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Contract

## **NEPO 533 Framework for Technology Enabled Care, Lone Working and Digital Solutions**

GATESHEAD COUNCIL

South Tyneside Council

Redcar & Cleveland Borough Council (Framework Contract Participant)

Stockton on Tees Borough Council (Framework Contract Participant)

Sunderland City Council (Framework Contract Participant)

Darlington Borough Council (Framework Contract Participant)

Northumberland County Council (Framework Contract Participant)

North Tyneside Council (Framework Contract Participant)

Middlesbrough Council (Framework Contract Participant)

Durham County Council (Framework Contract Participant)

F03: Contract award notice

Notice identifier: 2023/S 000-000790

Procurement identifier (OCID): ocids-h6vhtk-037520

Published 11 January 2023, 11:50am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

GATESHEAD COUNCIL

Regent Street

Gateshead

NE81HH

#### **Contact**

Laura Hood

**Email**

[laurahood@gateshead.gov.uk](mailto:laurahood@gateshead.gov.uk)

**Telephone**

+44 7564047826

**Country**

United Kingdom

**Region code**

UKC22 - Tyneside

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://procontract.due-north.com>

**I.1) Name and addresses**

South Tyneside Council

South Tyneside (Framework Contract Participant)

**Email**

[customerhelp@southtyneside.gov.uk](mailto:customerhelp@southtyneside.gov.uk)

**Country**

United Kingdom

**Region code**

UKC - North East (England)

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.southtyneside.gov.uk](http://www.southtyneside.gov.uk)

**I.1) Name and addresses**

Redcar & Cleveland Borough Council (Framework Contract Participant)

Redcar

**Email**

[contactus@redcar-cleveland.gov.uk](mailto:contactus@redcar-cleveland.gov.uk)

**Country**

United Kingdom

**Region code**

UKC - North East (England)

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.newcastle.gov.uk](http://www.newcastle.gov.uk)

**I.1) Name and addresses**

Stockton on Tees Borough Council (Framework Contract Participant)

Stockton

**Email**

[customer.comments@stockton.gov.uk](mailto:customer.comments@stockton.gov.uk)

**Country**

United Kingdom

**Region code**

UKC - North East (England)

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.stockton.gov.uk](http://www.stockton.gov.uk)

**I.1) Name and addresses**

Sunderland City Council (Framework Contract Participant)

Sunderland

**Email**

[enquiries@sunderland.gov.uk](mailto:enquiries@sunderland.gov.uk)

**Country**

United Kingdom

**Region code**

UKC - North East (England)

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.sunderland.gov.uk](http://www.sunderland.gov.uk)

### **I.1) Name and addresses**

Darlington Borough Council (Framework Contract Participant)

Darlington

#### **Email**

[customerservices@darlington.gov.uk](mailto:customerservices@darlington.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKC - North East (England)

#### **Justification for not providing organisation identifier**

Not on any register

#### **Internet address(es)**

Main address

[www.darlington.gov.uk](http://www.darlington.gov.uk)

### **I.1) Name and addresses**

Northumberland County Council (Framework Contract Participant)

Northumberland

#### **Email**

[customerservices@northumberland.gov.uk](mailto:customerservices@northumberland.gov.uk)

#### **Country**

United Kingdom

**Region code**

UKC - North East (England)

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.northumberland.gov.uk](http://www.northumberland.gov.uk)

**I.1) Name and addresses**

North Tyneside Council (Framework Contract Participant)

North Tyneside

**Email**

[judith.robson@northtyneside.gov.uk](mailto:judith.robson@northtyneside.gov.uk)

**Country**

United Kingdom

**Region code**

UKC - North East (England)

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.northtyneside.gov.uk](http://www.northtyneside.gov.uk)

**I.1) Name and addresses**

Middlesbrough Council (Framework Contract Participant)

Middlesbrough

**Email**

[name@middlesbroughcouncil.gov.uk](mailto:name@middlesbroughcouncil.gov.uk)

**Country**

United Kingdom

**Region code**

UKC - North East (England)

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.middlesbrough.gov.uk](http://www.middlesbrough.gov.uk)

**I.1) Name and addresses**

Durham County Council (Framework Contract Participant)

Durham

**Email**

[rachel.mawston@durham.gov.uk](mailto:rachel.mawston@durham.gov.uk)

**Country**

United Kingdom

**Region code**

UKC - North East (England)

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.durham.gov.uk](http://www.durham.gov.uk)

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services



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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NEPO 533 Framework for Technology Enabled Care, Lone Working and Digital Solutions

Reference number

DN467027

#### **II.1.2) Main CPV code**

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Technology Enabled Care refers to the use of Telecare, Telehealth, and other monitoring devices or applications, to enabled clients living independently for longer whilst managing risks. Digital transform shift has meant that this Framework will enable the participating Local Authorities, to source better solutions for their requirements and areas of needs.

The contract will be a Framework which will over:

- LOT 1 Traditional Telecare & Telehealth Items
- LOT 2 Lone Worker, Personal Alarm & GPS Devices (Both Professional & Client Use)

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £25,000,000

### **II.2) Description**

#### **II.2.1) Title**

- LOT 1 Traditional Telecare & Telehealth Items

Lot No

1

**II.2.2) Additional CPV code(s)**

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

**II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

**II.2.4) Description of the procurement**

Traditional Telecare & Telehealth Items

**II.2.5) Award criteria**

Quality criterion - Name: Service Delivery / Weighting: 20

Quality criterion - Name: Contract & Performance Management / Weighting: 20

Quality criterion - Name: Customer Service / Weighting: 20

Quality criterion - Name: Environment / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 10

**II.2.11) Information about options**

Options: No

**II.2) Description**

**II.2.1) Title**

- LOT 2 Lone Worker, Personal Alarm & GPS Devices (Both Professional & Client Use)

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

Lone Worker, Personal Alarm & GPS Devices (Both Professional & Client Use)

### **II.2.5) Award criteria**

Quality criterion - Name: Service Delivery / Weighting: 20

Quality criterion - Name: Contract & Performance Management / Weighting: 20

Quality criterion - Name: Customer Service / Weighting: 20

Quality criterion - Name: Environment / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 10

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-028723](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 December 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 13

Number of tenders received from SMEs: 8

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Anywhere Care Limited

Lancashire

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

11102856

The contractor is an SME

Yes

#### **V.2.3) Name and address of the contractor**

Appello Smart Living Solutions

Hants

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

1444995

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

BUDDI LTD

Herts

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

05308826

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

CAIR UK LTD

Halifax

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

8652937

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Chubb Fire & Security Limited

Middlesex

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

00524469

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

LeGrand Electric Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

218023018

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Oysta Technology Ltd

Oxfordshire

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

06511451

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Solcom Limited

Isle of Wight

Country

United Kingdom



NUTS code

- UKC - North East (England)

Companies House

03525534

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

SOLOPROTECT LIMITED

South Yorkshire

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

05003084

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Tunstall Healthcare (UK) Limited

Yorkshire

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

1332249

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

TeleAlarm Europe GmbH

Leipzig

Country

Germany

NUTS code

- DE - Germany

Companies House

HRB 31229

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £25,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This agreement will be available for use by all NEPO Members within the North East region. A list of member organisations is available in the About section of the NEPO website at:

[www.nepo.org](http://www.nepo.org).

This agreement will also be made available to all current and future NEPO Associate Members. Current Associate Members are listed in the Associate Member section of the NEPO website at: [www.nepo.org/associatemembership/list](http://www.nepo.org/associatemembership/list).

NEPO intends to make the resulting agreement available for use by all Contracting Authorities (as defined by the Public Contracts

Regulations 2015) including but not limited to Government Departments and their Agencies, Non-Departmental Public Bodies, Central Government, NHS Bodies, Local Authorities,

Emergency Services, Coastguard Emergency Services, Educational Establishments, Registered Social Landlords and Registered Charities who have a need to purchase the above services.

Please see the following websites for further details:-

<http://www.direct.gov.uk/en/DI1/Directories/Localcouncils/index.htm>

<http://www.education.gov.uk/edubase/home.xhtml>

<http://www.schoolswebdirectory.co.uk/localauthorities.php>

<http://www.ukschoolsdirectory.net>

<https://www.gov.uk/find-school-in-england>

[apps.deni.gov.uk/appinstitutes/instmain.aspx](http://apps.deni.gov.uk/appinstitutes/instmain.aspx)

<https://www.gov.uk/government/publications/open-academies-and-academy-projects-in>

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Borough Council of Gateshead

Gateshead

Country

United Kingdom

