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Contract

NEPO 533 Framework for Technology Enabled Care, Lone Working and Digital Solutions

GATESHEAD COUNCIL

South Tyneside Council

Redcar & Cleveland Borough Council (Framework Contract Participant)

Stockton on Tees Borough Council (Framework Contract Participant)

Sunderland City Council (Framework Contract Participant)

Darlington Borough Council (Framework Contract Participant)

Northumberland County Council (Framework Contract Participant)

North Tyneside Council (Framework Contract Participant)

Middlesbrough Council (Framework Contract Participant)

Durham County Council (Framework Contract Participant)

F03: Contract award notice

Notice identifier: 2023/S 000-000790

Procurement identifier (OCID): ocids-h6vhtk-037520

Published 11 January 2023, 11:50am

Section I: Contracting authority

I.1) Name and addresses

GATESHEAD COUNCIL

Regent Street

Gateshead

NE81HH

Contact

Laura Hood

Email

laurahood@gateshead.gov.uk

Telephone

+44 7564047826

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://procontract.due-north.com>

I.1) Name and addresses

South Tyneside Council

South Tyneside (Framework Contract Participant)

Email

customerhelp@southtyneside.gov.uk

Country

United Kingdom

Region code

UKC - North East (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.southtyneside.gov.uk

I.1) Name and addresses

Redcar & Cleveland Borough Council (Framework Contract Participant)

Redcar

Email

contactus@redcar-cleveland.gov.uk

Country

United Kingdom

Region code

UKC - North East (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.newcastle.gov.uk

I.1) Name and addresses

Stockton on Tees Borough Council (Framework Contract Participant)

Stockton

Email

customer.comments@stockton.gov.uk

Country

United Kingdom

Region code

UKC - North East (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.stockton.gov.uk

I.1) Name and addresses

Sunderland City Council (Framework Contract Participant)

Sunderland

Email

enquiries@sunderland.gov.uk

Country

United Kingdom

Region code

UKC - North East (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.sunderland.gov.uk

I.1) Name and addresses

Darlington Borough Council (Framework Contract Participant)

Darlington

Email

customerservices@darlington.gov.uk

Country

United Kingdom

Region code

UKC - North East (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.darlington.gov.uk

I.1) Name and addresses

Northumberland County Council (Framework Contract Participant)

Northumberland

Email

customerservices@northumberland.gov.uk

Country

United Kingdom

Region code

UKC - North East (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.northumberland.gov.uk

I.1) Name and addresses

North Tyneside Council (Framework Contract Participant)

North Tyneside

Email

judith.robson@northtyneside.gov.uk

Country

United Kingdom

Region code

UKC - North East (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.northtyneside.gov.uk

I.1) Name and addresses

Middlesbrough Council (Framework Contract Participant)

Middlesbrough

Email

name@middlesbroughcouncil.gov.uk

Country

United Kingdom

Region code

UKC - North East (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.middlesbrough.gov.uk

I.1) Name and addresses

Durham County Council (Framework Contract Participant)

Durham

Email

rachel.mawston@durham.gov.uk

Country

United Kingdom

Region code

UKC - North East (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.durham.gov.uk

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NEPO 533 Framework for Technology Enabled Care, Lone Working and Digital Solutions

Reference number

DN467027

II.1.2) Main CPV code

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

II.1.3) Type of contract

Supplies

II.1.4) Short description

Technology Enabled Care refers to the use of Telecare, Telehealth, and other monitoring devices or applications, to enabled clients living independently for longer whilst managing risks. Digital transform shift has meant that this Framework will enable the participating Local Authorities, to source better solutions for their requirements and areas of needs.

The contract will be a Framework which will over:

- LOT 1 Traditional Telecare & Telehealth Items
- LOT 2 Lone Worker, Personal Alarm & GPS Devices (Both Professional & Client Use)

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £25,000,000

II.2) Description

II.2.1) Title

- LOT 1 Traditional Telecare & Telehealth Items

Lot No

1

II.2.2) Additional CPV code(s)

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Traditional Telecare & Telehealth Items

II.2.5) Award criteria

Quality criterion - Name: Service Delivery / Weighting: 20

Quality criterion - Name: Contract & Performance Management / Weighting: 20

Quality criterion - Name: Customer Service / Weighting: 20

Quality criterion - Name: Environment / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

- LOT 2 Lone Worker, Personal Alarm & GPS Devices (Both Professional & Client Use)

Lot No

2

II.2.2) Additional CPV code(s)

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Lone Worker, Personal Alarm & GPS Devices (Both Professional & Client Use)

II.2.5) Award criteria

Quality criterion - Name: Service Delivery / Weighting: 20

Quality criterion - Name: Contract & Performance Management / Weighting: 20

Quality criterion - Name: Customer Service / Weighting: 20

Quality criterion - Name: Environment / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 10

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-028723](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 December 2022

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 8

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Anywhere Care Limited

Lancashire

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

11102856

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Appello Smart Living Solutions

Hants

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

1444995

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

BUDDI LTD

Herts

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

05308826

The contractor is an SME

No

V.2.3) Name and address of the contractor

CAIR UK LTD

Halifax

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

8652937

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Chubb Fire & Security Limited

Middlesex

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

00524469

The contractor is an SME

No

V.2.3) Name and address of the contractor

LeGrand Electric Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

218023018

The contractor is an SME

No

V.2.3) Name and address of the contractor

Oysta Technology Ltd

Oxfordshire

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

06511451

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Solcom Limited

Isle of Wight

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

03525534

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SOLOPROTECT LIMITED

South Yorkshire

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

05003084

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Tunstall Healthcare (UK) Limited

Yorkshire

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

1332249

The contractor is an SME

No

V.2.3) Name and address of the contractor

TeleAlarm Europe GmbH

Leipzig

Country

Germany

NUTS code

- DE - Germany

Companies House

HRB 31229

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £25,000,000

Section VI. Complementary information

VI.3) Additional information

This agreement will be available for use by all NEPO Members within the North East region. A list of member organisations is available in the About section of the NEPO website at:

www.nepo.org.

This agreement will also be made available to all current and future NEPO Associate Members. Current Associate Members are listed in the Associate Member section of the NEPO website at: www.nepo.org/associatemembership/list.

NEPO intends to make the resulting agreement available for use by all Contracting Authorities (as defined by the Public Contracts

Regulations 2015) including but not limited to Government Departments and their Agencies, Non-Departmental Public Bodies, Central Government, NHS Bodies, Local Authorities,

Emergency Services, Coastguard Emergency Services, Educational Establishments, Registered Social Landlords and Registered Charities who have a need to purchase the above services.

Please see the following websites for further details:-

<http://www.direct.gov.uk/en/DI1/Directories/Localcouncils/index.htm>

<http://www.education.gov.uk/edubase/home.xhtml>

<http://www.schoolswebdirectory.co.uk/localauthorities.php>

<http://www.ukschoolsdirectory.net>

<https://www.gov.uk/find-school-in-england>

<apps.deni.gov.uk/appinstitutes/instmain.aspx>

<https://www.gov.uk/government/publications/open-academies-and-academy-projects-in>

VI.4) Procedures for review

VI.4.1) Review body

Borough Council of Gateshead

Gateshead

Country

United Kingdom