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Tender

HAC6055:Mental Health Supported Living Services

Tower Hamlets

F02: Contract notice

Notice identifier: 2025/S 000-000815

Procurement identifier (OCID): ocds-h6vhtk-04cefb

Published 10 January 2025, 11:58am

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

New Town Hall, 160 Whitechapel Road London

London

E1 1BJ

Contact

Ms Morgan Hughes

Email

Morgan.Hughes@towerhamlets.gov.uk

Telephone

+44 2073644099

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://www.londontenders.org/procontract/supplier.nsf/frm_home?openForm&Login

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://www.londontenders.org/procontract/supplier.nsf/frm_home?openForm&Login

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HAC6055:Mental Health Supported Living Services

Reference number

DN755889

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This is a new procurement project which will seek to provide supported accommodation to 29 residents with serious mental illness.

The services will have a strong focus on supporting service users with their journey towards recovery and independence, providing support that is tailored and flexible and delivered in accordance with individual's needs. Services will be provided as part of the Authorities duties under the Care Act.

This is an in-borough service that has 29 mixed gender units, of which 21 offer high support and 8 offer low support. High support provides a higher number of direct support hours per week to services users in order to support recovery and stabilisation. Service users then move along the pathway into a lower support setting with enabling increase independent recovery management and allowing for the development of tenancy sustainment skills. The service is available to adults over the age of 18 who will have been subject to detention under the Mental Health Act.

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https://www.londontenders.org/procontract/supplier.nsf/frm_home?openForm&Login

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

London Borough of Tower Hamlets (LBTH) are seeking to commission a mental health supported living service. Providers will be required to deliver personalised support promoting service user wellbeing and recovery with a view to supporting move on. This will result in ultimately moving on to live independently in the community with a floating support resettlement package. Where appropriate, alternative move on pathways will be determined between the provider, clinical support team and relevant stakeholders.

The emphasis of this service is on preparing individuals to move on to independence. The support service is provided 24 hours a day 365 days per year with tailored flexible support delivered in accordance with needs of users. The future contract service will help achieve the Tower Hamlets Health and Well-being Board's vision for improving outcomes for people with mental health problems in the borough. Additional outcomes for this service include: -

- Enhancing the strengths and resilience of service users through therapeutic risk-taking to promote personal recovery
- Maintaining individuals' growth and recovery
- Treating disability with respect, promoting social inclusion, and reducing stigma
- Improving users' holistic quality of life
- Enhancing life-skills and supported users into long term independence.

The provider will be required to work with people to provide flexible and personalised support designed around their needs supporting their recovery journey. The service being tendered will provide the following core features of supported accommodation:

A staff group with the right set of competencies, available on site 24 hours a day,

The capacity to provide a service with greater flexibility between care and support,

Support with and monitoring of mental health and wellbeing,

Support with and monitoring of medication for service users who are not self-medicating and supporting service users towards self-medication where appropriate,

Collaboration with clinical teams to deliver service user's Care Plans.

Clear protocols for communication with clinical teams, particularly in the context of early intervention in a potential crisis

II.2.5) Award criteria

Quality criterion - Name: Price is not the only award criterion and all criteria are stated only in the procurement documents / Weighting: 0

Price

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 February 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

14 February 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom