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11342213

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Legrand Electric Ltd

Great King St North

Birmingham

B19 2LF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00115834

The contractor is an SME

No

V.2.3) Name and address of the contractor

Minder Limited trading as Mindme

19 Great Linns, Marston Moretaine

Bedfordshire

MK43 0DD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Network Communication System Limited

Network House, Unit 1, 8 Cook Street

Doncaster

DN5 0BH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02769714

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Possum Ltd

8 Farmborough Close

Aylesbury

HP20 1DQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00711047

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Secure Meters Ltd

Secure House, Lulworth Close, Chandler's Ford

Eastleigh

SO53 3TL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02199653

The contractor is an SME

No

V.2.3) Name and address of the contractor

Secureshield Ltd

9-18 Ruby Court, Wesley Drive, Benton Square Industrial Estate

Newcastle Upon Tyne

NE12 9UP

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11922806

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Solcom Limited

Solcom House, 79 George Street

Ryde

PO33 2JF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03525534

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

TeleAlarm Europe GmbH

Hertzstraße 2

Leipzig

04329

Country

Germany

NUTS code

- DED5 - Leipzig

National registration number

09361841

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Tunstall Healthcare (UK) Limited

Whitney Lodge, Whitley Bridge

Doncaster

DN14 0HR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01332249

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000,000

Total value of the contract/lot: £100,000,000

Section V. Award of contract

Contract No

Lot 2

Title

Lot 2 - Installation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 January 2024

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 11

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Appello Smart Living Solutions

Oregon House, 19 Queensway

New Milton

BH25 5NN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01444995

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Careium UK Ltd

Aspinall House, Walker Office Park

Blackburn

BB1 2QE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04133585

The contractor is an SME

No

V.2.3) Name and address of the contractor

Community Housing - TECS

3 Foley Grove

Kidderminster

DY11 7PT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

32351R

The contractor is an SME

No

V.2.3) Name and address of the contractor

Incom Systems Communication Specialists Ltd

Incom House, Spa Street, Ossett

Wakefield

WF5 0HJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02972008

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Northern Electrical Fire Security Ltd

Unit 19a, Spencer Court

Blyth

NE24 5TW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09870894

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

OpenView Security Solutions Limited

Openview House, Chesham Close

Romford

RM7 7PJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03376202

The contractor is an SME

No

V.2.3) Name and address of the contractor

Red Alert Telecare Limited

The Courtyard Orbital Park, Sevington

Ashford

TN24 0SY

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06178638

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Secureshield Ltd

9-18 Ruby Court, Wesley Drive, Benton Square Industrial Estate

Newcastle Upon Tyne

NE12 9UP

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11922806

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

T2 Digital Limited

1 Church Street

Yeovil

BA20 1HX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07361325

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Tunstall Healthcare (UK) Limited

Whitney Lodge, Whitley Bridge

Doncaster

DN14 0HR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01332249

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,000,000

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Contract No

Lot 3.1

Title

Lot 3.1 - Digital Maintenance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 January 2024

V.2.2) Information about tenders

Number of tenders received: 15

Number of tenders received from SMEs: 10

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 15

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

AGS Tech Limited

7 Capricorn Park, Blakewater Road

Blackburn

BB1 5QR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04796783

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Appello Smart Living Solutions

Oregon House, 19 Queensway

New Milton

BH25 5NN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01444995

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Chubb Fire & Security Limited

Chubb House, Shadsworth Road

Blackburn

BB1 2PR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00524469

The contractor is an SME

No

V.2.3) Name and address of the contractor

Incom Systems Communications Specialists Ltd

Incom House, Spa Street, Ossett

Wakefield

WF5 0HJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02972008

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Network Communication Systems limited

Network House, Unit 1, 8 Cook Street

Doncaster

DN5 0BH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02769714

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

OpenView Security Solutions Limited

Openview House, Chesham Close

Romford

RM7 7PJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03376202

The contractor is an SME

No

V.2.3) Name and address of the contractor

Red Alert Telecare Limited

The Courtyard Orbital Park, Sevington

Ashford

TN24 0SY

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06178638

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Secureshield ltd

9-18 Ruby Court, Wesley Drive, Benton Square Industrial Estate

Newcastle Upon Tyne

NE12 9UP

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11922806

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sentinel Fire and Security Solutions Limited

Unit 17 Branksome Business Park, Bourne Valley Road

Poole

BH12 1DW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

10072843

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

T2 Digital Limited

1 Church Street

Yeovil

BA20 1HX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07361325

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £30,000,000

Total value of the contract/lot: £30,000,000

Section V. Award of contract

Contract No

Lot 3.2

Title

Lot 3.2 - Analogue Maintenance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 January 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 10

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

AGS Tech Ltd

7 Capricorn park, Blakewater Road

Blackburn

BB1 5QR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04796783

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Chubb Fire and Security Limited

Chubb House, Shadsworth Road

Blackburn

BB1 2PR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00524469

The contractor is an SME

No

V.2.3) Name and address of the contractor

Incom Systems Communication Specialists Ltd

Incom House, Spa Street, Ossett

Wakefield

WF5 0HJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02972008

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Legrand Electric Ltd

Great King St North

Birmingham

B19 2LF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00115834

The contractor is an SME

No

V.2.3) Name and address of the contractor

OpenView Security Solutions Limited

Openview House, Chesham Close

Romford

RM7 7PJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03376202

The contractor is an SME

No

V.2.3) Name and address of the contractor

Red Alert Telecare Limited

The Courtyard Orbital Park, Sevington

Ashford

TN24 0SY

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06178638

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Secureshield Ltd

9-18 Ruby Court, Wesley Drive, Benton Square Industrial Estate

Newcastle Upon Tyne

NE12 9UP

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11922806

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sentinel Fire and Security Solutions Limited

Unit 17 Branksome Business Park, Bourne Valley Road

Poole

BH12 1DW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

10072843

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

T2 Digital Limited

1 Church Street

Yeovil

BA20 1HX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07361325

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Tunstall Healthcare (UK) Limited

Whitney Lodge, Whitley Bridge

Doncaster

DN14 0HR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01332249

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £30,000,000

Total value of the contract/lot: £30,000,000

Section V. Award of contract

Contract No

Lot 3.3

Lot No

3

Title

Lot 3.3 - Maintenance of Call Monitoring Equipment

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 January 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

E.Novation UK Ltd trading as Enovation

Suite 17 Link 665 Business Centre, Todd Hall Road, Haslingden

Rossendale

BB4 5HU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04253883

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Legrand Electric ltd

Great King St North

Birmingham

B19 2LF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00115834

The contractor is an SME

No

V.2.3) Name and address of the contractor

LLesiant Delta Wellbeing Ltd

Unit 2, Dafen Industrial Estate, Heol Aur

Llanelli

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11148475

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Tunstall Healthcare (UK) Limited

Whitney Lodge, Whitley Bridge

Doncaster

DN14 0HR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01332249

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £5,000,000

Total value of the contract/lot: £5,000,000

Section V. Award of contract

Contract No

Lot 4.1

Title

Lot 4.1 - Call Monitoring

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 January 2024

V.2.2) Information about tenders

Number of tenders received: 15

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 15

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Appello Smart Living Solutions

Oregon House, 19 Queensway

New Milton

BH25 5NN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01444995

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Astraline (TEC) Limited

Eden Point, Three Acres Lane

Cheadle

SK8 6RL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13997058

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Bristol City Council

Bristol Operations Centre, 2S 100 Temple Street

Bristol

BS1 6AG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.3) Name and address of the contractor

Careline Support Limited

Churchill House, Parkside

Ringwood

BH24 3SG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12250550

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Chubb Fire and Security Limited

Chubb House, Shadsworth Road

Blackburn

BB1 2PR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00524469

The contractor is an SME

No

V.2.3) Name and address of the contractor

Llesiant Delta Wellbeing

Unit 2, Dafen Industrial Estate, Heol Aur

LLanelli

SA14 8QN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11148475

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Mole Valley District Council

Pippbrook, Reigate Road

Dorking

RH4 1SJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.3) Name and address of the contractor

PPP Taking Care Limited

20 Gracechurch Street

London

EC3V 0BG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01488490

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Redditch Borough Council

Town Hall, Walter Stranz

Redditch

B98 8AH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.3) Name and address of the contractor

Tunstall Healthcare (UK) Ltd

Whitney Lodge, Whitley Bridge

Doncaster

DN14 0HR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01332249

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Total value of the contract/lot: £10,000,000

Section V. Award of contract

Contract No

Lot 4.2

Title

Lot 4.2 - Mobile Response

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 January 2024

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

BDS (Northern) Ltd

10 Staith Lane, Mapplewell

Barnsley

S75 6GT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06070164

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Beyond Housing (Reach and Respond)

Brook House, 4 Gladstone Road

Scarborough

YO12 7BH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

RS007814

The contractor is an SME

No

V.2.3) Name and address of the contractor

Llesiant Delta Wellbeing Ltd

Unit 2, Dafen Industrial Estate, Heol Aur

LLanelli

SA14 8QN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11148475

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Mole Valley District Council

Pippbrook, Reigate Road

Dorking

RH4 1SJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.3) Name and address of the contractor

Progress Housing Association Limited

Sumner House, 21 King Street

Leyland

PR25 2LW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

IP27792R

The contractor is an SME

No

V.2.3) Name and address of the contractor

Tunstall Healthcare (UK) Limited

Whitney Lodge, Whitley Bridge

Doncaster

DN14 0HR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01332249

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £5,000,000

Total value of the contract/lot: £5,000,000

Section V. Award of contract

Contract No

Lot 4.3

Title

Lot 4.4 - Call Monitoring with Mobile Response

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 January 2024

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Beyond Housing (Reach and Respond)

Brook House, 4 Gladstone Road

Scarborough

YO12 7BH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

RS007814

The contractor is an SME

No

V.2.3) Name and address of the contractor

Careium UK Ltd

Aspinall House, Walker Office Park

Blackburn

BB1 2QE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04133585

The contractor is an SME

No

V.2.3) Name and address of the contractor

Llesiant Delta Wellbeing Ltd

Unit 2, Dafen Industrial Estate, Heol Aur

LLanelli

SA14 8QN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11148475

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Progress Housing Association Limited

Sumner House, 21 King Street

Leyland

PR25 2LW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

IP27792R

The contractor is an SME

No

V.2.3) Name and address of the contractor

Tunstall Healthcare (UK) Limited

Whitney Lodge, Whitley Bridge

Doncaster

DN14 0HR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01332249

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Total value of the contract/lot: £10,000,000

Section VI. Complementary information

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement. The framework will be available for all current and future consortium members, further information on who can access the framework is available at this link

<https://consortiumprocurement.org.uk/framework-agreements/who-can-access/> Member organisations may choose to award call-off contracts under 1 or a combination of lot(s) to meet their requirements.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=833896411>

GO Reference: GO-2024110-PRO-24927931

VI.4) Procedures for review

VI.4.1) Review body

See VI.4.3

Sunderland

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

See VI.4.3

Sunderland

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The consortium (Contracting Authority) will incorporate a minimum 10 calendar days standstill period following confirmation on the award of the framework to bidders. The Public Contracts Regulations 2015 (the Regulations) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). As stated within the Regulations, any such action must be started within 30 days beginning with the date when the aggrieved party first knew or ought to have known that grounds for starting the proceedings had arisen. The court may extend the time limit for starting proceedings where the court considers that there is a good reason for doing so but not so as to permit proceedings to be started more than 3 months after that date.

VI.4.4) Service from which information about the review procedure may be obtained

See VI.4.3

Sunderland

Country

United Kingdom