

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000776-2022>

Tender

PR2151 - Provision of a Facilities Maintenance Service

Parliamentary and Health Service Ombudsman

F02: Contract notice

Notice identifier: 2022/S 000-000776

Procurement identifier (OCID): ocds-h6vhtk-0309a0

Published 11 January 2022, 3:24pm

Section I: Contracting authority

I.1) Name and addresses

Parliamentary and Health Service Ombudsman

Citygate, 47-51 Mosley Street

Manchester

M2 3HQ

Contact

Mr Graham Crook

Email

graham.crook@ombudsman.org.uk

Telephone

+44 3000614342

Country

United Kingdom

NUTS code

UKD3 - Greater Manchester

Internet address(es)

Main address

www.ombudsman.org.uk

Buyer's address

www.ombudsman.org.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Parliamentary and Health Service Ombudsman Service

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PR2151 - Provision of a Facilities Maintenance Service

Reference number

PR2151

II.1.2) Main CPV code

- 50800000 - Miscellaneous repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

Preventive, periodical, and reactive maintenance of office facilities/equipment.

II.1.5) Estimated total value

Value excluding VAT: £120,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Lots 1 and 2.

II.2) Description

II.2.1) Title

Provision of a Facilities Management Service (Manchester)

Lot No

1

II.2.2) Additional CPV code(s)

- 50000000 - Repair and maintenance services

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)
- UKI3 - Inner London – West
- UKI4 - Inner London – East

II.2.4) Description of the procurement

Provision of a Preventive, periodical and reactive facilities/equipment maintenance service for a period of 2 years, 02 May 2022-30 April 2024, with provision for 2 x annual extensions to 30 April 2026.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

2 May 2022

End date

30 April 2024

This contract is subject to renewal

Yes

Description of renewals

Will be re-tendered in 2024, or 2025/2026, subject to need.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Options to extend are available

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Tender documents are available at [www.https://procontract.due-north.com/](https://procontract.due-north.com/), to which tender submissions must be made by 09 February 2022.

II.2) Description

II.2.1) Title

Provision of a Facilities Management Service (Manchester)

Lot No

2

II.2.2) Additional CPV code(s)

- 50000000 - Repair and maintenance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Provision of a Preventive, periodical and reactive facilities/equipment maintenance service for a period of 2 years, 02 May 2022-30 April 2024, with provision for 2 x annual extensions to 30 April 2026.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

2 May 2022

End date

30 April 2024

This contract is subject to renewal

Yes

Description of renewals

Will be re-tendered in 2024, or 2025/2026, subject to need.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Options to extend available

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Tender documents are available at [www.https://procontract.due-north.com/](https://procontract.due-north.com/), to which tender submissions must be made by 09 February 2022.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 February 2022

Local time

11:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 2 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

10 February 2022

Local time

10:00am

Place

Parliamentary & Health Service Ombudsman - Resources/Finance team.

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: May 2024, or 2025/26, dependent on available extensions being taken up.

VI.3) Additional information

This is an open tender process. The contracting authority expressly reserves the right not to award any

contract as a result of the procurement process commenced by publication of this notice.

In no circumstances will the contracting authority be liable for any costs incurred by the candidate and any expenditure, work or effort undertaken prior to contract award is accordingly a matter solely for the commercial judgement of potential suppliers.

The contracting authority is using the Proactis / Pro-Contract portal to run this exercise.

To give access to the procurement documentation. To gain access tenderers must

Register their company details at the Proactis website. Once registered, tenderers will be emailed a log-in and password, which will allow them to gain access to the documents.

VI.4) Procedures for review

VI.4.1) Review body

Parliamentary & Health Service Ombudsman

Citygate, 47-51 Mosley Street

Manchester

M2 3HQ

Email

bipon.bhakri@ombudsman.org.uk

Telephone

+44 3000614205

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures:

The PHSO will incorporate a minimum 10 calendar day standstill period at the point information on the award of the contract/framework is communicated to tenderers. This period allows unsuccessful tenderers to seek further debriefing from the contracting authority before the contract commences. Applicants have two working days from notification of the award decision to request additional debriefing and that information has to be provided a minimum of 3 working days before the expiry of the standstill period. If an appeal regarding the award of the contract has not been successfully resolved, the Public Contracts Regulations provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern

Ireland). Any such action must be brought promptly (generally within 3 months). Where a contract has not been entered into the Court may order the setting aside of the award decision or order the contracting authority to amend any document and may award damages. If the contract has been entered into, The Court may only award damages.