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Contract

# NEPO 533 Framework for Technology Enabled Care, Lone Working and Digital Solutions

**GATESHEAD COUNCIL** 

South Tyneside Council

Redcar & Cleveland Borough Council (Framework Contract Participant)

Stockton on Tees Borough Council (Framework Contract Participant)

Sunderland City Council (Framework Contract Participant)

Darlington Borough Council (Framework Contract Participant)

Northumberland County Council (Framework Contract Participant)

North Tyneside Council (Framework Contract Participant)

Middlesbrough Council (Framework Contract Participant)

**Durham County Council (Framework Contract Participant)** 

F03: Contract award notice

Notice identifier: 2023/S 000-000790

Procurement identifier (OCID): ocds-h6vhtk-037520

Published 11 January 2023, 11:50am

### Section I: Contracting authority

### I.1) Name and addresses

GATESHEAD COUNCIL

Regent Street

Gateshead

NE81HH

#### Contact

Laura Hood

#### **Email**

laurahood@gateshead.gov.uk

### **Telephone**

+44 7564047826

### Country

**United Kingdom** 

### Region code

UKC22 - Tyneside

### Justification for not providing organisation identifier

Not on any register

### Internet address(es)

Main address

https://procontract.due-north.com

### I.1) Name and addresses

South Tyneside Council

South Tyneside (Framework Contract Participant)

#### **Email**

customerhelp@southtyneside.gov.uk

### Country

**United Kingdom** 

### Region code

UKC - North East (England)

Justification for not providing organisation identifier

Not on any register Internet address(es) Main address www.southtyneside.gov.uk I.1) Name and addresses Redcar & Cleveland Borough Council (Framework Contract Participant) Redcar **Email** contactus@redcar-cleveland.gov.uk Country **United Kingdom** Region code UKC - North East (England) Justification for not providing organisation identifier Not on any register Internet address(es) Main address www.newcastle.gov.uk I.1) Name and addresses Stockton on Tees Borough Council (Framework Contract Participant) Stockton

**Email** 

### customer.comments@stockton.gov.uk

### Country

**United Kingdom** 

### Region code

UKC - North East (England)

### Justification for not providing organisation identifier

Not on any register

### Internet address(es)

Main address

www.stockton.gov.uk

### I.1) Name and addresses

Sunderland City Council (Framework Contract Participant)

Sunderland

#### **Email**

enquiries@sunderland.gov.uk

### Country

**United Kingdom** 

### Region code

UKC - North East (England)

### Justification for not providing organisation identifier

Not on any register

### Internet address(es)

Main address

#### www.sunderland.gov.uk

### I.1) Name and addresses

Darlington Borough Council (Framework Contract Participant)

Darlington

#### **Email**

customerservices@darlington.gov.uk

### Country

**United Kingdom** 

### Region code

UKC - North East (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.darlington.gov.uk

### I.1) Name and addresses

Northumberland County Council (Framework Contract Participant)

Northumberland

#### **Email**

customerservices@northumberland.gov.uk

### Country

**United Kingdom** 

### Region code

UKC - North East (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.northumberland.gov.uk

### I.1) Name and addresses

North Tyneside Council (Framework Contract Participant)

North Tyneside

#### **Email**

judith.robson@northtyneside.gov.uk

### Country

**United Kingdom** 

### Region code

UKC - North East (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.northtyneside.gov.uk

### I.1) Name and addresses

Middlesbrough Council (Framework Contract Participant)

### Middlesborough

#### **Email**

name@middlesbroughcouncil.gov.uk

### Country

**United Kingdom** 

### Region code

UKC - North East (England)

### Justification for not providing organisation identifier

Not on any register

### Internet address(es)

Main address

www.middlesbrough.gov.uk

### I.1) Name and addresses

Durham County Council (Framework Contract Participant)

Durham

#### **Email**

rachel.mawston@durham.gov.uk

### Country

**United Kingdom** 

### Region code

UKC - North East (England)

### Justification for not providing organisation identifier

Not on any register

### Internet address(es)

Main address

### www.durham.gov.uk

### I.2) Information about joint procurement

The contract involves joint procurement

### I.4) Type of the contracting authority

Regional or local authority

### I.5) Main activity

General public services

### **Section II: Object**

### II.1) Scope of the procurement

#### II.1.1) Title

NEPO 533 Framework for Technology Enabled Care, Lone Working and Digital Solutions

Reference number

DN467027

#### II.1.2) Main CPV code

 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

### II.1.3) Type of contract

**Supplies** 

#### II.1.4) Short description

Technology Enabled Care refers to the use of Telecare, Telehealth, and other monitoring devices or applications, to enabled clients living independently for longer whilst managing risks. Digital transform shift has meant that this Framework will enable the participating Local Authorities, to source better solutions for their requirements and areas of needs.

The contract will be a Framework which will over:

- LOT 1 Traditional Telecare & Telehealth Items
- LOT 2 Lone Worker, Personal Alarm & GPS Devices (Both Professional & Client Use)

#### II.1.6) Information about lots

This contract is divided into lots: Yes

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £25,000,000

### II.2) Description

#### II.2.1) Title

• LOT 1 Traditional Telecare & Telehealth Items

Lot No

1

#### II.2.2) Additional CPV code(s)

 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

### II.2.3) Place of performance

**NUTS** codes

• UKC - North East (England)

#### II.2.4) Description of the procurement

Traditional Telecare & Telehealth Items

### II.2.5) Award criteria

Quality criterion - Name: Service Delivery / Weighting: 20

Quality criterion - Name: Contract & Performance Management / Weighting: 20

Quality criterion - Name: Customer Service / Weighting: 20

Quality criterion - Name: Environment / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 10

#### II.2.11) Information about options

Options: No

### II.2) Description

#### II.2.1) Title

• LOT 2 Lone Worker, Personal Alarm & GPS Devices (Both Professional & Client Use)

Lot No

2

#### II.2.2) Additional CPV code(s)

 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

### II.2.3) Place of performance

**NUTS** codes

• UKC - North East (England)

#### II.2.4) Description of the procurement

Lone Worker, Personal Alarm & GPS Devices (Both Professional & Client Use)

### II.2.5) Award criteria

Quality criterion - Name: Service Delivery / Weighting: 20

Quality criterion - Name: Contract & Performance Management / Weighting: 20

Quality criterion - Name: Customer Service / Weighting: 20

Quality criterion - Name: Environment / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 10

#### II.2.11) Information about options

Options: No

### Section IV. Procedure

### **IV.1) Description**

### IV.1.1) Type of procedure

Open procedure

### IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

### IV.2.1) Previous publication concerning this procedure

Notice number: 2022/S 000-028723

### Section V. Award of contract

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

13 December 2022

#### V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 8

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

**Anywhere Care Limited** 

Lancashire

Country

**United Kingdom** 

**NUTS** code

• UKC - North East (England)

Companies House

11102856

The contractor is an SME

Yes

### V.2.3) Name and address of the contractor

Appello Smart Living Solutions

Hants
Country
United Kingdom
NUTS code
UKC - North East (England)
Companies House
1444995
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
BUDDI LTD
Herts
Country
United Kingdom
NUTS code
UKC - North East (England)
Companies House
05308826
The contractor is an SME
No
V.2.3) Name and address of the contractor
CAIR UK LTD
Halifax

Country
United Kingdom
NUTS code
UKC - North East (England)
Companies House
8652937
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Chubb Fire & Security Limited
Middlesex
Country
United Kingdom
NUTS code
UKC - North East (England)
Companies House
00524469
The contractor is an SME
No
V.2.3) Name and address of the contractor
LeGrand Electric Ltd
Birmingham
Country

# **United Kingdom NUTS** code • UKC - North East (England) Companies House 218023018 The contractor is an SME No V.2.3) Name and address of the contractor Oysta Technology Ltd Oxfordshire Country **United Kingdom NUTS** code • UKC - North East (England) Companies House 06511451 The contractor is an SME Yes V.2.3) Name and address of the contractor Solcom Limited Isle of Wight Country **United Kingdom**

## **NUTS** code • UKC - North East (England) Companies House 03525534 The contractor is an SME Yes V.2.3) Name and address of the contractor SOLOPROTECT LIMITED South Yorkshire Country **United Kingdom NUTS** code • UKC - North East (England) Companies House 05003084 The contractor is an SME Yes V.2.3) Name and address of the contractor Tunstall Healthcare (UK) Limited

Yorkshire

**NUTS** code

**United Kingdom** 

Country

• UKC - North East (England) Companies House 1332249 The contractor is an SME No V.2.3) Name and address of the contractor TeleAlarm Europe GmbH Leipzig Country Germany **NUTS** code • DE - Germany Companies House HRB 31229 The contractor is an SME Yes V.2.4) Information on value of contract/lot (excluding VAT) Total value of the contract/lot: £25,000,000

### Section VI. Complementary information

### VI.3) Additional information

This agreement will be available for use by all NEPO Members within the North East region. A list of member organisations is available in the About section of the NEPO website at:

#### www.nepo.org.

This agreement will also be made available to all current and future NEPO Associate Members. Current Associate Members are listed in the Associate Member section of the NEPO website at: <a href="https://www.nepo.org/associatemembership/list.">www.nepo.org/associatemembership/list.</a>

NEPO intends to make the resulting agreement available for use by all Contracting Authorities (as defined by the Public Contracts

Regulations 2015) including but not limited to Government Departments and their Agencies, Non-Departmental Public Bodies, Central Government, NHS Bodies, Local Authorities,

Emergency Services, Coastguard Emergency Services, Educational Establishments, Registered Social Landlords and Registered Charities who have a need to purchase the above services.

Please see the following websites for further details:-

http://www.direct.gov.uk/en/DI1/Directories/Localcouncils/index.htm

http://www.education.gov.uk/edubase/home.xhtml

http://www.schoolswebdirectory.co.uk/localauthorities.php

http://www.ukschoolsdirectory.net

https://www.gov.uk/find-school-in-england

apps.deni.gov.uk/appinstitutes/instmain.aspx

https://www.gov.uk/government/publications/open-academies-and-academy-projects-in

### VI.4) Procedures for review

VI.4.1) Review body

Borough Council of Gateshead

Gateshead

Country

**United Kingdom**