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Contract

Escalator Management Contract

Transport for London

F06: Contract award notice – utilities

Notice identifier: 2026/S 000-000824

Procurement identifier (OCID): ocds-h6vhtk-02b21c

Published 6 January 2026, 4:43pm

Section I: Contracting entity

I.1) Name and addresses

Transport for London

5 Endeavour Square

London

E201JN

Contact

Marsha Pech

Email

marshapech@tfl.gov.uk

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://tfl.gov.uk/>

Buyer's address

<https://tfl.gov.uk/>

I.6) Main activity

Urban railway, tramway, trolleybus or bus services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Escalator Management Contract

Reference number

WS1143295268

II.1.2) Main CPV code

- 45313200 - Escalator installation work

II.1.3) Type of contract

Works

II.1.4) Short description

The contract will manage 172 escalators across the Transport for London (TfL) network. The supplier will be responsible for delivering a programme of escalator replacements and refurbishments including design and manufacture as well as the planned and reactive maintenance of these escalators for the initial term of 16 years, with the option to extend by further periods of up to 3 years, and with a maximum total duration of 19 years. The supplier will be responsible for managing these escalators including the provision of spare parts as may be required for repair or replacement. The contract may be relied upon by TfL or any other member of the TfL Group.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £429,897,641

II.2) Description

II.2.2) Additional CPV code(s)

- 45313200 - Escalator installation work

- 50740000 - Repair and maintenance services of escalators

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

TfL network

II.2.4) Description of the procurement

The supplier will be responsible for delivering a programme of escalator replacements and refurbishments including design and manufacture for 172 escalators across the Transport for London network as well as the planned and reactive maintenance of these escalators for the initial term of 16 years. There is an option to extend by further periods of up to 3 years, and with a maximum total duration of 19 years. The supplier will be responsible for managing these escalators including the provision of spare parts as may be required for repair or replacement. The contract may be relied upon by TfL or any other member of the TfL Group.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The contract includes an option to extend by a period of up to 3 years beyond the initial contract term of 16 years.

II.2.14) Additional information

The total procurement value stated in this contract award notice comprises of the total contract value for the full potential 19 year contract duration and an estimated allowance for inflation over the full duration of the contract at an assumed rate. The value payable to the supplier for inflationary increases will be calculated throughout the life of the contract in accordance with the contractual mechanism to do so. The supplier's entitlement for inflationary increases may therefore vary from the amount included in this notice.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-010923](#)

Section V. Award of contract

Contract No

WS1143295268

Title

Escalator Management Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 December 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Otis Limited

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

00147366

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £429,897,641

Total value of the contract/lot: £429,897,641

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Transport for London

London

Country

United Kingdom

